

REEVES PLAYER

S Y S T E M S T E C H N I C I A N

PROFILE INFO

Assists It Manager with system issues, company issued device troubleshooting, and installing/removing hardware.

CONTACT INFO



Phone

843-359-1009



Email

reevesplayer@outlook.com



Address

913 S. Poplar Ave. Andrews, SC

MY SKILLS

IT Support



Web Design



Teamwork



Communication



Multitasking



Hardware/Software



WORK EXPERIENCE

Systems Technician A-Z Janitorial Services

Jul. 22 - Current

- Set up and maintained desktop personal computers and coordinated network usage for staff.
- Used customer ticket system to track incidents, work orders, and projects related tickets for recordkeeping accuracy.
- Maintained system-related interfaces, databases, hardware, and software.

IT Support Specialist A-Z Janitorial Services

Nov. 21 - Jul. 22

- Guided users through step-by-step solutions following pre-determined scripts and technical troubleshooting procedures.
- Diagnosed and resolved technical hardware and software issues.
- Accommodated wide-ranging customer experience levels by adjusting technical support strategies.

EDUCATION HISTORY

Whitmore School High School Diploma

2011 - 2023

CERTIFICATIONS

Google It Support Certificate

2023

CodeAcademy Learn HTML Course

2023