Phase 3: Data Modelling & Relationships

Title :- Employee Onboarding and Training Tracker using Salesforce CRM

1. The Core Objective

In Phase 2, we created the foundational custom fields for Employee, Training Module, and Onboarding Task. In Phase 3, the focus is on building the data model and relationships that connect these objects, ensuring that onboarding and training processes are not only tracked but also interconnected.

2. Why Data Modelling Matters

Without proper data relationships, employee onboarding and training remain siloed. Salesforce enables:

- Centralized View All employee, training, and onboarding task data in one place.
- Traceability HR can track which employees are linked to which training modules and onboarding tasks.
- Scalability Junction objects allow handling many-to-many relationships, e.g., employees attending multiple trainings.
- Efficiency Page layouts and compact layouts make it easier to view and manage critical details.

3. Objects and Fields Created

Standard Object Used:

Contact → Used to represent employees.

Custom Objects Created:

- Employee Stores employee details.
- Training Module Defines training courses/modules.
- Onboarding Task Tracks onboarding-related activities.

Phase 2 Fields Recap:

- Employee: Name, Email, Department, Date of Joining
- Training Module: Training Type, Duration, Description
- Onboarding Task: Task Status, Due Date, Related Employee (Lookup)

Phase 3 Extension:

Assignment (Junction Object): Employee (Lookup), Training Module (Lookup)

4. Record Types

To support categorization, record types were created:

- 1. Mandatory Training Compliance and policy modules.
- 2. Optional Training Skills development and elective modules.

5. Page Layouts

Layouts were designed for ease of use:

• Employee Layout: Employee details, related tasks, assigned trainings.

- Training Module Layout: Training details, related employees.
- Onboarding Task Layout: Task status, due date, and employee linkage.

6. Compact Layouts

Compact layouts help HR quickly see:

- Employee: Name, Department, Email, Date of Joining.
- Onboarding Task: Task Status, Due Date, Related Employee.

7. Relationships

Defined key relationships in Salesforce:

- Onboarding Task → Employee (Lookup)
- Assignment → Employee & Training Module (Many-to-Many)
- Employee → Training Module (via Assignment)

8. Schema Builder View

Using Salesforce Schema Builder, the model now clearly shows:

- $\bullet \ \, \text{Employee} \leftrightarrow \text{Training Module (Many-to-Many via Assignment)}$

9. What We've Achieved in Phase 3

By the end of Phase 3, we have:

- A fully defined data model linking employees, onboarding tasks, and training modules.
- Junction object (Assignment) enabling many-to-many relationships.
- Page and compact layouts to improve usability.
- A schema view that provides visual clarity for stakeholders.













