



	Basic R850 /mo R8160 /yr	POPULAR Starter R1800 /mo R17 280 /yr	Premium R5000 /mo R48 000 /yr	Enterprise Custom
save 20% with yearly plan				
Administrations				
Users	Unlimited	Unlimited	Unlimited	Unlimited
Team Management	✔	✔	✔	Unlimited
Teammate Management	✔	✔	✔	✔
Chat Widget				
Themeing the chat widget	✔	✔	✔	✔
Customize Widget Icon	✔	✔	✔	✔
Remove Branding	🔒	🔒	✔	✔
Custom CSS	🔒	🔒	✔	✔
Chatbot				
Bots	Unlimited	Unlimited	Unlimited	Unlimited
Conversations (per month)	2,000	5,000	10,000	Unlimited
Rich Media Support	✔	✔	✔	✔
Multi-Lingual	✔	✔	✔	✔
Logical Flow	✔	✔	✔	✔
Templates Repository	✔	✔	✔	✔
Trigger Conditions	✔	✔	✔	✔
History Retention	🔒	✔	✔	✔
Chat Interface custom visibility	🔒	✔	✔	✔
Outbound bots	🔒	✔	✔	✔
Fire Javascripts	🔒	✔	✔	✔
Data Injection	🔒	✔	✔	✔
FAQ Builder	🔒	🔒	✔	✔
Human Handover	🔒	🔒	✔	✔
Link Tracking	🔒	🔒	✔	✔
Data Retention	12 months	Unlimited	Unlimited	Unlimited
Live Chat				
Seats	Unlimited	Unlimited	Unlimited	Unlimited
Saved Replies	✔	✔	✔	✔
Labels	✔	✔	✔	✔
Related Conversations	✔	✔	✔	✔
Teammate availability	✔	✔	✔	✔
Manual reassignment	✔	✔	✔	✔
Notes	✔	✔	✔	✔
One-click Chat Transcripts	✔	✔	✔	✔
Mobile App (iOS & Android)	✔	✔	✔	✔
Visitor Details	✔	✔	✔	✔
Set Chat Limits	🔒	✔	✔	✔
Round Robin Routing	🔒	🔒	✔	✔
Team Routing	🔒	🔒	✔	✔
Support & Success				
Help Docs	✔	✔	✔	✔
Video Tutorials	✔	✔	✔	✔
Email Support	🔒	✔	✔	✔
Call Support	🔒	🔒	✔	✔
Personalized onboarding	🔒	🔒	✔	✔
Implementation assistance and training	🔒	🔒	🔒	✔
Dedicated Customer Success Manager	🔒	🔒	🔒	✔
Technical Integration Setup	🔒	🔒	🔒	✔
Apps & Integration				
Google Sheets	✔	✔	✔	✔
Zapier	✔	✔	✔	✔
HTTP Requests	🔒	✔	✔	✔
Google Dialogflow	🔒	✔	✔	✔
Calendly	🔒	✔	✔	✔
Google Calendar	🔒	✔	✔	✔
WhatsApp Business API	🔒	✔	✔	✔
ActiveCampaign	🔒	🔒	✔	✔
Slack	🔒	🔒	✔	✔
Follow up Boss	🔒	🔒	✔	✔
Salesforce	🔒	🔒	✔	✔
HubSpot	🔒	🔒	✔	✔
Zoho CRM	🔒	🔒	✔	✔
Airtable	🔒	🔒	✔	✔
Freshdesk	🔒	🔒	✔	✔
Reporting and Insights				
Analytics Dashboard access	✔	✔	✔	✔
Lead data	✔	✔	✔	✔
Full conversation export	🔒	✔	✔	✔
Annual Performance Report	🔒	🔒	🔒	✔



Note:

- Any extra conversations consumed will be charged at \$10 for 1000 conversations, and included in your upcoming billing cycle.
- For any further queries, please refer the [FAQ](#) section.