

Webhook Example for Slack

Cloud Insights

Tony Lavoie April 02, 2021

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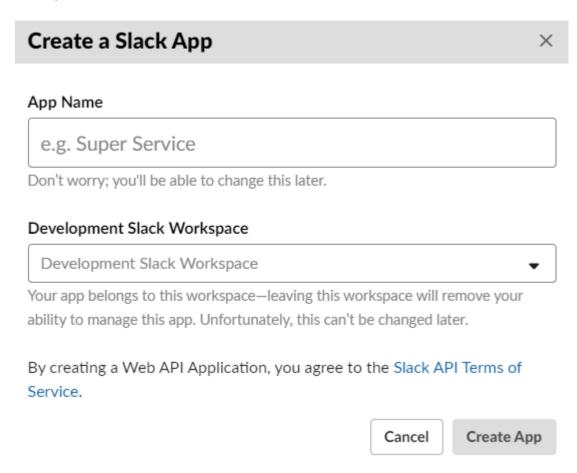
Webhooks allow users to send alert notifications to various applications using a customized webhook channel. This page provides an example for setting up webhooks for Slack.



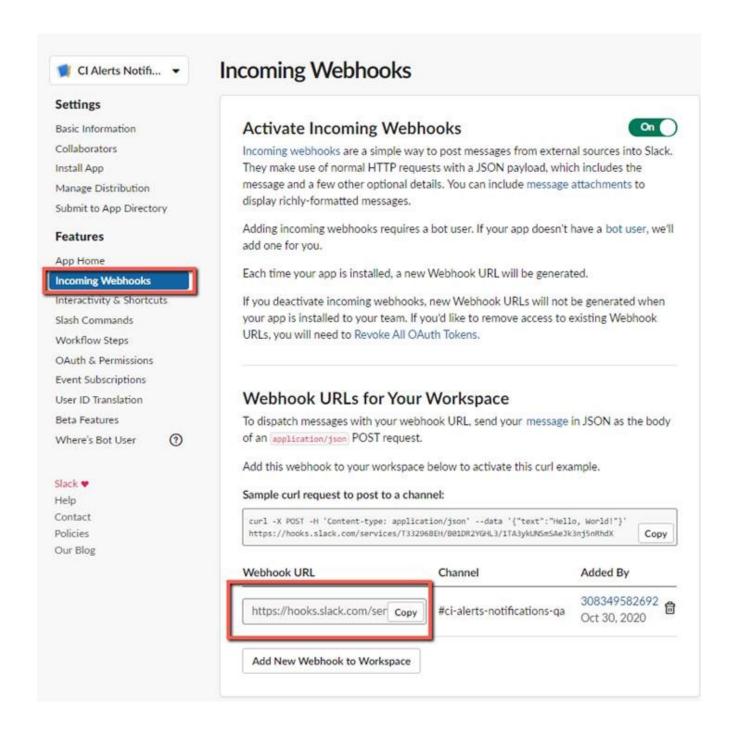
This page refers to third-party instructions, which could be subject to change. Refer to the Slack documentation for the most up-to-date information.

Slack Example:

• Go to https://api.slack.com/apps and Create a new App. Give it a meaningful name and select the Slack Workspace.



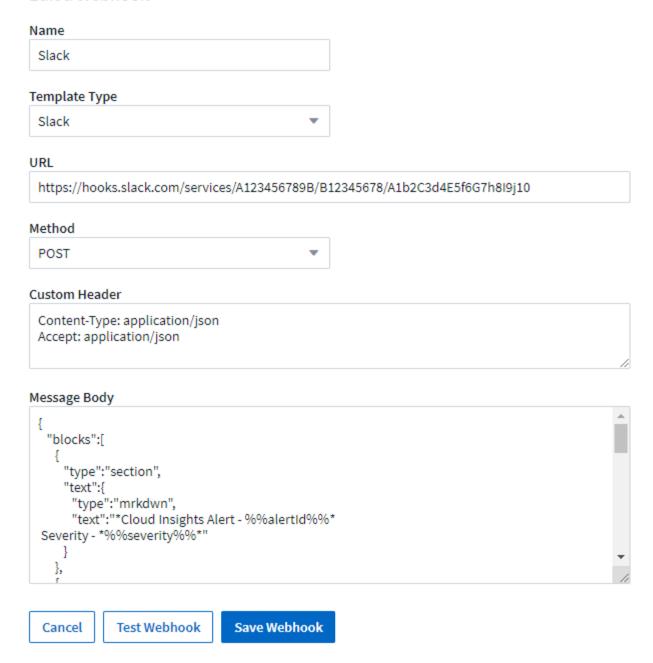
- Go to Incoming Webhooks, click on *Activate Incoming Webhooks*, Request to *Add New Webhook*, and select the Channel on which to Post.
- Copy the Webhook URL. You will need to paste this into the Cloud Insights webhook configuration.



Create Cloud Insights Webhook:

- 1. In Cloud Insights, navigate to **Admin > Notifications** and select the **Webhooks** tab. Click **+Webhook** to create a new webhook.
- 2. Give the webhook a meaningful Name, such as "Slack Webhook".
- 3. In the *Template Type* drop-down, select **Slack**.
- 4. Paste the URL from above into the URL field.

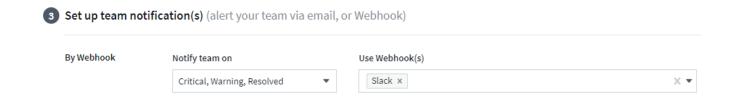
Edit a Webhook



Notifications via Webhook

To notify on events via webhook, in Cloud Insights navigate to **Alerts > Monitors** and click **+Monitor** to create a new monitor.

- Select a metric and define the monitor's conditions.
- Under Set up team notification(s), choose the **Webhook** Delivery Method.
- Choose the "Slack" webhook for the desired events (Critical, Warning, Resolved)



More information:

- To modify message format and layout, see https://api.slack.com/messaging/composing
- Error handling: https://api.slack.com/messaging/webhooks#handling_errors

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