

# REETVIK

re305@georgetown.edu ▪ (571) 274-3361 ▪ linkedin.com/in/reetvik7 ▪ reetvik7.github.io

---

## EDUCATION

**GEORGETOWN UNIVERSITY, McDonough School of Business**

**Washington, DC**

**Master of Business Administration, STEM Designation, Management Science Major**

*July 2023 – May 2025*

- VP: Technology Club, Member: Soccer Club and South Asian Business Association

**VELLORE INSTITUTE OF TECHNOLOGY**

**Vellore, India**

**Bachelor of Technology, Computer Science**

*July 2016 – June 2020*

- General Secretary of Gaming Club; expanded club membership from 70 to 160, organized the most-attended annual gaming competition in college's history.
  - Captain of Men's Soccer Team; awarded the Golden Boot for scoring most goals in 2018 season, led soccer team to first runner-up (out of 32 teams) in inter-college soccer tournament.
- 

## EXPERIENCE

**INNOVACER**

**Noida, India**

*A healthcare technology unicorn specializing in SAAS products for healthcare analytics*

*May 2022 – July 2023*

**Senior Site Reliability Engineer, May 2022 – July 2023**

- Secured Roche and Pfizer as clients, increasing revenue by \$30M, by leading a team of 9 engineers in formulating automation strategies and Product Roadmap to enable previously unsupported real-time data solutions.
- Conducted and analyzed customer feedback, identifying pain points and using insights to develop an observability maturity model. Established KPIs to track and prioritize adoption, decreasing overall debugging time by 65%.
- Enforced zero downtime of production databases, saving 4+ hours of manual intervention per week by evangelizing cloud databases to leadership, gaining their buy-in and spearheading the migration to cloud.
- Streamlined onboarding process for new hires by creating PRD and training pipeline using JIRA plug-ins, reducing onboarding time from 3 weeks to 1 week across 12 product teams and accelerating time-to-market for new features.
- Identified deteriorating codebase quality by conducting market analysis; swiftly strategized an organization-wide code refactoring, achieving a 30% improvement in response time and elevated product-market fit in one quarter.

**LUMIQ AI**

**Noida, India**

*An AI company in the fin-tech space delivering advanced analytics and insights for businesses*

*June 2020 – May 2022*

**Senior DevOps Engineer, June 2021 – May 2022**

- Designed and delivered IaaS autoscaling and resource optimization features, saving \$15M annually for client HSBC, improving customer NPS from 7.4 to 9.5/10 and helping to secure \$13.2M in seed round funding.
- Reduced product development cycle time by 35% by collaborating with architects and 9 global cross-functional teams (U.S, India, U.K) to shift the entire organization's app architecture from a monolithic to microservice model
- Leveraged scrum process in Agile methodologies to optimize all Cloud and Product lifecycle tasks through 2-week sprints by managing a team of 17 engineers, ensuring <10% of spill over and on-time delivery for >90% of time.
- Increased observability of incurred costs and budget compliance, achieving a \$28K monthly reduction in cloud budget overspending by creating automatic daily alerts and team-level cost dashboards using Tableau.
- Mentored and trained 12 interns, equipping them with the necessary skills and knowledge to secure full-time positions within the company.

**DevOps Engineer, June 2020 – May 2021**

- Initiated and launched an AI Big data Analytics Platform (On-Prem) for Indian Navy 3 months ahead of schedule while adhering to strict security guidelines; platform optimizes and expedites mission assignment for 137 Indian naval ships.
  - Fostered trust among internal stakeholders by automating daily deployments and testing using Python, GitLab, and Jenkins, resulting in approximately 2 hours saved per deployment across multiple Product, UX, and QA teams.
  - Improved product sales by 27 % by building an internal secrets management system masking sensitive information (user credentials, IP) to modernize organization's infrastructure security
- 

## ADDITIONAL INFORMATION

**Achievement:** AWS Certified Solutions Architect (2021), Top Performer Award (LumiQ, Innovaccer), Youngest engineer to be promoted to senior position (LumiQ, Innovaccer)

**Skills:** Python, C++, Linux, Cloud, Kubernetes, Docker, Kafka, SQL, NoSQL, Git, Confluence, CI/CD, Jira, Figma, Tableau, Nginx, Data Science, Helm charts, Product Strategy, A/B Testing, SDLC

**Community:** Volunteered at a local NGO to collect funds and provide food to daily wage workers during COVID

**Interests:** Video games, Soccer, Superhero movies