



# James Eagle

Tech Lead and Software Engineer

Email: [jamescv@jeagle.co](mailto:jamescv@jeagle.co)



## About Me

A software developer at heart, really I just love solving problems: algorithmic, organisational, architectural, in-code or in the real world - especially those that require a trip to the hardware store. Solutions absolutely not guaranteed for that last sub-category. As an Australian in Sweden I have severe beach withdrawals but I am slowly acclimatising to the ice water. I have 7 years experience as a professional full stack web developer, the last 2 of which have been as the Tech Lead for a team of 18. I try to lead by example and work hard to maintain my own technical competence and contributions. My primary mission though is empowering my team to achieve their own goals through process and structural improvement, as well as being involved in mentoring and education.

## Experience

### *Technical lead and exploratory engineer for Citybreak*

Citybreak is the Central Reservation System for Visit Group, both a product and a business unit. Visit provides an e-commerce SaaS product suite and platform for tourism. As tech lead, I am responsible for setting the technical roadmap of the Citybreak part of the platform.

The primary goals are to improve the reliability, performance and maintainability of our battle-tested (mostly) .Net codebase - as well as helping guide product development.

I lead 3 teams so I am also responsible for improving processes, guidance and mentoring of 18 developers.

I continue to actively contribute code for POCs, sensitive projects, troubleshooting and while pairing with our junior team members

Tech:

.NET Framework .NET Core C# JavaScript Vue.js TypeScript RabbitMQ Open Telemetry Redis MongoDB Elasticsearch  
Azure DevOps Octopus Deploy SQL Server VMWare

### *Junior -> Senior at Visit*

After a career change, I started in the Citybreak business unit at Visit as a junior in 2016.

For the next few years I worked across our whole tech stack: .Net Framework & Core backend services, various combos of Asp.Net, Vue.Js and JQuery solutions for widgets, white-label front-end solutions and back office tools.

Maintained SQL Server, Redis, Mongo, Elastic Search installations among others.

After a few years I became a de-facto lead of our core team. Along the way I pioneered a number of new services and tools, in particular those targeting external integrations

Managing basic dev-ops for the on-prem setup was also an important part of the role

## Education

A collaboration between GU and Chalmers University.

It has a practical, group-project based curriculum focused on designing and implementing software systems in a systematic fashion with quantifiable outcomes.

Tech:

Erlang C++ Haskell Java