Name: **Mamatha Reddy M Address:**

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| **EXPERIENCE SUMMARY** |

* Working as a Quality Business Analyst in VVV InfoTech with 4.8 years experience in Software testing.
* Domain expertise in Supply Chain System, Pharmacy Product and Banking application.
* Experience working on Scrum and **Agile** methodology.
* Experience in Automation script development and execution in **Selenium** **WebDriver** with **Java**
* Experience in Database testing.
* Worked on Test Case management tool HP QC/ALM, **Testlink**, SynapseRT, **Bugzilla**.
* Worked on project tracking tools TFS(Team Foundation Server), **JIRA, ServiceNow**.
* Worked on Defect tracking tools **Bugzilla**.
* Experience in android **mobile** application functional testing
* Knowledge of Software Testing Life Cycle.
* Involved in Agile Scrum and Waterfall methodologies.
* Worked in client location as onsite coordinator.
* Involved in meeting with Client and DEV vendors during requirement freezing
* Experience in Requirement analysis, Test Estimations
* Experience in designing Test scenarios and Test cases.
* Experience of different types of testing like Functional Testing, Regression testing, Adhoc testing, Integration testing and E2E testing.
* Experience in Defect triages and Bug bash.
* Experience of various review process.
* Good Knowledge of CMMI Process.

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| **PROFESSIONALSUMMARY** |

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| **Name of the Company** | **Designation** | **From** | **To** | **Duration** |
| VVV InfoTECH | Quality Business Analyst | Jan 2017 | Till Date | 4+ years |

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| **QUALIFICATION** |

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| **Name Of Course** | **College/School** | **University** | **Year of Passing** | **Percentage** |
| B.Tech (Civil Engineering) | Sri Indu College of Engineering and Technology | JNTUH | May 2015 | 77.48% |
| Intermediate (M.P.C) | Narayana Junior College | Telangana state board | March 2011 | 93.6% |
| S.S.C | Bhavya’s Grammar High School | Telangana state board | March 2009 | 84.33% |

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| TECHNICAL SKILLS |

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| Test Management tool | JIRA, ServiceNow, Testlink, Bugzilla |
| Operating System | Windows platform |
| Automation tools | Selenium |
| Domain Experience | Supply Chain Mangement, Pharmacy Product and Banking. |
| Databases & Tools | SQL |
| Programming Language | Java |

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| **ACHEIVEMENTS** |

* Received VVV (VVV Client Excellence Award) for individual performance.
* Appreciated with Star of the month award in VVV for the two consecutive years April-2018, 2019.
* Zero Production and UAT defects for the respective Enhancements assigned.

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| **PROJECT DETAILS** |

**Project # 1**

**Client Name: Supply Chain System**

**Client Description:**

CrunchTime is an end to end restaurant management application integrated with keen departments of the industry like inventory management, labor management, Forecasts, event management, vendor management to name few which helps operators to better manage the quality and consistency of their food service operations across the entire enterprise

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| Sl # | Projects | Functionality | Team Size | Role |
| 1 | Showroom, CES, CDP | Validation of data and integration between modules which focused on Administration, Employee management, Labor schedules, Reports and File processing | 26 | Sr Engineer, Testing |

**Responsibilities**

* Reviewed product requirement documents, functional specifications, and involved in developing test strategy, test plan and test case documents for the infrastructure automation.
* Allocating daily tasks to team.
* Collecting release artifacts.
* Involvement in Daily scrum with client for project updates.
* Involved in Test case authoring and execution phase
* Prepared and execution of test scripts using Selenium.
* Developed the automation test Scripts using Selenium in Java.
* Attending week status call with client.
* Involved in identifying application risks and impact analysis.
* Reviewing daily Jenkins results, Identify reason for failures and sending report to client on daily basis.
* Performing Testing and identifying the Areas of Focus to find bugs.
* Requirement Analysis from user stories and QA tasks
* Test case authoring for scenarios.
* Performed peer reviews
* Performing Exploratory testing
* Performed Database testing with simple DML commands
* Worked on test management tool JIRA and Uploading test cases to SynapseRT
* Performed test cycle executions on various builds.

**Project # 2**

**Client Name:** HITPA (Health Insurance TPA)

**Client Description:**

Health Insurance TPA is a joint venture of public sector Non-life insurance companies –National Insurance Co. Ltd, The Oriental Insurance Co. Ltd, The New India Assurance Co. Ltd, United India Insurance Co. Ltd and GIC of India. The Company was incorporated with two key objectives - to enhance customer experience and to bring in greater efficiency in health insurance claims processing.

