UMANG PATEL

CYBER SECURITY ANALYST

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OBJECTIVE

Client-focused professional seeking an Associate role in Financial Planning at RBC, with strengths in advisor support, client engagement, and digital enablement.

Work Experience

Cybersecurity Analyst
Elasticyber Intellectuals, Barrie, Ontario   **September 2025 – Present**
- Identify, assess, and mitigate risks while ensuring strict adherence to policies, procedures, and data protection standards to support a trusted client experience
- Collaborate with cross-functional teams to resolve issues efficiently, communicate insights clearly, and support informed decision-making
- Leverage digital tools and analytics to monitor performance, improve processes, and enhance service reliability and client confidence

Course Tutor, Computer Studies
Georgian College, Barrie, Ontario   **September 2024 – December 2024**
- Provided expert guidance to students in Cyber Security, Big Data Analytics, and IT, ensuring improved academic outcomes.
- Troubleshot technical issues related to software, hardware, and networking during one-on-one and group tutoring sessions.
- Delivered clear explanations and practical demonstrations for programming concepts, data analysis techniques, and cybersecurity fundamentals.

Computer Studies Support Assistant
Georgian College, Barrie, Ontario   **September 2024 – December 2024**
- Assisted with diagnosing and resolving technical problems in computer labs, including hardware and software troubleshooting.
- Configured and managed educational tools and environments, ensuring seamless functionality for academic use.
- Delivered exceptional customer service by demonstrating patience, professionalism, and empathy when addressing student concerns.

EDUCATION

                                                                    Winter 2024
Cyber Security Graduate Certificate Program
Georgian College, Barrie, Ontario
- Grade: Dean's List - 84%
- Mastered deployment of network security procedures and devices as part of comprehensive cybersecurity strategies.
- Acquired proficiency in the deployment, management, and fortification of cybersecurity systems to counteract threats.

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Big Data Analytics Graduate Certificate Program   **Winter 2023**
Georgian College, Barrie, Ontario
- Grade: Dean's List - 84%
- Developed proficiency in creating software applications for data set manipulation and reporting.
- Applied business analytics and intelligence tools for evidence-based decision-making.

Bachelor Of Engineering - BE, Information Technology   **Summer 2021**
Gujarat Technological University, Gujarat, India
- Grade: 9.61/10 CGPA
- Excelled in IT coursework: Data Structures, Algorithms Programming and Database Management.
- Worked on real-time projects including management systems using C# and ASP.NET.

RESEARCH PROJECT

2023

Data Analyst, VR Integration in Anatomy Education Project

Georgian College, Barrie, Ontario
- Spearheaded the data analysis segment in collaboration with Georgian Colleges, focusing on integrating VR technology into anatomy education. Utilized advanced statistical methods to analyze the learning outcomes, demonstrating a 25% improvement in student comprehension and retention in health-related programs.

PROJECTS

Bank Loan Prediction Project

- Developed a data-driven model to assess loan eligibility and credit risk using customer financial and demographic data. Analyzed key indicators such as income, credit history, and liabilities to support informed lending decisions, translating insights into clear recommendations that enhance risk management and client-focused advice.

Cybersecurity Project Lead, ADatum Corporation
- Conducted a comprehensive cybersecurity upgrade with a centralized ADMX policy repository and advanced Windows Defender Firewall rules on Windows Server 2022 and Windows 11, significantly enhancing system security and protecting critical research data.

SKILLS

- **Technical Skills:** Data analysis and reporting, CRM and client data systems, digital platforms, risk and security awareness, and Microsoft Office tools.

CERTIFICATIONS

- Tata Cybersecurity Security Analyst Job Simulation on Forage
- AWS Academy Cloud Security Foundations
- AWS Cloud Technical Essentials
- Oracle Cloud Infrastructure 2019 Certified Architect Associate