

Reg Garrett
(801) 623-8070 / regsg8@gmail.com

SUMMARY OF QUALIFICATIONS

2 years of technical experience and 8 months of technical management experience with working knowledge of QA, software development, continuous integration and delivery, and hardware and software support.

- Junior level experience in AGILE, SCRUM methodology.
- Entry level experience in software development.
- Junior level experience in QA.
- Junior level experience with non-relational databases.
- Junior level experience with git version control.
- Trained and led an offshore QA team.
- Excited to update knowledge and skills through self-learning courses.

EDUCATION

MERN Certificate of Completion, V School, SLC, UT, 2019.

Site Development Associate, CIW, Online, 2019.

Associate of Science, Utah Valley University, Orem, UT, 2014.

TRAINING

Enrolled in self-learning courses in Udemy for MySQL, Docker, Kubernetes, and AWS.

TECHNICAL SKILLS

- JavaScript, MongoDB, Express, React, Angular, Node
- Jira, Docker, Kubernetes, AWS, Postman, Visual Studio Code
- GitLab and GitHub

PROFESSIONAL EXPERIENCE

Assure Services

June 2019 – February 2020

Software Engineer

Financial Tech company that provides a platform called Glassboard for creating and managing private funds and deals.

Responsibilities:

- Managed QA team, reported bugs, created new feature suggestions, merged all passed branches to the master Client and API branches, and deployed to the QA environment.
- Created UAT release notes, created training videos, deployed to the Stage environment, ran Change Control meetings, and launched and managed UAT.
- Created Production release notes and deployed to the Production environment.
- Reported, tested, and deployed hotfixes to the Production environment.
- Provided high level Glassboard support to the Assure Operations team which included training, manually changing Production data in MongoDB, reporting new feature suggestions, reporting bugs, and fixing low-level bugs.

Environment: MongoDB, Express, Angular, and Node.

Wasatch IT
Field Engineer

February 2018 – February 2019

A managed IT services company that provides onsite and remote IT support for hardware, software, networks, cloud, and data.

Responsibilities:

- Provided fast and accurate onsite hardware and software support.
- Proactively monitored and managed network.
- Managed an AWS EC2 QuickBooks server.

C.R. England
Dedicated Fleet Driver/Trainer

August 2014 – February 2018

Transportation company that provides temperature-controlled freight.

Responsibilities:

- Trained new drivers on operating commercial vehicles.
- Consistently and safely delivered on-time freight nation-wide.
- Performed safety inspections and complied with all DOT regulations.

Utah Army National Guard, 300th MI Brigade
Human Intelligence Collector

September 2007 – August 2014

Provides linguistic and intelligence support to the U.S. Army throughout the world.

Responsibilities:

- Deployed to Iraq and trained Iraqi intelligence forces.
- Translated for Russian and American joint-training exercises.