

Colin Reinhardt

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Summary

Full stack web developer with 10 years of experience supporting customers with varying types of technology, both consumer and business. Recent graduate of the Coding Bootcamp through the University of Texas at Austin. Strong foundational skills in HTML, CSS, and JavaScript, with strengths in teamwork, attention to detail, and problem solving. Driven and motivated to leverage this existing skill set and develop new knowledge and skills for each project, leading to future applications that provide the best user experience possible.

Technical Skills

Languages: HTML, CSS, JavaScript, SQL, NoSQL

Libraries, Applications: Bootstrap, Node.js, Express.js, Mongo.DB, Heroku, React.js, GraphQL

Projects

Budget Tracker | github.com/reinhardtc/react-budget-tracker | reinhardtc.github.io/react-budget-tracker/

- CRUD application allowing users to create new budgets, and add or remove expenses.
- Full Stack Developer.
- Built with React.js and React-Bootstrap

Coding Quiz | github.com/reinhardtc/coding-quiz | reinhardtc.github.io/coding-quiz/

- Interactive quiz application with multiple choice questions. Time dynamically changes based on correct or incorrect answers, and scores are saved to local storage.
- Full Stack Developer
- Built with HTML, Bootstrap CSS, and JavaScript

Meal Match | github.com/reinhardtc/meal_match | reinhardtc.github.io/meal_match/

- A single page application showcasing the use of 2 third party APIs. The user chooses a category, and clicks the buttons to be given a random drink and meal pairing.
- Shared responsibility for JavaScript functionality with APIs, content, and styling
- Built with HTML, Materialize CSS, and JavaScript

Experience

Customer Success Associate

October, 2020 - Present

Zello, Inc.

Austin, TX

- Met Service Level Agreement 100% of the time for initial support ticket reply each quarter
- Introduced Chat Support for business customers, with a 30 second response time, leading to quicker issue resolutions

Onboarding and Logistics Specialist

August, 2018 - August, 2020

Freight Farms, Inc.

Boston, MA

- Assisted new sales customers with preparation and logistics of delivery for their Freight Farms unit
- Trained new customers on key knowledge and skills so they were prepared to operate their hydroponic farm and run a successful business.

Education

Bootcamp Certificate: University of Texas, Austin, TX

March, 2021 - August, 2021

Bachelor of Music: University of Connecticut, Storrs, CT

August, 2008 - May, 2012