

CHRISTOPHER BEALE

OPERATIONS LEAD

PROFILE SUMMARY

Experienced forward thinking Operations Lead proficient in developing and managing food & beverage operations with exceptional adaptive client services, and data driven analytical problem-solving approaches.

Exceptional team supervision and interpersonal communication skills. Efficiently leading production & manufacturing methods with thorough process mapping and accountability.

PROFESSIONAL SKILLS

- Cost Control
- Planning/Froecasting
- Logistics
- Process Improvement
- Data Analysis
- Quality Assurance
- Organizational Leadership

CONTACT

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WORK EXPERIENCE

Hotbox Roasters **Denver, CO**

Operations Lead 12/2018 - 05/2020

- Successfully guided \$250,000 in product & national sales
- Collaborated with management, technical crew members, & supervisors of co-op warehouse to optimize efficient site operations and consistently achieve demanding daily and weekly production goals
- Liaison to the CFO and VPM to relay production status, malfunctions, process improvements, & innovations
- Collected debts on past due accounts receivable
- Established SOPs & GMPs for RTD manufacturing in multiple locations
- Coordinated cost effective national LTL shipments for dry and refrigerated product, generated BOL, BOM, & packing slips
- Managed and negotiated materials purchasing with suppliers for site operations, including budgets & department COGS
- Managed eCommerce shipping department
- Fostered transparent customer relations for retail and wholesale customers, such as Whole Foods, PGA Tour, Lucky's Market, Oskar Blues, & Blue Moon Brewery
- Managed & forecasted inventory for multiple wholesale and private label clients, locations, and quality checks
- Created educational materials to train and lead staff to be agile and adaptive, along with informational materials in conjunction with marketing & sales departments
- Enforced company policies & scheduled employee performance reviews

Cartel Coffee Lab **Phoenix, AZ**

Production Manager 10/2015 - 05/2018

- Accelerated efficiencies and operations to the Cartel Cold Brew Program to accommodate more than 50% growth Y/Y
- Managed a small team of direct reports & monthly inventory
- Exercised tactical communication with the wholesale & brand development teams
- Relied upon to systematically communicate & resolve problems or variance with production & data to the relevant departments
- Created spreadsheets to perform ad hoc reporting and analysis
- Conducted QC and R&D
- Established SOP's & shelf life standards via collaborative efforts with ASU's nMRI lab
- Assisted in the design layout of the upgraded production facility

EDUCATION

Cuyahoga Community College

AS IT Programming & Development (2020-Present)

Case Western Reserve University

Resonant Leadership Certification (2020)

University of Illinois Urbana-Champaign

Foundations of Leadership Certification (2021)

Unniversity of Michigan - Ann Arbor

Python Programming Language Basics Certification (2020)

Kennesaw University

Six Sigma Yellowbelt Certification (2020)

Baton Rouge Community College

AA (2010)