

Final: Testing Notes

← Prev Next →

Please remove these buttons

Name Change

Redilegal needs to be replaced by Medico-Legal on all pages

Email address change - old: redilegal@redimed.com.au
- new: medicolegal@redimed.com.au

No notifications are present. I was unable to test these. Please fix and send me through the details to check this



Page Layout

Rename Redilegal to Medico-Legal

Rename Booking to Online Booking

Rename Booking List to Booking Summary

Also remove the home button if possible

Create a tab on the side:

- Contact Us

Email: medicolegal@redimed.com.au

Ph: (08) 9230 0900

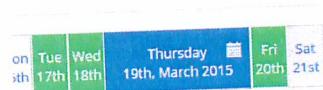
- Specialists

Here we would like brief Doctors profiles – currently in progress

Please also include the contact phone number on this screen → (08) 9230 0900

When you clinic on the link – *please contact us to make an appointment*

The templated email for this link needs to be reworded: please see below



No Results

Please contact us to make an appointment

New Template Email:

I would like to make a booking for

Claim Number:

Injured Workers' Name:

Contact Number:

Address:

Date of Birth:

Date of Injury:

Description of Injury:

Location of Appointment:

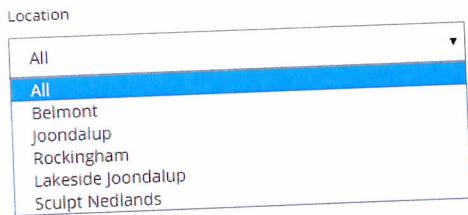
Timeframe for Appointment:

Please note that this booking is not confirmed in our system until approved by REDIMED.

Booking System

Location:

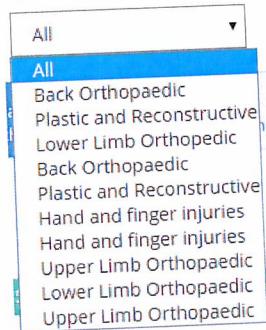
- Belmont
- McLarty Joondalup
- Rockingham
- Lakeside Joondalup



Specialty:

- Plastic & Reconstructive
- Wrist, Hand & Finger Injuries
- Burn & Scar Injuries
- Lower Limb Orthopaedic
- Upper Limb Orthopaedic
- Spinal Orthopaedic

Specialty



Doctor:

Please ensure the formatting is correct

- Dr. Hanh Nguyen
- Dr. Adrian Brooks
- Prof. René Zellweger
- Dr. Matthew Lawson-Smith
- Dr. Toby Leys
- Dr. Daniel Luo
- Dr. Matthew Scaddan
- Dr. Paul Khoo



Search Display

The times of the appointments are no listed in order, please change to be in time order. Please represent AM times as 09:00



I think the below display is too messy. Can we please remove the specialty to be displayed but still keep it as a search option? If you hover your mouse over the Doctors name a list of his specialities can appear?



Searching for an appointment:

The search criteria is incorrect. I have attached again the list of search possibilities.

There appears to be double ups of the specialty, where one is linked to IME and the other linked to PI.

This needs to be resolved.

There should only be one specialty linked to both appointment types.

Please follow the list of search possibilities as listed below.

