Reid Case
Los Angeles, CA
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LinkedIn: www.linkedin.com/in/reidtcase | **GitHub:** www.github.com/reidtc82

SKILLS
Languages: Python, SQL, R, Java, C/C++, JavaScript
Packages and Frameworks: Scikit Learn, Flask, SQLAlchemy, Keras, matplotlib, Plotly, Alembic, MapReduce, TensorFlow
Platforms: Amazon Web Services, Microsoft Azure, Heroku, Kafka, Hadoop, Docker
Tools: Power BI, Git, GitHub, Atlassian Bitbucket, pytest, Microsoft Visual Studio Code, Anaconda, Jupyter Notebooks, Asana, Microsoft 365 Suite
Databases: Microsoft SQL, Postgres, MongoDB, SQLite, Azure Cosmos DB, Hive
OS: Windows (10, Server 2019, SQL Server 2019), Ubuntu, macOS, Alpine, Raspbian
Other: Agile Methodologies, Public Speaking, Mentorship, Project Management

EXPERIENCE
Manager, Business Insights, SkyOne Federal Credit Union
August 2021 - Present
Hawthorne, CA
- Analyzed member and product data using SQL and Python to provide recommendations for target market, interest, and dividend rates. Communicated findings to executive and senior leadership using visualizations in Power BI and through PowerPoint presentations resulting in operational and marketing savings, and popular new product features
- Developed 1, 3, and 5 year roadmaps for data analytics at SkyOne by interviewing stakeholders, reviewing vendors, and communicating system architecture plans through all levels of leadership
- Founded the Analytics Governance committee to coordinate efforts across the organization to improve efficiency, efficacy, and to promote the development of embedded analytical leadership in all teams

Core Systems Programmer Analyst, SkyOne Federal Credit Union
April 2018 - August 2021
Hawthorne, CA
- Implemented data warehouse on Microsoft SQL Server by working between vendors and internal stakeholders, performing configuration, UAT, and providing operations, maintenance and training plans
- Modeled meta-data to address CCPA requirements and enhance data warehousing initiatives as a part of the Data Governance team
- Engineered dashboards using QuickTap Survey's REST API through MongoDB, Express, AngularJS, Node.js, and Plotly for staff to track progress towards goals of reaching $1 billion in assets and 60,000 members

IT Support Programmer, RiverLand Federal Credit Union
March 2012 - July 2017
New Orleans, LA
- Upgraded data analytics infrastructure using Microsoft SQL Server Suite for improved analytics that contributed to 5 year growth from $189 million to $232 million in assets
- Built data pipelines for a overdraft limit management system resulting in $30,000 to $50,000 in monthly fee revenue
- Designed and engineered member stratification system used to manage remote check deposit limits resulting in reduced risk and exposure

EDUCATION
Master of Science in Computer Science
November 2020
Data Science Concentration
DePaul University

Bachelor of Science in Applied Computing, Systems & Technology
December 2010
Tulane University