RHYS C. EDWARDS

717-951-2886 redwards717@gmail.com

WORK EXPERIENCE

General Manager

June 2017- May 2018

State Farm, Haleh Krauter Agency, Indianapolis, IN

- Interviewed, Hired, Trained and Managed Sales Team
- Created and designed the calculations for the Sales team's commission spreadsheets
- Led weekly sales meetings, developed and implemented sales contests

Selling Floor Manager

February 2014 – June 2017

Bicycle Garage Indy, Indianapolis, IN

- Managed and trained Sales Staff and Cashiers
 - Handled difficult customer situations that have been elevated to me
 - Maintain robust knowledge base on hundreds of different items in inventory
 - Audited inventory software for all locations

Licensed Insurance Representative

June 2007- February 2014

State Farm Insurance, Fishers, IN, Midland, GA & Leola, PA

- Completed surveys and field underwriting for policy applications
- Created and managed internet lead system, analyzed results daily
- Interviewed, trained, scheduled and managed staff
- Member of mentor group to help emerging sales teams

Languages- Javascript, HTML, CSS
Frameworks & Libraries- Node.js, Bootstrap, React
Skills- Agile
Tools- Github, Firebase, Postman, PostgreSQL

EDUCATION

Eleven Fifty Academy
12 Week Javascript Bootcamp

Summer 2018

Millersville University of Pennsylvania, Millersville, PA

2000-2004

Core Study in Geography, Mathematics, and Computer Science