Doctor	Type	Speciality	Location
Dr Hanh Nguyen	PI	Plastic & Reconstructive	Belmont
Dr Hanh Nguyen	PI	Plastic & Reconstructive	McLarty Joondalup
Dr Hanh Nguyen	PI	Plastic & Reconstructive	Rockingham
Dr Hanh Nguyen	PI	Plastic & Reconstructive	Lakeside Joondalup
Dr Hanh Nguyen	PI	Wrist, Hand & Finger Injuries	Belmont
Dr Hanh Nguyen	PI	Wrist, Hand & Finger Injuries	McLarty Joondalup
Dr Hanh Nguyen	PI	Wrist, Hand & Finger Injuries	Rockingham
Dr Hanh Nguyen	PI	Wrist, Hand & Finger Injuries	Lakeside Joondalup
Dr Hanh Nguyen	PI	Burn & Scar Injuries	Belmont
Dr Hanh Nguyen	PI	Burn & Scar Injuries	McLarty Joondalup
Dr Hanh Nguyen	PI	Burn & Scar Injuries	Rockingham
Dr Hanh Nguyen	PI	Burn & Scar Injuries	Lakeside Joondalup
Dr Adrian Brooks	PI	Plastic & Reconstructive	Belmont
Dr Adrian Brooks	PI	Wrist, Hand & Finger Injuries	Belmont
Dr Adrian Brooks	PI	Burn & Scar Injuries	Belmont
Dr Adrian Brooks	IME	Plastic & Reconstructive	Belmont
Dr Adrian Brooks	IME	Wrist, Hand & Finger Injuries	Belmont
Dr Adrian Brooks	IME	Burn & Scar Injuries	Belmont
Dr Adrian Brooks	IME	Plastic & Reconstructive	Belmont
Dr Daniel Luo	IME	Wrist, Hand & Finger Injuries	Belmont
Dr Daniel Luo	IME	Burn & Scar Injuries	Belmont
Dr René Zellweger	PI	Upper Limb Orthopaedic	Belmont
Dr René Zellweger	PI	Lower Limb Orthopaedic	Belmont
Dr René Zellweger	PI	Spinal Orthopaedic	Belmont
Dr René Zellweger	IME	Upper Limb Orthopaedic	Belmont
Dr René Zellweger	IME	Lower Limb Orthopaedic	Belmont
Dr René Zellweger	IME	Spinal Orthopaedic	Belmont
Dr Toby Leys	IME	Lower Limb Orthopaedic	Belmont
Dr Matthew Scaddan	PI	Upper Limb Orthopaedic	Belmont
Dr Matthew Scaddan	PI	Upper Limb Orthopaedic	McLarty Joondalup
Dr Matthew Scaddan	PI	Upper Limb Orthopaedic	Rockingham
Dr Matthew Scaddan	PI	Lower Limb Orthopaedic	Belmont
Dr Matthew Scaddan	PI	Lower Limb Orthopaedic	McLarty Joondalup
Dr Matthew Scaddan	PI	Lower Limb Orthopaedic	Rockingham
Dr Matthew Scaddan	IME	Lower Limb Orthopaedic	Belmont
Dr Matthew Scaddan	IME	Lower Limb Orthopaedic	Joondalup

Dr Matthew Scaddan	IME	Lower Limb Orthopaedic	Rockingham
Dr Paul Khoo	IME	Upper Limb Orthopaedic	Belmont

Booking Detail – remove shopping cart icon.

REDILEGAL ONLINE BOOKING (DETAIL)

Title: Patient Information

Date of birth: not a compulsory requirement. Can we please remove this calendar (it's very confusing to use) and just make it so the DOB is typed in as 01/01/1980 – exactly how it is in Genie

Insert Date of Injury - this date can be typed as per Genie not a compulsory requirement.

Is the patient new to Redimed? – This question can be removed from the entire booking form

Redilegal to contact the patient and arrange a time – This question can be removed from the entire booking form



Confirmation Booking Email (example attached)

Font Calibri (body) size 11

Un-bold the client name, bold; date, time, address, doctor, type of appointment

Apply name & email address change

Booking request with Redimed not Medico-Legal

Order of Date, time ect is changed as per the example below

Include full name of the patient

Include signature

The email was sent via the Heath Screening Mailbox – this needs to change to the Medico-Legal email address

Summary of booking (when sending documents to Medico-Legal)

Font Calibri (body) size 11

Change the subject to: Medico-Legal Paperwork {patient first, surname}

Type of appointment: this auto fill is incorrect, needs to indicate Permanent Impairment or Independent Medical Examination

Current

Confirmation Booking Email

Emma Raphael

From:
Sent:
To:
Subject:

Health Screening Mailbox - Medicolegal@Redimed.com.au
Thursday, March 5, 2015 10:07
Emma Raphael
Confirmation of Redilegal booking → Raphael → Full name
medico-legal

Hi **Emma**,
unbold

Redimed

Full name
Emma Raphael

Thank you for your booking request with Redilegal. The appointment has been confirmed for **Raphael 2615**

