

Times Report

Monday, August 1, 2022 5:43 PM

No.	Ticket ID	Product	Status	Event Location	Subject	Created At	Severity	SLA
1	MOB0002	MobileWallet	CLOSED	Indomart	Settlement Failed Flazz	Fri, Jul 29, 2022 6:15 PM	HIGH - 3 days	Completed
2	KIO0003	Kiosk	CLOSED	Indomaret	Settlement Failed Debit	Sun, Jul 31, 2022 1:01 AM	HIGH - 3 days	Completed
3	KIO0004	Kiosk	OPEN	MCD	Settlement Failed Flazz	Mon, Aug 1, 2022 9:33 AM	HIGH - 3 days	2 day(s)
4	DIS0005	Disbursement	OPEN	Alfamart	Failed Send Report	Mon, Aug 1, 2022 1:21 PM	HIGH - 3 days	2 day(s)
5	KIO0006	Kiosk	OPEN	Prima	EDC Connection Error	Mon, Aug 1, 2022 2:01 PM	HIGH - 3 days	2 day(s)
6	KIO0007	Kiosk	OPEN	Mc Donald Pekayon	Kiosk Connection Error	Mon, Aug 1, 2022 3:00 PM	LOW - 10 days	9 day(s)