

LULUSAR

Intermoda Brands PVT LTD



INVOICE NO:

NTN NO:

ORDER DATE:

SALES TAX NO:

SHIPPING INFORMATION

BILLING ADDRESS:

SHIPPING ADDRESS:

PAYMENT DETAIL

AMOUNT:

DATE / TIME:

METHOD:

DELIVERY INFORMATION

SHIPPING METHOD:

TRACKING METHOD:

ORDER DETAILS

PRODUCT NAME	QTY	UNIT PRICE	DISCOUNT	SUB TOTAL
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SUB TOTAL:
SHIPPING:
GST (included):
GRAND TOTAL:

LULUSAR
Intermoda Brands PVT LTD





RETURN & EXCHANGE FORM

- You may exchange any item bought from Lulusar's online store within 7 days of receiving it.
- The item must NOT be worn, altered or washed.
- All labels & tags must be attached and in their original state.
- Exchanges are not permitted for different items, even if they have the same price.
- Exchanges may only be made for a different size or fit of the same item.
- Exchanges will be shipped as soon as the item is received.
- You must send the invoice & the Order Exchange Form along with your item.
- This policy is applicable to local orders only.
- Sale products cannot be exchanged or returned.
- You must send the product to us on the given address, at your own expense.
- If your product is defective, please fill out the Defective Item sheet for us to conduct a manufacturing inspection & get you the correct item immediately.
- Please provide photos of your defective item, if you may, through any of our communication platforms.
- You may return your Lulusar item at our store, following the same steps listed above. Your item will be exchanged immediately or shipped to you free of cost.
- We do not have a refund policy.
- You may contact us at 03000455858 or customercare@lulusar.com, if you need any assistance during the process.

Defective Item Form: Please rate the level of defect from 1 - 3 & fill out the box with any information that could be helpful accordingly.

1 = minor defect 3 = major defect

	1	2	3
Broken Stitching			
Inconsistent Margins/Cuts			
Padding			
Colour			
Length			
Fitting			
Print			
Cleanliness			
Other			