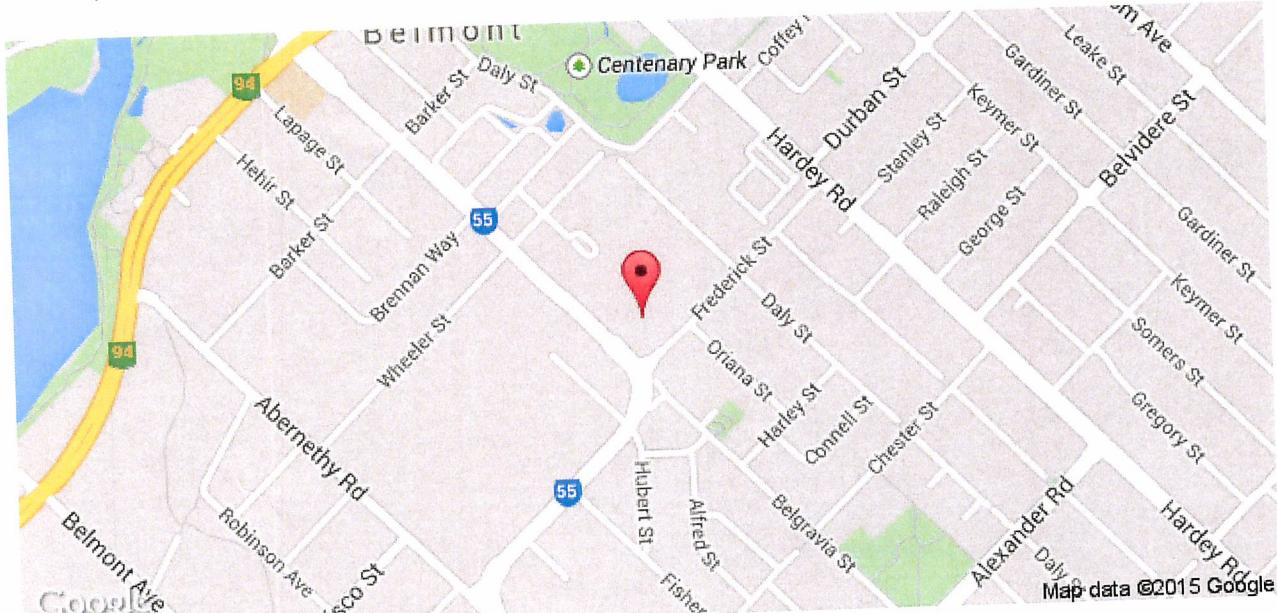
Date: 20/03/2015
Time: 14:00
Address: Type of appointment: REDILEGAL-Independent Medical Examination
Doctor: Dr. Adrian Brooks
Type: Address: 1 Frederick Street Belmont WA

Please ensure the paperwork is sent through to redilegal@redimed.com.au or uploaded to the online booking system at least one week prior to the appointment date.

the medicolegal team

Should you have any questions please do not hesitate to contact Redilegal on (08) 9230 0900 or redilegal@redimed.com.au
medicolegal

Thank you



Site address: 1 Frederick Street Belmont WA

Requested Changes. Font: Calibri (body)
Size: 11

NEW

Emma Raphael

To: Health Screening Mailbox
Subject: RE: Confirmation of Medico-Legal booking Quinn

