

Welcome to OTRS!

Thank you for installing OTRS, the world's most popular service management software available in more than 35 languages and used by 150,000 companies worldwide.

You can find updates and patches for OTRS Free at <https://www.otrs.com/download-open-source-help-desk-software-otrs-free/>.

Please be aware that we do not offer official vendor support for OTRS Free. In case of questions, please use our:

- online documentation available at <http://otrs.github.io/doc/>
- mailing lists available at <http://lists.otrs.org/>
- E-Learning with OTRS at <https://www.otrs.com/e-learning-otrs/>

To meet higher business requirements, we recommend to use the OTRS Business Solution™, that offers

- exclusive business features like chat, integration of data from external databases etc.
- included professional updates & services
- implementation and configuration by our experts

Find more information about it at <https://www.otrs.com/solutions/>.

Best regards and ((enjoy)) OTRS,

Your OTRS Group