

Jake Davis

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Results-driven, technology/sales representative with experience in Information Technology who learns and adapts quickly. Worked with Desktop, Client and Remote Support, VMware and server upkeep, Hyper-V, Active Directory, Group Policy, SCCM, implementing physical Networking, Networking infrastructure, and Ubuntu. Passionate about getting the job done and improving functionality through technology. Reviewing current career openings, I strive to be considered as a part of the team and to assist in ensuring project activities are completed successfully. If given the opportunity, I will be a valuable asset to your team and I will exceed prospects.

Professional Experience

MARCH 2019 – PRESENT

Sales/Service Representative / DePuy (Medical Ventures)

- As a sales representative, I attend high-intensity surgeries with various DePuy Synthes Joint/Trauma products. Including: Robotics, Hip, Knee, Trauma, and Biologics.
- Meet with surgeons day-to-day in the operating room and clinic to review upcoming surgeries, review X-Ray images, and translate how our product will apply for the patient/surgeon's specific needs.
- Manage a fast-paced workload with critical time sensitive tasks.
- High-intensity schedule and implement techniques to better improve workflow between the various needs of our customers at local hospitals.

SEPTEMBER 2017 – MARCH 2019

Desktop Engineer/System Administrator / Regions Bank

- Provided high-tier support to end users for various issues with hardware, software, and applications.
- Front-end and back-end support of end user environments within the corporate and branch environments.
- Worked closely with a variety of teams for the implementation of Windows 10 to the branch and corporate environment. Imaged both old and new machines with the latest Windows 10 Image and would troubleshoot problems within the Task Sequence.
- Developed and deployed software packages within SCCM to meet the various needs of hardware/software within Regions Bank.
- Rewired the production lab and implemented Cisco switches and servers.

SEPTEMBER 2016 – SEPTEMBER 2017

Industrial Automation Engineer / Command Alkon

- Provided IT insight/support to clients remotely from problems on both the server/client side.
- IT Support for in-house employees both remote and in-office. Supported these inquiries in a timely manner. Upkept documentation of standard policies for this support into the CRM software.
- Instructed/trained personnel on remote job sites in Automation hardware/software across the United States at numerous remote locations. Including: Information Technology and how it ties to the concrete industry, programmable logic, PLC hardware, and their newly created networks.

- Installed and supported automated PLC batching systems while on the road and handled project requirements during our timeline there. Followed up with customers to ensure that the product is working as intended.
- Challenging job requiring multiple skill sets including but not limited to: Information Technology, Industrial Controls, and Project Management.

2009 - 2011

The United States Naval Sea Cadet Corps

The following are awards received on behalf of the United States Naval Sea Cadet Corps:

- Honored Plank Member of EMT/Firefighting Training.
- Homeland Security Training Completion
- Petty Officer Third Class Appointment
- Petty Officer Leadership Academy Completion

Education/Certifications

2015-2017

ECPI University – Master’s Degree Information Systems

- Golden Key International Honor Society
- Designed for leadership and productive teamwork in information technology.
- Information Assurance, Cloud Computing & Virtualization, and Object-Oriented Programming.

2015

ECPI University – Bachelor’s Degree Network Security

- Golden Key International Honor Society
- Logic & Design, Advanced Composition, Operating Systems, Active Directory, Information Technology, Network Infrastructure and Technology
- Discovered the various threats and vulnerabilities in the technology world. Such as: Cloud Security, Security Architectures, Ethics of Cybersecurity, and Penetration Testing.

MCSE: Cloud Platform & Infrastructure

MCSA: Windows Server 2012

Microsoft Certified Professional

- 70-410: Installing and Configuring Windows Servers
- 70-411: Administering Windows Servers
- 70-412: Configuring Advanced Windows Servers
- 70-413: Designing and Implementing a Server Infrastructure.

References

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| <ul style="list-style-type: none"> • David Wire
IT Support Specialist Orchard
512-797-8084 Obiji1@gmail.com • Andrew Weber
Desktop Engineering Regions Bank
920-980-0847 | <ul style="list-style-type: none"> • Herbert Handal
Cybersecurity Engineer II Regions Bank
205-362-5538 • Anthony Keaveny
Project Manager Brasfield & Gorrie
205-807-0755 |
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