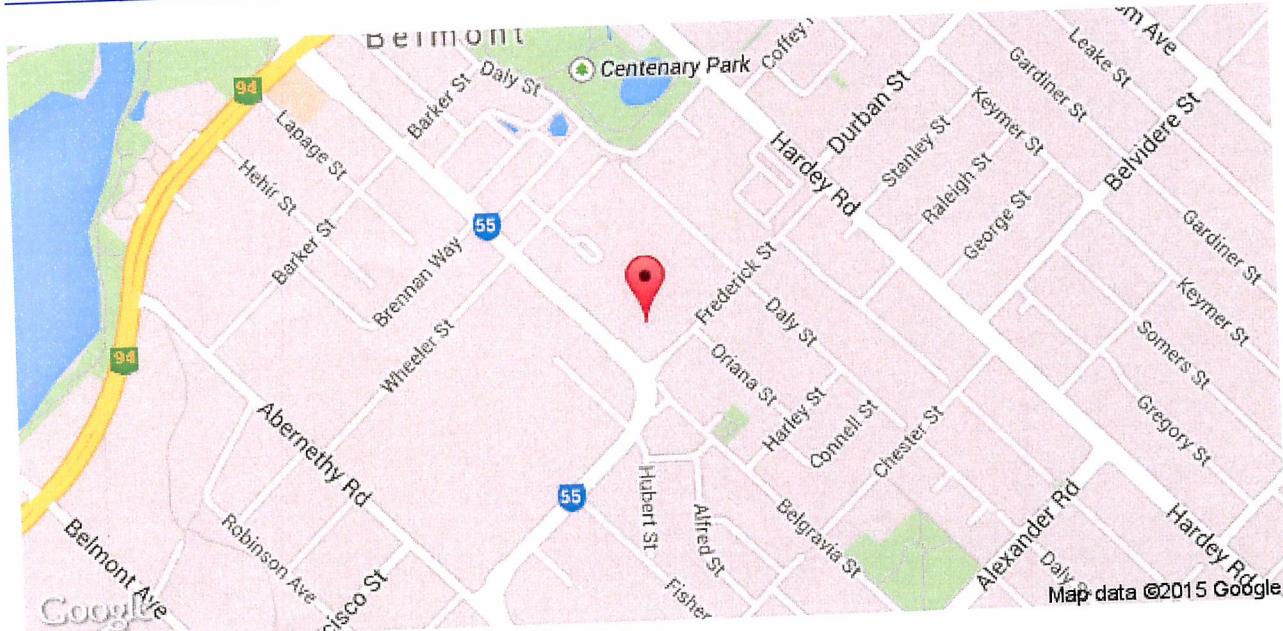
Hi Emma,

Thank you for your booking request with Redimed. The appointment has been confirmed for **Hugh Quinn**
PE2072651

Date: 03/03/2015
Time: 14:00
Address: 1 Frederick Street Belmont WA
Doctor: Dr. Hanh Nguyen
Type of appointment: Permanent Impairment

Please ensure the paperwork is sent through to medicolegal@redimed.com.au or uploaded to the online booking system at least one week prior to the appointment date.

Should you have any questions please do not hesitate to contact Redilegal on (08) 9230 0900 or
medicolegal@redimed.com.au Thank you



Site address: 1 Frederick Street Belmont WA

Kind Regards,

Redimed Medico-Legal



A 1 Frederick street, Belmont, Western Australia 6104
T 1300 881 301 (REDiMED Emergency Service 24/7)
P +61 8 9230 0900 F +61 8 9230 0999
E medicolegal@redimed.com.au
W www.redimed.com.au

W5rent

Summary of Booking

Emma Raphael

To: redilegal@redimed.com.au
Subject: Summary of Booking - Firstname, Surname

The below appointment has been requested by Emma from REDiMED.

Appointment Details:

- ↗ *Bsd.*
- ✗ Date: 20/03/2015
 - ✗ Time: 14:00
 - + Type of appointment: REDiLEGAL → incorrect Autofill
 - + Doctor: Dr. Adrian Brooks
 - + Address: 1 Frederick Street Belmont WA
 - + Redilegal to contact the patient and arrange a time: no Not required.
 - + Notes:

Patient information:

- + Claim number: 2615
- + Name: Raphael → first name
- + Date of Birth: 01/04/1989
- + Contact number: 0422 138 809
- + Injury description: left shoulder

Requested Changes

Font: Calibri (body)

Size: 11

New

Emma Raphael

To: MedicoLegal
Subject: Summary of Booking Emma Raphael

The below appointment has been requested by Emma from REDiMED.

Appointment Details:

Date: 20/03/2015

Time: 14:00

Type of appointment: Independent Medical Examination

Doctor: Dr. Adrian Brooks

Address: 1 Frederick Street Belmont WA

Notes:

Patient information:

Claim number: 2615

Name: Emma Raphael

Date of Birth: 01/04/1989

Contact number: 0422 138 809

Injury description: left shoulder

Example attached

Booking List

REDILEGAL Booking List			
Claim No.	Surname	Type	Appointment Date
PE2084351	Bower	Permanent Impairment	03/03/2015 14:30
PE2072651	Quinn	Permanent Impairment	03/03/2015 14:00

Add to this screen:

Booking Status: arrived, not arrived, completed, cancel

Document Status: received, not received (please change the terms used on the admin log in to reflect this)

