

FAQs:-

Q1: How do I get to know about auction?

- ⇒ Scheduled auction catalogues are published in our website <http://www.wedealauction.com> date of auction, materials descriptions, earnest money deposit (EMD), Terms and conditions etc. are well clarified in the auction catalogue itself. After uploading of each auction catalogue, a notification mail is also sent to registered customer's mail box.

Q2: How do I get to know taxes and duty applicable for a particular material?

- ⇒ It is clearly mentioned in the respective auction catalogue itself. Please read the auction catalogue and understand the terms and condition before placing your bid.

Q3: Where do I submit Earnest Money deposit (EMD) for participation in auction?

- ⇒ Please see the respective auction catalogue. It is given in the auction catalogue along with bank account details for NEFT or RTGS.

Q4: How do I get back the unsuccessful EMD back?

- ⇒ The unsuccessful emd will be returned back to the respective customer in their provided bank account based on refund request letter received.

Q5: What are the documents to submit for participation in any auction?

- ⇒ Again the same is mentioned in the auction catalogue. However, dully signed auction catalogue, Copy of company's PAN, VAT / CST, Excise (if any), Cancelled Cheque, Valid Certificates (where applicable) etc. are to be submitted before the due date of submission.

Q6: How do I register in WEDEAL?

- ⇒ Please visit the registration tab in our homepage and register online by furnishing the information asked for. After this, duly signed print copy of registration form, registration fees Rs.3,000/- (inclusive of all), copy of company's PAN, VAT / CST, Excise (if any), Cancelled Cheque are to be sent to WEDEAL and on receipt of these documents your Used Id and Password will be activated and you will be then a registered bidder in WEDEAL portal.

Q7: What is proxy bid and how does it work?

- ⇒ Please visit WEDEAL's bidders manual. It is well described in details there. It is basically the safe guard bid for bidders. In case of power failure, network unavailability or urgent meeting, the bidder may set proxy bid and computer will bid on his / her behalf till the proxy limit if bid continue.