## REGHAN LYNN HESSER

Finance Major at Lehigh University pursuing a career in Private Wealth Management +15709557680 • Hesserr02@gmail.com • linkedin.com/in/reghanhesser • Clarks Summit, PA

#### Education

Lehigh University, College of Business

Bethlehem, PA

Finance Major: Bachelor of Science in Business and Economics (GPA: 3.55)

01/2024 - 12/2024

Paris School of Business

Paris, France

Study Abroad Program in International Business, Luxury Brand Strategy and Finance

01/2023 - 05/2023

# Experience

Sterling Investment Advisors

Berwyn, PA

#### Wealth Management Intern

06/2023 - 09/2023

- Supported CPMs and CFPs in providing high-net-worth clients with guidance to meet their complex financial needs
- Aided in overseeing 618.7 million in assets across 1,271 customer accounts
- Researched investments and implement designed portfolios according to a client's risk tolerance and personal financial goals
- · Created Morningstar and PortfolioCenter reports to accurately display each client's past and current portfolio performances
- Leveraged client data to assess individual tax, insurance, budget, education, and retirement plans
- Aided in Sterling's marketing revamp, including website redesign, client onboarding efforts, AI implementation, and renewed collaboration with Worth Magazine

### The Giving Tree Wellness Center

Scranton, PA

Assistant Manager

05/2021 - 09/2022

- · Ensured superior experience to over 100 customers per day by taking and preparing orders timely and accurately
- · Reinforced operational procedures for cash handling, safety, security, facilities management, and inventory management
- · Leveraged customer data to display best-selling products and to maintain proper inventory to maximize sales
- Monitored employee hours and timeliness to complete, verify, and submit payroll accurately

Baker Tilly

Clarks Summit, PA

#### Application Support Specialist

12/2020 - 04/2021

- Provided direct member application support for the distribution of over \$350m in CARES Act funding to 300,000 members of the Navajo Nation
- Updated the Navajo Nation's database records for over 50,000 members' information that had gone missing years prior to the establishment of the hardship program
- Counseled customers who were challenged by the program's documentation requirements with empathy

Bethlehem Public Library

Bethlehem, PA

Volunteer/Tutor

House Manager

01/2021 - 02/2024

- Provide alternate methods of understanding and field questions for South Bethlehem middle school students
- Mentor groups of students who are interested in furthering their academic successes and finding new interests

### Alpha Phi Women's Fraternity

Bethlehem, PA

01/2021 - 02/2024

- · And Director of Social Communications
- Serve as external voice for the 41 live-in house members of the Fraternity to the University
- Organize 10 yearly activities and events of 75+ students to promote community engagement and team building
- · Oversee marketing efforts to showcase merchandise sales, fundraising opportunities, and philanthropic events

### Skills

Proficiency in all Microsoft Office Platforms  $\cdot$  Tableau  $\cdot$  R Language  $\cdot$  Morningstar  $\cdot$  EMoney  $\cdot$  Python

Bloomberg ESG Certified

Strong Presentation Skills and Customer Service Experience