



REGINALD MOYO

RELEVANT WORK EXPERIENCE

Client Support Specialist – Euroclear Bank SA/NV

Kraków | Jan 2022 – Present

- Provide technical and operational support for financial systems used in Fund Operations
- Investigate complex system and process issues, coordinating with internal technical teams for resolution
- Analyze recurring client issues and recommend process improvements to reduce support volume
- Work in a fast-paced, high-accuracy environment handling sensitive financial data

Technical Support Specialist – Summa Linguae Technologies

Kraków | Jun 2021 to Dec 2021

- Provided front-line tech support for hardware, software, and network issues via phone, chat, and email.
- Configured equipment, installed software, and managed profile updates in internal systems.
- Offered technical assistance for an invoicing portal and validated invoice authenticity

PROJECTS

Personal Portfolio Website

HTML, CSS, JavaScript

- Designed and built a responsive personal website to showcase projects
- Implemented mobile-first layout and interactive UI elements

News App

JavaScript, Local Storage

- Built a responsive news application that fetches and displays articles from an external API
- Implemented category-based browsing and search functionality

Quiz App

HTML, CSS Flexbox/Grid

- Developed an interactive quiz application with dynamic questions and real-time feedback
- Implemented score tracking and user progress management
- Designed a clean, responsive UI focused on usability and clarity

Certifications & Training From Codecademy

- HTML
- CSS
- JavaScript
- Git Introduction
- React
- Git Collaboration and Branching

EDUCATION

Cracow University of Technology

Oct 2017 to Feb 2021

Bachelor's degree in Architecture

"I agree to the processing of personal data provided in this document for realizing the recruitment process pursuant to the Personal Data Protection Act of 10 May 2018 (Journal of Laws 2018, item 1000) and in agreement with Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation)".