USER PERSONA



AARAV MEHTA

DEMOGRAPHIC INFORMATION

AGE: 28

GENDER MALE

LOCATION: Mumbai, India

OCCUPATION; Software Engineer INCOME: ₹12,00,000 PER ANNUM

MARITAL STATUS: Single

EDUCATION: Bachelor's Degree in

Computer Science

USER JOURNEY

·Awareness:

- Discovers new products through tech blogs, social media, and recommendations from friends.
- ·Consideration:
- •Compares features, reviews, and prices online.
- •Reads user reviews and watches unboxing videos on YouTube.
- ·Decision:
- •Makes purchase decisions based on a combination of product quality, user reviews, and brand reputation.
- ·Post-Purchase:
- •Shares feedback on social media and tech forums.
- •Recommends products to friends and colleagues if satisfied.

made by -



GOALS AND OBJECTIVES

·Professional Goals:

- •To become a lead developer within the next two years.
- •To work on innovative projects that challenge his skills.

·Personal Goals:

- ·To maintain a healthy work-life balance.
- •To travel to at least three new countries each year.

PSYCHOGRAPHIC INFORMATION

·Interests:

- ·Technology and gadgets
- ·Traveling and exploring new cultures
- ·Reading science fiction novels

·Choices:

- ·Prefers using high-end tech products.
- ·Chooses experiences over material possessions.

·Personality Traits:

- ·Analytical and detail-oriented
- ·Curious and always eager to learn
- Introverted but enjoys socializing in small groups

BEHAVIOR AND PREFERENCES

·Online Behavior:

- ·Spends a lot of time on tech forums and social media.
- •Frequently shops online for gadgets and travel accessories.

·Product Preferences:

- ·Values quality and functionality over price.
- •Prefers products with a sleek and modern design.

·Brand Loyalty:

·Loyal to brands that offer excellent customer service and innovative products.

CHALLENGES AND PAIN POINTS

·Challenges:

- ·Finding reliable and unbiased product reviews.
- •Balancing work commitments with personal interests and travel plans.

Pain Points:

- •Frustration with poor customer service.
- •Difficulty in finding products that meet his high standards for quality and functionality.