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WILMINGTON, DE 19850-5123

02160 BEX 9 01514 D

JANE J SOAP 123 MAIN STREET FRYEBURG ME 04037-4118

Payment Due Date: 02/12/14 **New Balance:** \$1,686.69 **Minimum Payment:** \$26.00

Account number: 1234 4567 3409 0394

\$. Amount Enclosed Make your check payable to: Chase Card Services

<u>վիրակին կոլիսին իրագույան իրկակին իրադեպիսիկի</u>

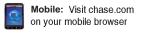
CARDMEMBER SERVICE PO BOX 15153 WILMINGTON DE 19886-5153

500016028 20313093494037









ACCOUNT SUMMARY

Account Number:	1234 4567	3409 0394

Previous Balance	\$11,849.61
Payment, Credits	-\$15,074.17
Purchases	+\$4,901.26
Cash Advances	\$0.00
Balance Transfers	\$0.00
Fees Charged	\$0.00
Interest Charged	+\$9.99
New Balance	\$1,686.69
Opening/Closing Date	12/16/13 - 01/15/14
Opening/Closing Date Credit Limit	12/16/13 - 01/15/14 \$25,000
Credit Limit	\$25,000
Credit Limit Available Credit	\$25,000 \$23,313
Credit Limit Available Credit Cash Access Line	\$25,000 \$23,313 \$5,000

PAYMENT INFORMATION

New Balance	\$1,686.69
Payment Due Date	02/12/14
Minimum Payment Due	\$26.00

Late Payment Warning: If we do not receive your minimum payment by the date listed above, you may have to pay a late fee of up to \$35.00 and your APR's will be subject to increase to a maximum Penalty APR of 29.99%.

Minimum Payment Warning: If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

If you make no additional charges using this card and each month you pay	You will pay off the balance shown on this statement in about	And you will end up paying an estimated total of
Only the minimum payment	8 years	\$2,557
\$55	3 years	\$1,997 (Savings=\$560)

If you would like information about credit counseling services, call 1-866-797-2885

YOUR ACCOUNT MESSAGES

& Item was transferred from lost / stolen account.

CHASE FREEDOM: ULTIMATE REWARDS® SUMMARY

Previous points balance	20,653	Redeeming your points for cash back is easy! For
+ 1% (1 Pt)/\$1 earned on all purchases	4,902	example, 2,000 points = \$20 cash back. To review
+ Bonus points from Ultimate Rewards Mall	0	reward options visit www.chase.com/freedom
+ Bonus from 1Q 5% category: Gas stations	471	
+ Bonus from 1Q 5% category: Movie theaters	100	
= Total points available for redemption	26,126	

You always earn an unlimited 1% cash back on all your purchases. Activate new bonus categories every quarter, and you'll earn an additional 4% cash back, for a total of 5% cash back on up to \$1,500 spent. Activate for free at chase.com/freedom.

ACCOUNT ACTIVITY Date of Transaction

PAYMENTS AND OTHER CREDITS 12/17 & Payment Thank You Bill Pay Service -11,000.00 01/10 & Payment Thank You Bill Pay Service -4,074.17

Merchant Name or Transaction Description

PURCHASES

12/14 THE OXFORD HOUSE INN FRYEBURG ME 111.26 GOOGLE *Electronic Art GOOGLE.COM/CH CA 12/15 .99 12/16 AMAZON MKTPLACE PMTS AMZN.COM/BILL WA 71.64 FRYEBURG MOTORS FRYEBURG ME 12/16 887.31 12/16 SPICE & GRAIN FRYEBURG ME 21.81 LANDS END INTERNET 800-332-4700 WI 12/16 190.71

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06610 MA MA 02160

01510000060000216001

\$ Amount

your

*When you give us your mobile phone number, we have your permission to contact you at that number about all your Chase or J.P. Morgan accounts. Your consent allows us and companies working on our behalf to use text messaging, artificial or prerecorded voice messages and automatic dialing technology for informational and account service calls, but not for telemarketing or sales calls. Message and data rates may apply. You may contact us anytime to change these preferences.

