



## **Alert Details**

### Cloud Insights

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# Alert Details

Clicking the synopsis for an alert opens the page providing detailed information for the user and the alert they raised.

## Alert Details page displays user

Alert Details provides information for the alert selected in the Alerts page.

- The severity of the alert
- The user that raised the alert and the alert type:
  - Abnormal Access By User
  - Abnormal Access By Community
  - Abnormal Access By User in Community
  - User joined many communities
- Date and time the alert was detected
- The action taken
  - Quarantined
  - Other
  - Other
- The status of the alert
  - New
  - In progress
  - Dismissed
  - Resolved
- User's activity rate change
  - Typical per hour activities
  - Per hour activities when the alert was raised.
  - Percentage of rate change that caused the alert.
- A graph showing historical average activity rate and the activity rate that resulted in the alert.

## Related User

- User name and title
- Department
- Email with a link to the Email address
- Manager
- Phone
- Location

## Activity

Shows the user's activity for the last 7 days and the last location the user accessed from.

- Activities:
  - Read
  - Other
  - Create
- Total number of alerts in the last seven days.
- Total number of activities in the last 7 days.

Click **View Activity Detail** to access the [Activity History](#) of the user being examined.

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