User Testing - Photos

Caption: Participant 1 Checking Baggage Size

Task: Measure the size of the baggage and check for compliance as per the airlines policies using the Baggage Packing Assistant Application.
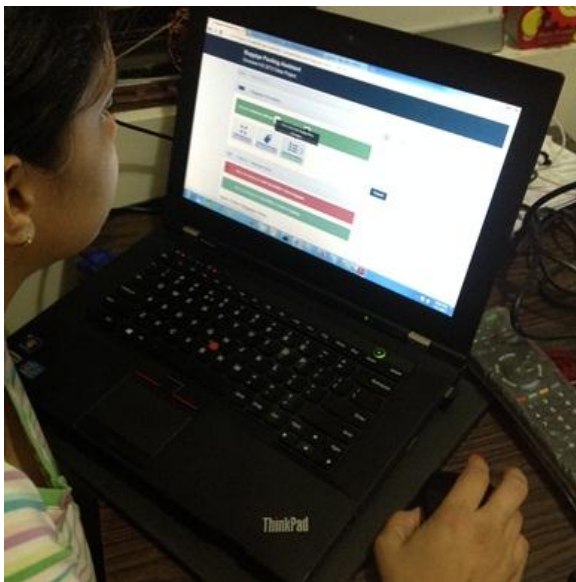
Interesting Moment: Participant 1 while measuring the size of the baggage was struggling a bit to know which is the front, side or top of the baggage.

Caption: Participant 2 Checking Baggage Weight

Task: Measure the weight of the baggage and check for compliance as per the airlines policies using the Baggage Packing Assistant Application.

Interesting Moment: Participant 2 while measuring the weight of the baggage was wondering that what is meant by "WiFi IP address of the Weighing Machine".

Caption: Participant 3 Checking Baggage Items

Task: Identify the (prohibited) items in hand and checked baggage as per the airlines and destination country's customs rules and regulations using the Baggage Packing Assistant Application.

Interesting Moment: Participant 3 while checking the baggage items was amazed and "WOWed" everytime the application alerted her about the item's compliance.