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| Sl # | Projects | Functionality | Team Size | Role |
| 1 | SAP, DMS, SOC,  Provider Network Management, Claim Management, Member management, Letters and reports | Validation of business flows and integration across various modules which includes functionalities like Documents upload, validation, Hospital empanelment and de-empanelment, creating UHID and Claims related business flows. | 24 | Test Engineer |

**Responsibilities**

* Involved in complete STLC-Software Testing Life Cycle
* Requirement Analysis from various documents provided by client (SRS, FRS, RFP, TRS, User manuals, BBP)
* Attending Daily Stand up and sync-up calls as POC for modules
* Test scenario identification based on requirements
* Test case authoring for scenarios.
* Performed peer reviews and high level reviews as a supervisor for test cases authored by other modules and maintaining the review comments in the review log for future reference.
* Worked on SAP-FICO functional testing.
* Automation script execution for the developed Test scripts
* Uploading test cases to Testlink
* Automation script execution on developed scripts
* Analyzed test execution results and posted defects with detailed steps and screenshots in Bugzilla.
* Worked in client location (Delhi) and supported team in clarifying their doubts on business flows.
* Involved in client meetings as QA POC.
* Defect triage with DEV team and Business users.
* Performed regression testing, Exploratory testing and Adhoc testing.
* Performed defect retesting and Defect verification for new fixes
* Knowledge transition for newly added resources into the team.
* Filling up time sheets in PMWB sheets for QA tasks on daily basis.
* Prepared Daily, Weekly status reports, MSRs and SDRs.

**Project # 3**

**Client Name:** Alpha Insurance

**Client Description:**

Doc Production which caters to a million+ investors at Insurance Company is undergoing a major revamp of its technology platform, which uses Thunderhead as a source of producing documents. This application will function and scale to meet the needs of insurance company for Alabama, Georgia and Mississippi state’s accounting department.

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| Sl # | Projects | Functionality | Team Size | Role |
| 1 | Document production- Thunderhead, Guidewire Policy Center | Validation of various forms like letters, endorsements, policy booklets with reference to the story cards. Data validations includes in Guidewire application which is integrated to the Thunderhead engine | 6 | Associate- Test Engineer |

**Responsibilities**

* Worked on validating the forms with reference to the story cards as baseline.
* Involved in daily status/stand up call with on-site coordinator.
* Preparing SRA (Static requirement analysis) for the story cards of different forms and updating the results in the SRA trackers.
* Testcase authoring for different LOB’s (Line of Business) based upon the various story cards of endorsements, letters, policy booklets, shared contents etc.
* Performed Peer reviews for the Test cases authored by the team and draft those reviews in a review log for future reference.
* Uploading the Test cases into HP- ALM after the test cases got signed off by BA’s.
* Requirement uploading and mapping to the Test cases in HP-ALM.
* Explored Guidewire- Policy center and identified scenarios.
* Performed QA-Execution across different Story cards and their relevant Templates generated from Guidewire application.
* Prepared test data for dependent modules.
* Analyzed Test execution results and posted defects with detailed steps and screenshots in QC-ALM
* Knowledge transition for newly added resources into the team.
* Filling up time sheets in JIRA for QA tasks on daily basis.
* Prepared Daily, Weekly status reports.
* Involved in Process related activities and attended internal process audits as CC(Configuration controller)

**Project # 4**

**Client Name:** CoCENTRIX **-** Behavioural Health care application

**Client Description:**

The Client product Coordinated Care Platform empowers organizations with solutions and products that support clinical, financial, IT, and regulatory demands. From discharge management to prescription adherence, the ccp provides real solutions that enable organizations to connect, collaborate and coordinate care and services. Currently, more than 500 agencies in 42 states are utilizing client’s technologies to efficiently and cost-effectively co-ordinate services and improve the health and safety of the populations they serve.

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| Sl # | Projects | Functionality | Team Size | Role |
| 1 | ADMH- Alabama Department of Mental Health | Validation of various forms in application which includes data fields and static data with reference to the paper forms as a baseline | 10 | Associate- Test Engineer |

**Responsibilities**

* Performed Exploratory testing on the QA environment application with reference to the Dev environment application.
* Task management in TFS - Team foundation server for QA validation, QA- Retest, QA- Integration and Clarification tasks.
* Defect logging in TFS with detailed steps and screenshots.
* Performed adhoc testing on application and updated the test results in status reports.
* Involved in daily scrum calls and Stand up meeting with client.
* Prepared Daily, Weekly and monthly status reports.
* Involved in Process related activities and attended various process audits.
* Prepared Control chats, SDRs, MOMs etc. and updated them in SVN repository.

**Project # 5**

**Client Name:** Synovus **-** Mobile banking application

**Client Description:**

The Mobility Financial Corporation is a financial services company with approximately $27 billion in assets based in Columbus, Georgia. Mobility divisions provide commercial and retail banking, investment, and mortgage services to customers through 29 locally branded divisions, 280 offices, and more than 400 ATMs in Georgia, Alabama, South Carolina, Florida, and Tennessee.

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| Sl # | Projects | Functionality | Duration | Team Size | Role |
| 1 | Mobility – Mobile Manual | Mobility application focus on basic banking transactions like Fund transfers, account balance etc. The functionality varies from device to device like iphone to ipad | August 2014– November 2014 | 9 | Trainee Test Engineer |

**Responsibilities**

* Developed Test cases for iPad and iPhone devices based on the BA document.
* Performed Peer reviews for the Test cases authored by the team and draft those reviews in a review log for future reference.
* Presented Knowledge transfer session for overview of the project application to the team.
* Performed test cycle execution on iOS-8 devices
* Prepared Pass log documents for the application after completion of Test cases execution.
* Analyzed test execution results and posted defects with detailed steps and screenshots in HP Quality Centre.
* Prepared Daily and Weekly status reports.
* Effective coordination with the Development team in New Zealand for downtime scenario testing.

**Declaration:** I hereby declare that the information furnished above is true to the best of my knowledge

**Place:** Hyderabad

**Date:**

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