To contact us regarding your account:



E-mail Address:

By Telephone: In U.S. 1-800-524-3880 Español 1-888-446-3308 TTY 1-800-955-8060 Pay by phone 1-800-436-7958 Outside U.S. call collect 1-302-594-8200



Send Inquiries to: P.O. Box 15298 Wilmington, DE 19850-5298



Mail Payments to: P.O. Box 15153 Wilmington, DE 19886-5153



Visit Our Website: www.chase.com/freedom

Information About Your Account

Crediting of Payments: You may make payments by any of the options listed below. The amount of your payment should be at least your minimum payment due, payable in U.S. dollars and drawn or payable through a U.S. financial institution or the U.S. branch of a foreign financial institution. You can pay down balances faster by paying more than the minimum payment or the total unpaid balance on your account.

You may make payments by regular U.S. mail. Send your payment to the Payments address shown on this statement. Your payments by mail must comply with the instructions on this statement. Do not send cash. Write your Account number on your check or money order. Payments must be accompanied by the payment coupon in the envelope provided with our address visible through the envelope window; the envelope cannot contain more than one payment or coupon; and there can be no stables pair clies take or correspondance included with your payment. If your envelope cannot contain more train one payment or coupon; and there can be no staples, paper clips, tape or correspondence included with your payment. If your payment is in accordance with our payment instructions and is made available to us on any day by 5:00 p.m. local time at our Payments address on this statement, we will credit the payment to your Account as of that day. If your payment is in accordance with our payment instructions, but is made available to us after 5:00 p.m. local time at the Payments address on this statement, we will credit it to your Account as of the pay capadar day. the next calendar day.

You may make payments electronically through our website shown on this statement. If we receive your completed request on our website by 8 p.m. Eastern Time, we will credit your payment as of that day. If we receive your request after 8 p.m. Eastern Time, we will credit your payment as of the next calendar day. If you specify a future date in your request we will credit your payment as of that day.

For all other payments or for any payment type above for which you do not follow our payment instructions, crediting of your payments may be delayed for up to 5 days.

Account Information Reported to Credit Bureaus: We may report information about your Account to credit bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report. If you think we have reported inaccurate information to a credit bureau, you may write to us at the Inquiries address shown on this statement.

Notice About Electronic Check Conversion: When you pay by check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution. Call the Customer Service number on this statement if you have guestions about electronic Customer Service number on this statement if you have questions about electronic check collection or do not want your payments collected electronically.

Conditional Payments: Any payment check or other form of payment that you send us for less than the full balance due that is marked "paid in full" or contains a similar notation, or that you otherwise tender in full satisfaction of a disputed amount, must be sent to Card Services, P.O. Box 15049, Wilmington, DE 19850-5049. We reserve all our rights regarding these payments (e.g., if it is determined there is no valid dispute or if any such check is received at any other address, we may accept the check and you will still owe any remaining balance). We may refuse to accept any such payment by returning it to you, not cashing it or destroying it. All other payments that you make should be sent to the regular Payment address shown on this statement.

Annual Renewal Notice: If your Account Agreement has an annual membership fee and/or similar charge for issuance or availability of your account, it will be billed each year or in monthly or quarterly installments. This fee and/or charge are owed whether or not you use your Account, and you agree to pay them when billed. The annual fee and charge are non-refundable unless you notify us that you wish to close your account within 30 days or one billing cycle (whichever is less) after we provide the statement on which the annual fee or charge is billed and at the same time, you pay your outstanding balance in full. If you do this, for a charge billed more often than annually such as a monthly service charge, you will not owe the last billed charge; however, prior billed charges are non-refundable and must be paid as part of paying your outstanding balance in full. Your payment of the annual fee or charge does not affect our rights to close your Account and to limit your right to make transactions on affect our rights to close your Account and to limit your right to make transactions on your Account. If your Account is closed by you or us, we will continue to impose the annual fee and/or charge until you pay your outstanding balance in full and terminate your Account relationship.

Calculation of Balance Subject to Interest Rate: To figure your periodic interest Calculation of Balance Subject to Interest Hate: To figure your periodic interest charges for each billing cycle when a daily periodic rate(s) applies, we use the daily balance method (including new transactions). To figure your periodic interest charges for each billing cycle when a monthly periodic rate(s) applies, we use the average daily balance method (including new transactions). For an explanation of either method, or questions about a particular interest charge calculation on your statement, please call us at the toll free customer service phone number listed above.

We calculate periodic interest charges separately for each feature (for example, purchases, balance transfers, cash advances or overdraft advances). These calculations may combine different categories with the same periodic rates. Variable rates will vary with the market based on the Prime Rate or such index described in your Account Agreement. There is a transaction fee for each balance transfer,

cash advance, or check transaction in the amount stated in your Account Agreement. There is a foreign transaction fee of 3% of the U.S. dollar amount of any foreign transaction for some accounts. Please see your Account Agreement for information about these fees.

