



SINGAPORE'S  
**ACCREDITED**  
HELPER AGENCY





# Our Services

01

## Hiring Helper

We have helpers from Indonesia, Myanmar and the Philippines

02

## Work Permit Renewal

Extension of contract between Employer and Helper, including application of insurance

03

## Direct Hire

Have a helper whom you want to bring in to Singapore? We can assist with that too.

04

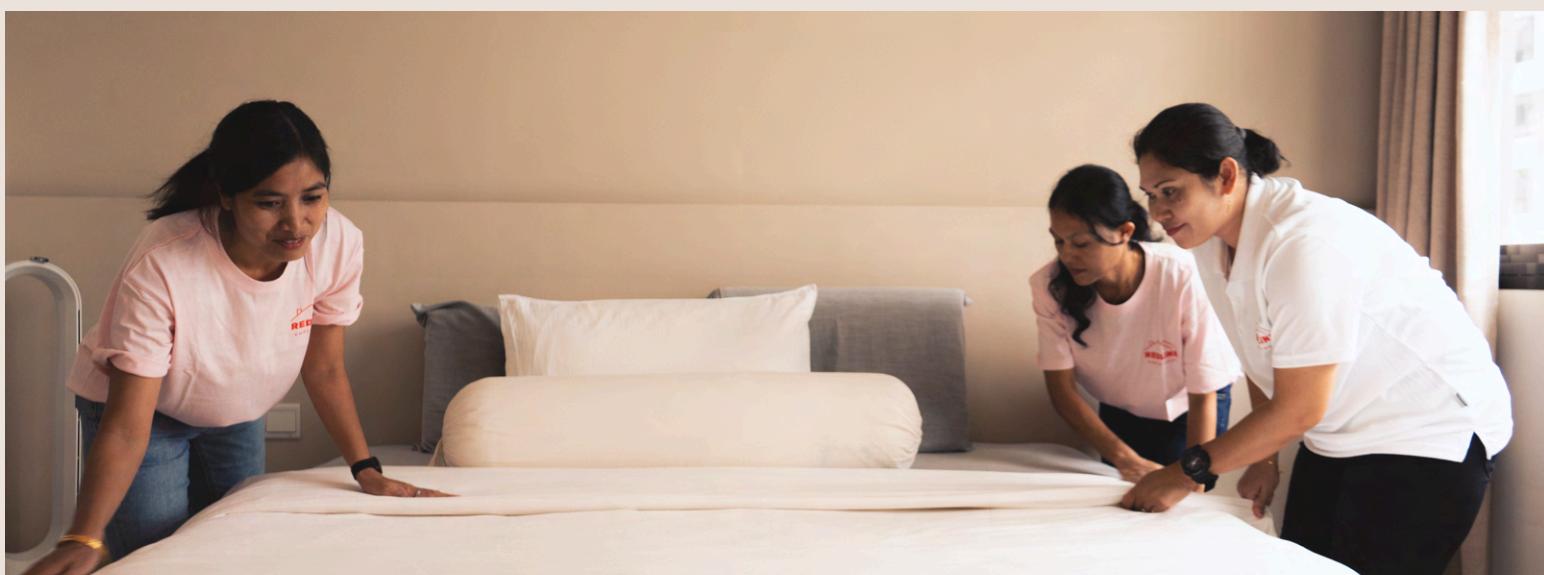
## Repatriation Services

Professional monitoring of helper packing and cancellation of work permit after sending them back to home country

05

## Training

No time to train your helper? After all, every family is different. We have placement coaches to be on the ground with your helpers



## About Us



### Right Fit, not by chance

Own data model to match helpers with families based on communication style, personality to ensure the right fit



### Customised Training

Placement coaches would provide tailored training to your helper for your family's exact needs.



### Transition & Onboarding Support

Guided first week set up, expectation alignment and check-ins to smoothen the transition process

**Featured on:**

Where  
**CROWDED** 



**Trustindex**

*Sassy Mama* 





## How do you know which Agency to choose?

# ARE ALL HELPER AGENCIES THE SAME?

From Hiring to Harmony

01

### Personality and Character



Right household fit based on the helper and employer's personality.