- What is noted on the admin side should be updated here
- This way the case manager will be aware when paperwork is not received or the booking is not confirmed

Print Summary

I have changed the layout for formatting and excluded some information that is not required in the print summary. Example attached

Booking Detail

Suggested changes below:

Please include date of injury in patient information

Detail of the person receiving the assessment	Login Details
Surname: Emma Raphael	
First name: Emma Raphael	
Contact number: 0892300900	
Email address: Eraphael@redimed.com.au	
Summary of Booking	
Booking Status: Arrived	
Date: 03/03/2015	
Time: 14:30	
Type of appointment: Permanent Impairment	
Doctor: Dr. Hanh Nguyen	
Address: 1 Frederick Street Belmont WA	
Patient Information	
Claim number: PE2084351	
Surname: Bower	
First name: Justin	
Date of birth: 01/06/1989	
Email address: 0408 911 055	
Contact number: 0408 911 055	
Appointment	
Is this patient new to Redimed? NO	
Description of injury: Laceration - Index Finger	
Can this assessment be rescheduled by the claimant: NO	
Is an interpreter required for this appointment: NO	
Notes:	

Can we please remove download as it has no function.

3/4/2015 ~~date incorrect~~
dd/mm/yyyy

REDIMED

Print Summary

REDiLEGAL Online Booking

Summary

Detail of the person requesting the assessment *(Case Manager Details)*

Surname: Emma Raphael
First name: Emma Raphael
Contact number: 0892300900
Email address: ERaphael@redimed.com.au

Summary of Booking

Booking Status: Confirmed
Date: 03/03/2015
Time: 14:30
Type of appointment: Permanent Impairment
Doctor: Dr. Hanh Nguyen
Address: 1 Frederick Street Belmont WA Postcode

Patient's Information

Claim number: PE2084351
Surname: Bower
First name: Justin
Date of birth: 01/06/1989
Email address:
Contact number: 0408 911 055
Is the patient new to REDiMED : YES

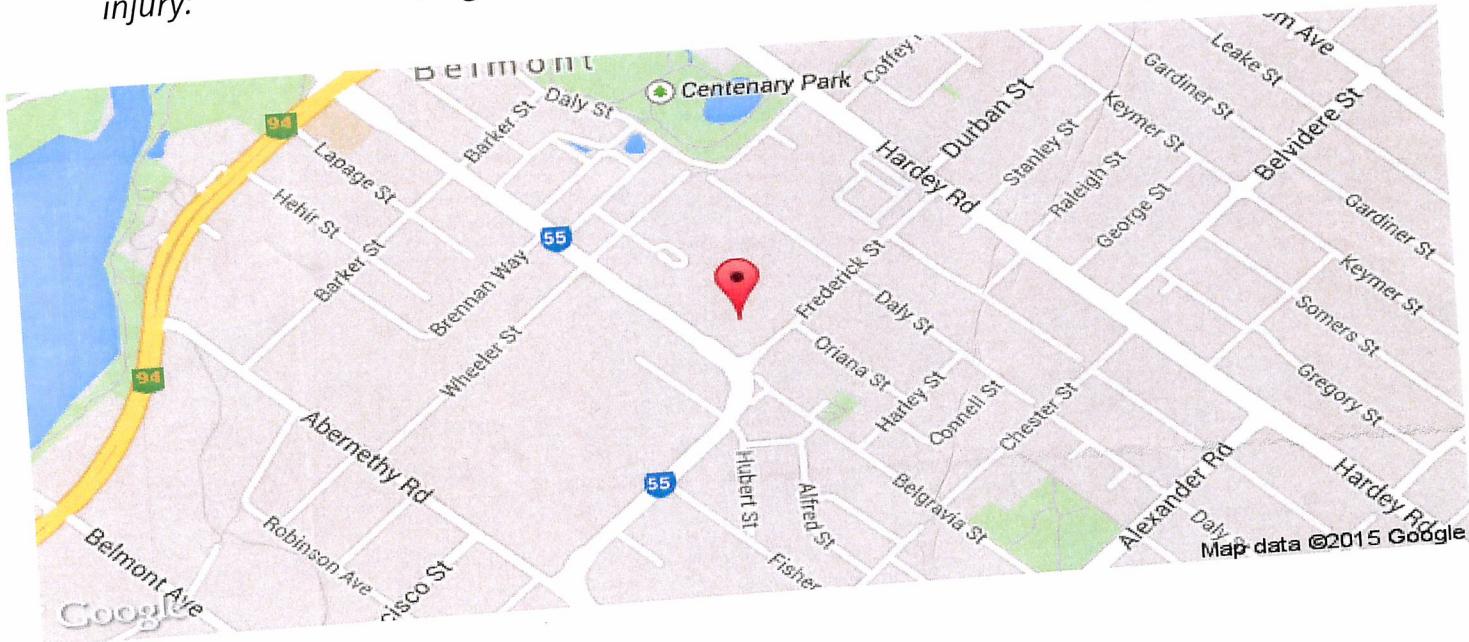
Description of injury: Laceration - Index Finger