We add transactions and fees to your daily balance no earlier than

- 1) the date of the transaction for new purchases, balance transfers, overdraft advances or cash advances;
- the date the payee deposits the check for new cash advance checks or balance transfer checks;
- the date of a related transaction, the date they are posted to your account, or the last day of the billing cycle, whichever we may choose for fees

How to Avoid Paying Interest on Purchases: Your due date will be a minimum of 21 How to Avoid Paying Interest on Purchases: Your due date will be a minimum of 21 days after the close of each billing cycle. If you pay your account in full each billing period by the date and time due, no interest is charged on new purchases month to month. Also, we will not impose interest charges on any portion of a purchase balance you repay while that balance is subject to an interest-free period for new purchases, we will begin charging interest from the date a transaction (including any balance transfer, cash advance or overdraft advance), fee or interest charge is added to your daily balance until your account is paid in full. Because we apply payments in excess of your minimum payment first to higher rate balances, you may not be able to avoid interest charges on new purchases if you have another balance at a higher interest rate unless you pay your balance in full each month.

What To Do If You Think You Find A Mistake On Your Statement

If you think there is an error on your statement, write to us on a separate sheet at Customer Service, P.O. Box 15299 Wilmington, DE 19850-5299. You may also contact us on the web at chase.com.

In your letter, give us the following information:

- Account information: Your name and Account number.
- . Dollar amount: The dollar amount of the suspected error.
- Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.

You must contact us within 60 days after the error appeared on your statement.

You must notify us of any potential errors in writing or on the web at chase.com. You may call us, but if you do we are not required to investigate any potential errors and you may have to pay the amount in question.

While we investigate whether or not there has been an error, the following are true:

- We cannot try to collect the amount in question, or report you as delinquent on
- The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance
- We can apply any unpaid amount against your credit limit.

Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

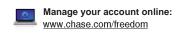
- The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
- 2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card Account do not qualify.
- 3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us in writing at Customer Service, P.O. Box 15299 Wilmington, DE 19850-5299 or on the web at chase.com.

While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.











