

# Bug Reporting using Jira (Screenshots and summary)

**Project:** Swag Labs

**Prepared By:** Reeti Thapa

**Tools used:** Jira, Chrome, Excel

**Note:** This document contains selected Jira bug reporting screenshots as visual proof of my testing work. The full bug list with detailed fields is available in **04\_Bug report-Swag Labs.xlsx**.

## 1. Jira Project Summary

The screenshot shows the Jira Project Summary page for the 'Swag Lab Bug Reporting' space. At the top, there are four status boxes: '0 completed in the last 7 days', '8 updated in the last 7 days', '8 created in the last 7 days', and '0 due soon in the next 7 days'. Below these are two main sections: 'Status overview' (a large blue circle containing the number 8) and 'Recent activity' (a list of recent bugs created by Reeti Thapa). The 'Recent activity' section includes details like the bug ID, title, and creation time ('about 2 hours ago'). To the right of the status boxes is a 'Priority breakdown' chart and a 'Types of work' section.

Figure 1: Jira Project Summary Page

## 2. Jira Project Backlog

The screenshot shows the Jira Project Backlog page for the 'Swag Lab Bug Reporting' space. It displays a list of 8 work items, all of which are bugs related to the SCRM module. The bugs are listed with their titles and creation dates. The backlog table includes columns for priority, assignee, and due date. A 'Create sprint' button is visible at the top right of the backlog grid.

Figure 2: Jira Project Backlog Page

### 3. Sample Bug Reports

#### 3.1 Show/Hide password icon is not visible in Chrome and Safari browsers

The screenshot shows a Jira issue page for a bug titled "Show/Hide password icon is not visible in Chrome and Safari browsers". The issue is assigned to Reeti Thapa and has no labels. It was created 4 hours ago and updated 4 hours ago. The "Details" section includes fields for Assignee, Labels, Parent, Due date, Team, Start date, Story point estimate, Sprint, Development, and Reporter. The "Development" section shows options for "Create branch" and "Create commit". The "Automation" section shows rule executions. The "Actual Result" section states that the show/hide password icon is missing in Chrome and Safari, while it is visible in Microsoft Edge.

Figure 3: Bug Reporting of Show/Hide password icon

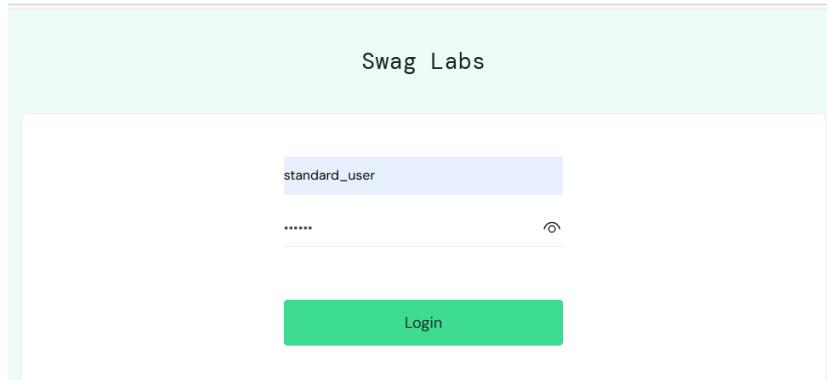


Figure 4: Show/hide password icon shown in Edge

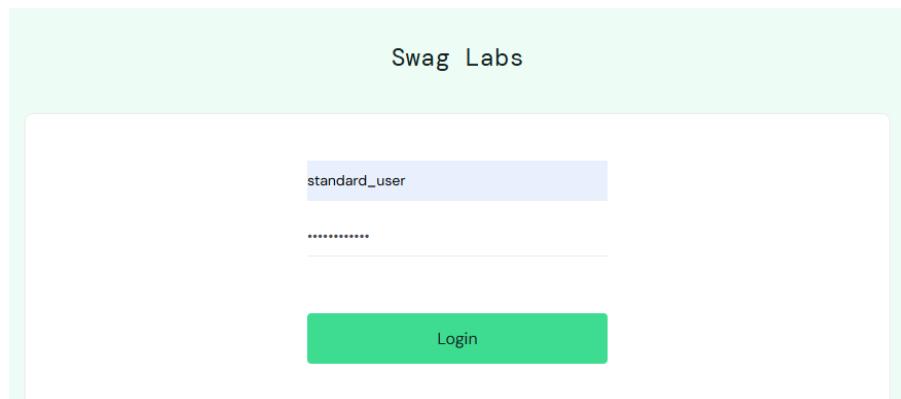


Figure 5: Show/hide password icon is not present in Chrome

### 3.2 Error message red background is partially visible in Chrome & Safari

Error message red background is partially visible in Chrome & Safari

Description: When invalid credentials are entered, the error message background displays correctly in Microsoft Edge, fully covering the message. However, in Chrome and Safari only part of the message is covered by the red background.

Environment:

- Edge: Fully covered
- Chrome: Partially covered
- Safari: Partially covered
- OS: Windows 10

Steps to Reproduce:

- Open the login page.
- Enter invalid credentials.
- Click the Login button.
- Observe the styling of the error message.

Expected Result: The red background should fully cover the error message text on all browsers.

Actual Result: The red background is only partially covering the error message on Chrome and Safari.

Severity: Minor  
Priority: Medium

Details

Assignee	Unassigned
Labels	None
Parent	None
Due date	None
Team	None
Start date	None
Story point estimate	None
Sprint	None
Development	Create branch Create commit
Reporter	Reeti Thapa

Figure 6: Bug reporting of error message red background partially visible

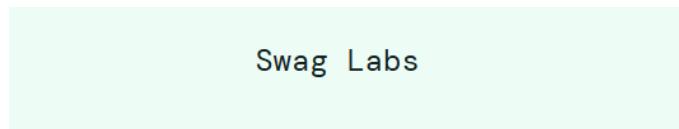


Figure 7: Red background partially visible in Chrome

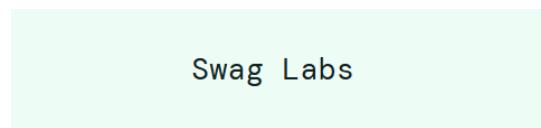


Figure 8: Red background completely visible in Edge

## **4. Notes on Bug Reporting Process**

All bugs were tested on Google Chrome on Windows 10.

Each bug report includes:

- Steps to reproduce
- Expected vs Actual results
- Severity & Priority (Jira standards)
- Environment

Bugs were organized, tracked, and updated using Jira Free (Cloud).

The complete bug summary and details are included in the Excel file:

**04\_Bug report-Swag Labs.xlsx**.

## **5. Conclusion**

This PDF serves as visual confirmation of my bug reporting activities using Jira.

For the full bug list and detailed documentation, please refer to the attached Excel file.

### **Thank You**

*Prepared by: Reeti Thapa*

*Aspiring QA Intern*