Appointment

REDiLEGAL to contact the patient and arrange a time : NO
Can this assessment be rescheduled by the claimant : NO

Is an interpreter rescheduled by the claimant : NO

Notes: Not Required on this printable copy.



NEW

04/03/2015

REDiMED

Have Redimed medico

legal logo

Medico-Legal Online Booking Summary

Case Manager Details

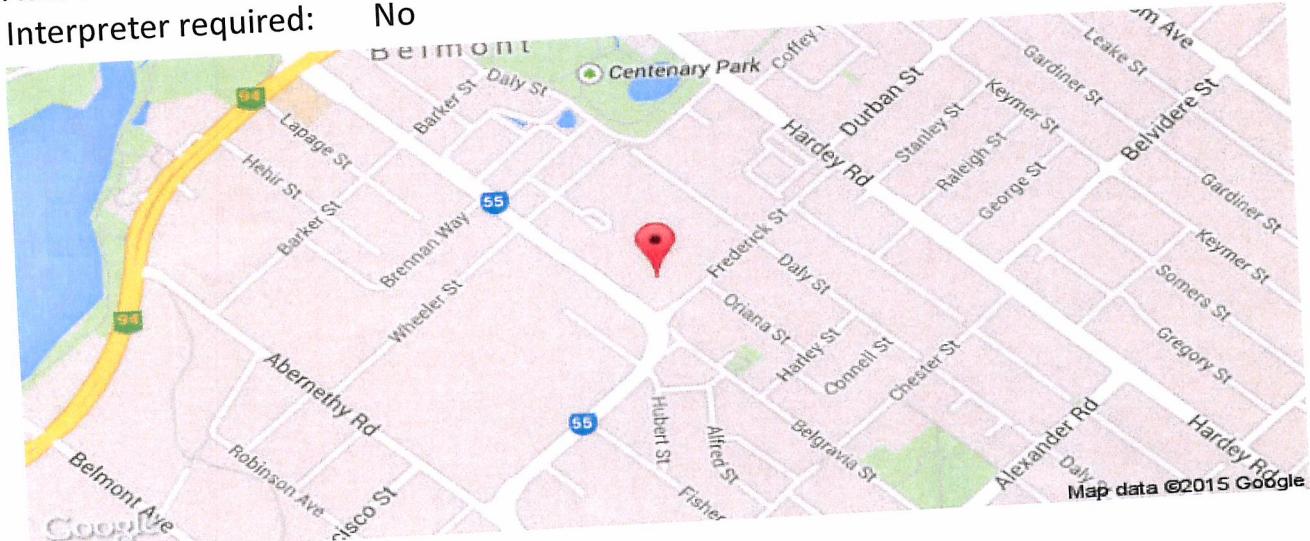
Surname: Raphael
First Name: Emma
Contact Number: 0892300900
Email Address: eraphael@redimed.com.au

Patient Information

Claim Number: PE2084351
Surname: Bower
First Name: Justin
Date of Birth: 01/06/1989
Email Address:
Contact Number: 0408 911 055
Description of Injury: Laceration – index finger

Summary

Booking Status: Confirmed
Date: 03/03/2015
Time: 14:30
Type of Appointment: Permanent Impairment
Doctor: Dr Hanh Nguyen
Address: 1 Frederick Street Belmont WA 6104
Interpreter required: No



Website

 [Download](#)

| [Print Summary](#)

| [Send documents](#)

Please include a send documents function on this page on the Booking List