# **Reid Naaykens**

# Junior Web Developer

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## Work experience

# Acting Manager/ Customer Service

#### 2008 - 2015

# Manitoba Liquor and Lotteries

- Overseeing staff and ensuring store performance standards are met while providing customer service
- Count safe and tills, reconciliation of inventory, daily continuance of store budget report
- Organize daily shift schedule for employees, delegating tasks for staff based on each employee's strengths
- Receive large quantities of stock along with regular organization of the product
- Product visuals and replenishment, including set-up of sampling stations
- Attended and completed training in non-violent crisis intervention, robbery and prevention, and WHMIS- safety services amongst others

# Web Support Specialist

#### 2015 - current

#### Pixel Union Design Ltd.

- Create + Provide merchants with correct code to be able to make changes to their Shopify theme
- Identify, fix and log theme bugs in bitbucket and Github
- Recognizing areas of improvement within themes and apps to improve our products and support our customers.
- Help on-board and train new members of the support team
- Provide technical support to merchants helping to identify issues and solve them
- Continuously learning to implement custom styles and functions

### **Education**

# Web Development Bootcamp 2017 Graduate

#### Oct - 2017

## Lighthouse Labs

Eight week intensive bootcamp in web developing

# **Skills**

#### FRAMEWORKS & LIBRARIES:

Express, SASS, React, Node, EJS, Bootstrap, Knex, jQuery

#### **PLATFORMS:**

Shopify, Bigcommerce, Wordpress, Github, Bitbucket

## PROGRAMS:

Photoshop, Illustrator, Premier, Sublime 3, VS code

### **LANGUAGES:**

Responsive CSS, Javascript, HTML

# Volunteering

#### **Picktoria**

Co-founder of a non-profit organization to help clean-up litter and raise awareness of pollution around the Victoria.

Facebook: www.facebook.com/picktoria/ Instagram

: www.instagram.com/picktoria\_victoria/

# **Surfrider Vancouver Island** · Volunteer Coordinator

Travel to a different beach every month on Vancouver Island to collect trash that accumulates from marine wash up and beach goersvancouverisland.surfrider.org/

#### **Vegtoria** · Setup

Assisted vendors with set up of their booths, tables, tents and any other apparatise they had for the event. www.vegtoria.ca/

#### Feast of Fields · Traffic Control

Feast of Fields annual local food celebrations and fundraiser with local restaurants and other food and beverage producerswww.feastoffields.com/vancouv er-island-2017/