

Colin Reinhardt

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Summary

Web Developer with 10 years of experience supporting customers with varying types of technology, both consumer and business. Recent graduate of the Coding Bootcamp through the University of Texas at Austin. Strong foundational skills in HTML, CSS, and JavaScript, with strengths in teamwork, attention to detail, and problem solving. Driven and motivated to leverage this existing skill set and develop new knowledge and skills for each project, leading to future applications that provide the best user experience possible.

Technical Skills

Languages: HTML, CSS, JavaScript, SQL

Libraries, Applications: Bootstrap, Node.js, Express.js, Mongo.DB, Heroku, React.js, GraphQL

Projects

Budget Tracker | github.com/reinhardtc/react-budget-tracker | reinhardtc.github.io/react-budget-tracker/

- CRUD application allowing users to create new budgets, and add or remove expenses.
- Full Stack Developer
- Built with React.js and React-Bootstrap

Coding Quiz | github.com/reinhardtc/coding-quiz | reinhardtc.github.io/coding-quiz/

- Multiple choice quiz. Timer changes based on the result. Scores are saved to local storage.
- Full Stack Developer
- Built with HTML, Bootstrap CSS, and JavaScript

Meal Match | github.com/reinhardtc/meal_match | reinhardtc.github.io/meal_match/

- Single page app using 2 third party APIs. The user chooses a category to get a random drink and meal.
- Shared responsibility for JavaScript functionality with APIs, content, and styling
- Built with HTML, Materialize CSS, and JavaScript

Experience

Technical Sales Support Associate

Form.io | March, 2020 - Present

- Support customers throughout the sales cycle, and provide ongoing support for existing customers
- Work with Development team to identify bugs, regressions, and improvements, and implement updates through standard Agile methodology

Customer Success Associate

Zello, Inc. | October, 2020 - March 2022

- Met Service Level Agreement 100% of the time for initial support ticket reply each quarter
- Introduced Chat Support for business customers, leading to quicker issue resolutions

Onboarding and Logistics Specialist

Freight Farms, Inc. | August, 2018 - August, 2020

- Assisted new sales customers with preparation and logistics of delivery for their Freight Farms unit
- Trained new customers on key knowledge and skills for successful hydroponic farm operations

Education

Bootcamp Certificate: University of Texas, Austin, TX

March, 2021 - August, 2021

Bachelor of Music: University of Connecticut, Storrs, CT

August, 2008 - May, 2012