02

### Skill sets



Trained caregiver skillsets for families with specific requirements

03

### Mental Wellness



Providing regular check in, free counselling for helpers to ensure their well-being

04

### Strong transition and onboarding support



Includes training for employers, practical tips on how to communicate with your helper





# Why Choose Redline

Trusted and Reliable Services



## Understanding your Requirements

Every employer's needs are different, we take the time to understand



## One Stop Shop

We handle everything, from start to end, including work permit application, medical, insurance, based on MOM requirements



## Replacement policy (2 replacements within 12 months)

Transparent pricing and fair replacement policy, fully compliant with MOM's Employment Agencies



## Personality matching

Knowing who your helper is as a person, is important



# Nationalities of Helpers



2 to 4 weeks

6 to 8 weeks



Starting  
Basic salary:  
S\$550

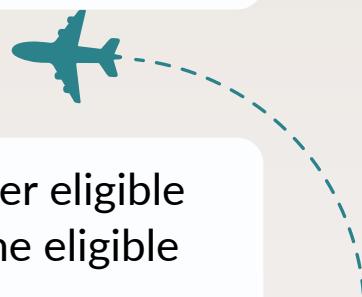
Starting  
Basic Salary:  
S\$500 onwards

Basic starting  
salary:  
S\$650 onwards



Levy concession can be granted for 1 helper per eligible person, capped at 2 helpers per household. The eligible person include:

1. Singapore citizen child, below 16 years old
2. Singapore citizen elderly, 67 years old and above
3. Permanent Resident Elderly, 67 years old and above
4. Person with disabilities



# Timeline

1

Reach out with your requirements, family profile and personality type

## FREE CONSULTATION

2

## SEAMLESS INTERVIEW & SCREENING

We have over thousands of biodata, but we would shortlist and only provide you with the biodatas that suit your family requirements

3

Confirm your selected helper and we will proceed with the work permit registration etc

## CONFIRMATION

4

## PRE-ARRIVAL

We will prepare a checklist for preparation of your home

5

Throughout the 2 years contract, placement coaches would provide you with the support needed

## SUPPORT



# CUSTOMERS SAY



**MS LIM**



After consulting a few agencies, Redline is the one which stands out. The whole process from understand my family needs to selection. Thanks Redline and team!



**MS CHARIS**



We had an excellent experience with Redline. The process of hiring a helper was smooth and I appreciated how efficient and helpful she was. Would definitely recommend Redline to our family and friends!



**MR LH**



Redline took time to understand my family's needs and matched me with a helper who was well-trained and suited to our household. The process was smooth, with clear explanation of all costs and paperwork. Professional, responsive and helpful. I'd gladly recommend them to anyone looking for a trustworthy maid agency in Singapore



**MDM KAVIYA NAKARAJ**



I am very pleased with the service provided in assisting us to find a suitable helper. From the initial inquiry to the final selection, the process was handled with professionalism, efficiency and attention to detail. I would highly recommend Redline to anyone seeking reliable and professional assistance in hiring.



# BEGIN YOUR HIRING JOURNEY WITH REDLINE

TODAY



+ 65 8775 5655



[www.redline.sg](http://www.redline.sg)



Redline Employment



@redlineemployment



@redline.employment





# EXCLUSIVE DEALS FOR REDLINE CLIENTS



**REDLINE  
CONFINEMENT**



**6 MONTHS  
MEDICAL CHECKS**



**TUITION  
CENTRES**



**CLEANING  
SERVICES**

# REDLINE CONFINEMENT

Our subsidiary, Redline Confinement, specialises in well-trained confinement nannies



## For Mother

- Breastfeeding assistance
- Baby Care Guidance and Tips Sharing
- Confinement Food and Herbal Tonics Preparation
- Herbal Bath Preparation
- Laundry for Mummy and Daddy
- Simple House Chores
- Groceries Shopping



## For Baby

- Day and Night Newborn Care
- Bathing and Hygiene Care
- Laundry
- Baby Bottles and Sterilisation
- Update Baby's daily logs



We don't just place helpers - we match, train and prepare them specifically for your family, so welcoming help into your home feels safe, personal and fuss-free