ACCOUNT A	ACTIVITY (CONTINUED)	
Date of Transaction	Merchant Name or Transaction Description	\$ Amount
12/14	FRY'S.COM 877-688-7678 CA	139.84
12/16	RITE AID STORE 4162 FRYEBURG ME	9.07
12/17	AMAZON MKTPLACE PMTS AMZN.COM/BILL WA	35.86
12/17	Amazon.com AMZN.COM/BILL WA	8.34
12/18	AMAZON MKTPLACE PMTS AMZN.COM/BILL WA	10.49
12/18	AMAZON MKTPLACE PMTS AMZN.COM/BILL WA	9.20
12/17	WILLIAM W. DREYER DMD, FRYEBURG ME	104.00
12/18	HANNAFORD #8167 BRIDGTON ME	77.80
12/18	QUINNS JOCKEY CAP FRYEBURG ME	49.76
12/19	Amazon.com AMZN.COM/BILL WA	41.40
12/19	PAYPAL *KELLYMCKILL 402-935-7733 CA	11.00
12/18	B & L OIL CO- VISA 207-9352064 ME	208.32
12/20	RITE AID STORE 4162 FRYEBURG ME	5.00
12/20	SPICE & GRAIN FRYEBURG ME	82.39
12/21	Amazon Digital Svcs 866-216-1072 WA	27.99
12/20	BEA'S MARKETPLACE FRYEBURG ME	10.77
12/21	FRYEBURG THRIFTWAY FRYEBURG ME	28.50
12/21	MAINE COMMUNITY HEALTH OP 207-4023330 ME	777.08
12/20	PAYPAL *BROOKLYNTWE 402-935-7733 ME	6.50
12/22	NETFLIX.COM NETFLIX.COM CA	7.99
12/23	PAYPAL *6060EYES 402-935-7733 CA	5.75
12/23	SPICE & GRAIN FRYEBURG ME	44.24
12/23	FRYEBURG THRIFTWAY FRYEBURG ME	10.84
12/24	AMAZON MKTPLACE PMTS AMZN.COM/BILL WA	4.00
12/24	SPICE & GRAIN FRYEBURG ME	10.08
12/25	LL BEAN MAILORDER 800-3414341 ME	50.00
12/26	Amazon.com AMZN.COM/BILL WA	14.88
12/26	PLAYSTATION SONYENTERT 800-345-7669 CA	19.99
12/26	Amazon.com AMZN.COM/BILL WA	17.49
12/27	SKIPPERS SACO ME	14.49
12/27	LANDRY'S SHOP N SAV OLD ORCHARD B ME	15.03
12/28	FRYEBURG THRIFTWAY FRYEBURG ME	31.81
12/28	SPICE & GRAIN FRYEBURG ME	7.12
12/28	SPICE & GRAIN FRYEBURG ME	43.82
12/27 12/29	DELTA DENTAL PLAN OF M 888-8993734 WI HANNAFORD #8167 BRIDGTON ME	111.92 67.79
12/39	SPICE & GRAIN FRYEBURG ME	45.23
12/30	VCI*VITACOST.COM 800-793-2601 FL	53.15
12/30	USPS 22313500332106072 FRYEBURG ME	3.09
12/30	FRYEBURG IRVING FRYEBURG ME	53.56
01/02	Amazon.com AMZN.COM/BILL WA	48.89
01/02	HANNAFORD #8167 BRIDGTON ME	116.59
01/02	PARIS FARMER'S UNION - BRIDGTON ME	33.11
01/02	BEARPAW 855-2734732 CA	8.99
01/04	AMAZON MKTPLACE PMTS AMZN.COM/BILL WA	71.12
01/05	FRYEBURG THRIFTWAY FRYEBURG ME	17.32
01/04	MAGIC LANTERN THEATER BRIDGTON ME	25.00
01/05	QUINNS JOCKEY CAP FRYEBURG ME	51.14
01/06	PAYPAL *SMALLSNOW20 402-935-7733 CA	19.99
01/06	PAYPAL *JABLACKWELL 402-935-7733 CA	120.00
01/07	LANDS END INTERNET 800-332-4700 WI	68.55
01/07	HANNAFORD #8167 BRIDGTON ME	99.56
01/08	RITE AID STORE 4162 FRYEBURG ME	1.00
01/09	FRYEBURG IRVING FRYEBURG ME	61.47
01/09	B & L OIL CO- VISA 207-9352064 ME	347.46
01/12	SPICE & GRAIN FRYEBURG ME	73.07
01/13	RITE AID STORE 4162 FRYEBURG ME	9.60
01/13	FRYEBURG THRIFTWAY FRYEBURG ME	25.83
01/13	Amazon.com AMZN.COM/BILL WA	53.93
01/13	USPS 22313500332106072 FRYEBURG ME	6.15
01/14	MINECRAFT.NET STOCKHOLM	26.95
01/13	WHISTLE STOP GENERAL STOR EAST BALDWIN ME	56.24
INTEREST OUA	PGED	
01/15	PURCHASE INTEREST CHARGE	9.99
01/10	TOTAL INTEREST FOR THIS PERIOD	9.99 \$9.99
	- · · · · · · · · · · · · · · · · · · ·	+0.00

JANE J SOAP Page 2 of 3 Statement Date: 01/15/14 000 Y 9 15 14/01/15 Page 2 of 3 06610 MA MA 02160 01510000060000216002 0000001 FIS33339 D 6

2014 Totals Year-to-Date		
Total fees charged in 2014 \$0		
Total interest charged in 2014	\$9.99	

Year-to-date totals reflect all charges minus any refunds applied to your account.

INTEREST CHARGES

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

Balance Type PURCHASES	Annual Percentage Rate (APR)	Balance Subject To Interest Rate	Interest Charges	
Purchases CASH ADVANCES	11.24% (v)	\$1,047.04	\$9.99	
Cash Advances BALANCE TRANSFERS	19.24% (v)	-0-	-0-	
Balance Transfer	11.24% (v)	-0-	-0-	

(v) = Variable Rate 31 Days in Billing Period

Please see Information About Your Account section for the Calculation of Balance Subject to Interest Rate, Annual Renewal Notice, How to Avoid Interest on Purchases, and other important information, as applicable.

IMPORTANT NEWS

It is time to activate new cash back categories! Get 5% cash back on up to \$1,500 in combined purchases between January 1 and March 31, 2014 at Gas stations, Movie theaters and Starbucks stores. Activate at chase.com/freedom or call 1-800-560-6916 by March 14, 2014

