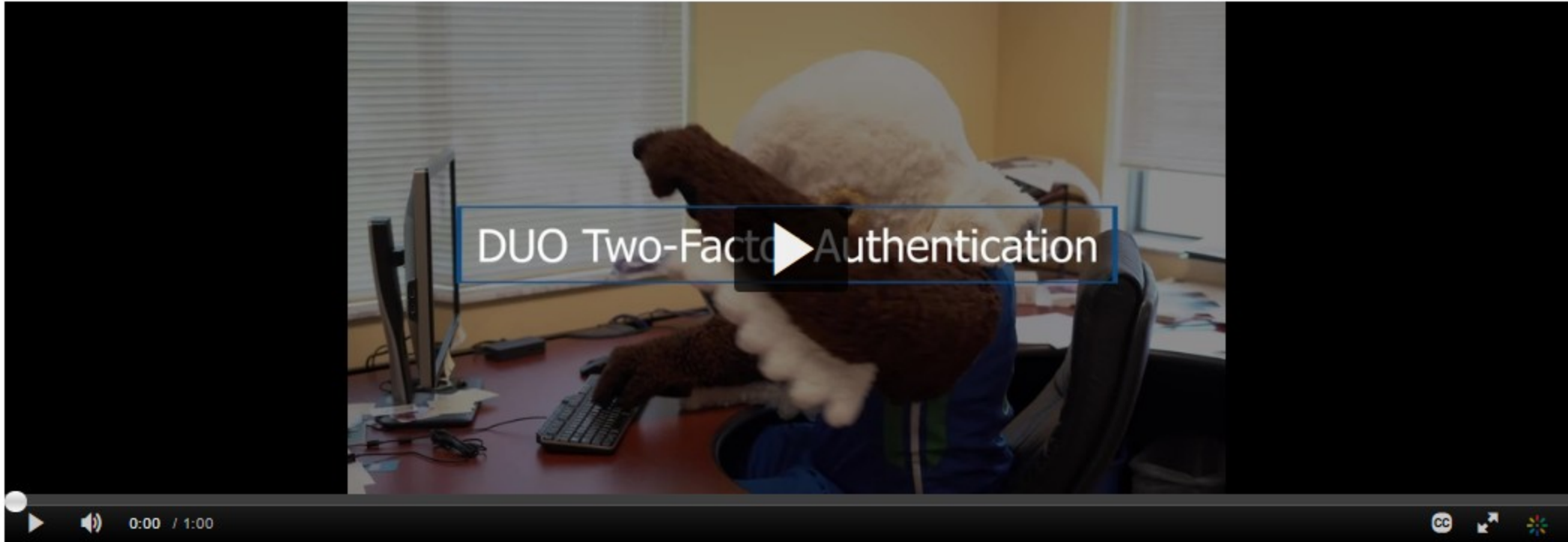


Information Technology Services

Two-Factor Authentication (2FA)

Using 2FA helps secure your online identity and personal information, and protects FGCU's intellectual property and institutional data. FGCU has partnered with [Duo Security](#) to provide a two-factor authentication solution. The process includes your FGCU username and password (something you know), and a phone or tablet (something you have), to authenticate.

Azul is Now Able to Log in Securely!



Four Easy Steps

1. Choose something you have ([Smart phone/tablet/phone](#))
2. Sign into Gulfline, Canvas or any other system that requires 2FA with SSO and complete your one time 2FA enrollment. ([instructions for enrollment/registration](#))
3. Register a **secondary device** (office phone or home phone)
4. Log in securely

For instructions on **one time enrollment** and registering your devices please [click here](#)



2FA FAQ

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What is Two-Factor Authentication (2FA)?
- +

Why is FGCU implementing Two-Factor Authentication (2FA)?
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How does 2FA help protect my identity?
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Is 2FA mandatory?
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I am the parent of an FGCU student and need Gulfline account access to pay their bills, etc.

Access to Gulfline is intended for the student. If parents, guardians, etc. wish to act as delegates, the student may add them as an "Authorized User". Authorized Users have the ability to log directly into the Bill & Payment Center and view the student's account, make payments, and receive statement notifications, including tax and e-bill information. Students can assign Authorized Users as follows:

 1. Log into Gulfline
 2. Click on Bill & Payment Center
 3. Select "My Profile Setup" (at the right of the screen) and click Authorized Users
 4. Click "Add Authorized User" and follow the steps displayed

[Additional details here.](#)
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What if I don't want to install the recommended Duo Mobile app on my smartphone?
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What authentication methods are available through Duo?
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I do not want to use my personal devices/I do not own a smartphone
- +

What if I lose my device or get a new phone?
- +

What FGCU systems use 2-factor authentication (2FA)?
- +

Do I have to authenticate every time I access an application using 2FA?
- +

What if I get a Duo notification when I'm not logging into an FGCU system using 2FA?
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What if I get locked out of Duo?
- +

Can I use Duo without using WiFi or cellular data?
- +

What can the Duo app access on my smartphone?
- +

Can I remove the Duo app from my device?
- +

Duo Updates
- +

What if I'm traveling abroad?