

## McDonalds Review Sentiment (NLP)

## **Abstract:**

Executive summary McDonald's is the **world's largest chain of fast-food restaurants**, serving around 68 million customers daily in 119 countries across more than 36,000 outlets. Founded in the United States in 1940, A McDonald's restaurant is operated by a franchisee, an affiliate, or the corporation itself. In this project we have done a sentiment analysis of negative McDonald's reviews. Contributors were given reviews culled from low-rated McDonald's from random metro areas and asked to classify why the locations received low reviews.

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One closest repeatedly star right know big part right fan well mcdonald lilly mcds giving saucegrab long point everywhere elslover customer two firstsay order service gave really time dirt order service gave really time dirt terrible wanted worsthuge actually lostwork stood better dtype asked see
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## **LSA Topics:**

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Topic 0 order, mcdonald, food, drive, time, like, service, mcdonalds, place, people

Topic 1 mcdonald, like, review, mcwrap, fries, people, old, north, Eand, way

Topic 2 food, mcdonalds, place, fast, service, eat, like, good, people, want

Topic 3 food, order, fast, mcdonald, service, waiting, window, customers, time, longer

Topic 4 order, time, fries, manager, coffee, minutes, waiting, counter, ordered, 10

Topic 5 fries, food, chicken, ordered, window, asked, got, drive, said, went

Topic 6 coffee, food, window, line, cream, burned, waiting, breakfast, wanted, morning

Topic 7 mcdonalds, service, mcdonald, customer, manager, employee, order, breakfast, good, fries

Topic 8 like, service, place, window, asked, customer, manager, said, food, good
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