# André Leite Reis



# **Summary**

- BSc in Computer Science, having expertise in software development, data analysis and databases.
- 20+ years of professional experience in IT working in different industries, using different methodologies and technologies.
- Experienced in business operations like Billing, CRM, sales pipeline, contact center management, e-commerce, provisioning data center services, VoIP, telecommunications, higher education and research market.

## Skills Base

- Operating Systems: Linux (Arch, Debian, Ubuntu, CentOS, Fedora), Windows and OSX;
- Networks: Internet suite, Sockets, APIs, Webservices;
- Programming Languages: PHP, Python, Shell Script, Java, JavaScript;
- Databases and Data Science: PostgreSQL, Oracle, MS-SQL, PL/pgSQL, Python and R;
- Virtualization: VirtualBox, VMWare, Xen, Cloudstack, Docker, Vagrant;

# **Experience**

### Software Developer @ Queen Mary University of London

location London, UK from 2015-11 to present

- Technologies:
  - o Java, PHP, Python, Shell Script, Linux, Windows, Docker, RaspberryPi
- Summary:
  - As a software developer my main activities are...
    - code apps to sync and integrate different systems, databases, APIs
    - full-stack development of intranets, websites and web based systems coding at the front and back-end
    - performance tunning of database views and queries
- Projects:
  - Joint development of a system to manage the student-tutor history with the *University of Loughborough* using *PHP* and a home-made *MVC* framework
  - o Data synchronization between Research Grants Management System and the Financial using APIs
  - Research Grants Managing System using PHP and Zend Framework
  - Java tool to execute databases queries in the command line based on XML catalog
  - RaspberryPi with a RF Card Reader to collect attendance of NHS program students in offline (or almost) locations (Python and Linux admin issues)
  - Maintenance to a PHP Zend Framework intranet fixing bugs and creating new functions and reports
  - Sync scripts to collect and update data between different systems reading and writing a wide range of formats (*XML*, *JSON*, *web services CSV*, fixed length format files)
  - o Migrate websites from an external datacenter to an internal Docker environment
  - o Optimize database views (PostgreSQL, Oracle and MS-SQL)

#### Lead Developer @ Telium Networks

location Sao Paulo, Brazil from 2006-07 to 2015-08

- Technologies:
  - o Linux, PHP, Python, JS, PostgreSQL, MySQL, MongoDB, Git
- Summary:
  - o I was the lead developer on a team of 4 developers doing...
    - system analysis, coding, testing, deploying
    - the management of our infrastructure of servers, network and databases
    - the interface between internal clients, the developers and the board of the company.
- Projects:
  - Databases migrations changing encoding and PostgreSQL versions.
  - o Customer Control Panel (Codelgniter and Laravel).
  - Sales Pipeline (Codelgniter and Laravel).
  - Sales activities control (Codelgniter).
  - Incidents Managing System for Contact Center (Symfony).
  - Automation of services life cycle (PHP).
  - o Updates on Billing System (PHP with Mojavi and Codelgniter).
  - DNS database modeling and migration from a legacy system.
  - o Integration of Billing system with proprietary ERP Protheus.
  - Dashboards, reports and alerts to the board.
  - o Several migration of DNS, web and email servers.

### Software Developer @ IFX Networks

location Sao Paulo, Brazil from 2000-12 to 2006-06

- Technologies:
  - o Linux, PHP, PostgreSQL, Oracle, MySQL and MS-SQL
- Summary:
  - Responsible for the design and development of...
    - the company intranet to be used over Latin America
    - Help desk Tickets Management System
    - Billing system to charge recurrent services and provide reports to finance team

#### Junior Developer @ Conex Internet Provider

location Porto Alegre, Brazil from 1997-02 to 2000-11

- Technologies:
  - Visual Basic, ASP, MS SQL, Windows Server, IIS
- Summary:
  - o Responsible for...
    - the development websites that needed some dynamic behaviour
    - web-servers administration



### **BSc in Computer Science**

• Universidade Paulista - UNIP

location Sao Paulo, Brazil from 2001 to 2004

• Pontifícia Universidade Católica - PUCRS

location Porto Alegre, Brazil from 1999 to 2000

### Computer Networks Technician

• Universidade Federal do Rio Grande do Sul - UFRGS

location Porto Alegre, Brazil from 1997 to 1998

#### **Data Processing Technician**

• Escola Técnica Santo Inácio

location Porto Alegre, Brazil from 1993 to 1996

# 💬 Languages

• Portuguese: Native

• English: Fluent

• Spanish: Basic

# Additional Training

• Java with Struts2: Pluralsight

• ITIL Foundations: ITXL, Brazil

• Training course PMP-PMI: Euax, Brazil

• Agile Software Development: University of Sao Paulo, Brazil

• Ruby on Rails Conference: University of Sao Paulo, Brazil

• Java teaching assistant: UNIP, Brazil

• MS SQL Server Administrator: Microsoft Education Partner, Brazil

# Volunteering

- Half Marathon in East London: Raised funds for multi-ethnical youth club in East London
- Summer Camps in Ireland: Sports lessons and recreational activities for children in community centers.
- Summer Camps in Israel and Palestine: Gardening, sports lessons and recreational activities for children in summer camps.
- Medical Trip Assistant in Cananéia, Brazil: Logistic support for medical assistance and recreational activities for children in risky areas.