

## Requirements Gathering Practical Exercise 1

During the lecture on “Understanding Business and User Requirements” we outlined a 3-step approach for identifying requirements. Using this 3-step approach you will now identify the requirements for your selected project topic.

### Step 1 - Gather data from your users.

Do not restrict your definition of users to the actual users of your system. Widen it to include a sample of stakeholders. You can use any of the requirement gathering techniques outlined such as interviews, questionnaires, observation, etc. **Other members of the team may role play as required.**

### Step 2.1 - Analyse Data to Understand your Users and their Needs

Using the data that you have gathered build your user groups - groups of users who share similar characteristics, for example, Personal: e.g. age range, gender and capacities, Academic: e.g. education, certification and computer experience or Attitudes: Attitudes towards the job and the task. You can represent your user groups using the grid at the end of this document.

### Step 2.2 – to follow in coming weeks...