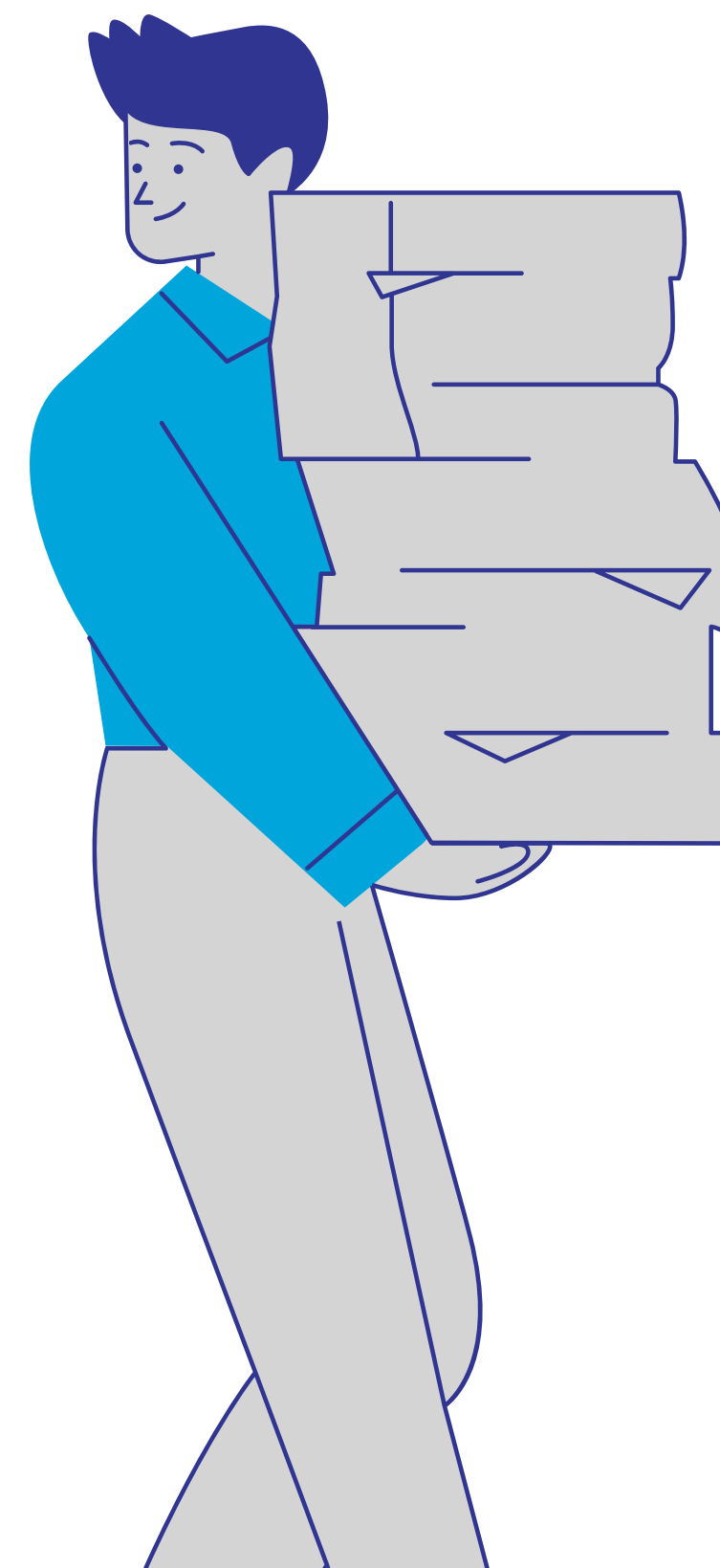




August 16th, 2021

**Let's talk about where we are in the TDRS/ TDP Project at OFA!**

# Project Update





August 16th, 2021

# Who we are

Miles and Angela represent Design and Product Management on the TDRS project.



Miles Reiter

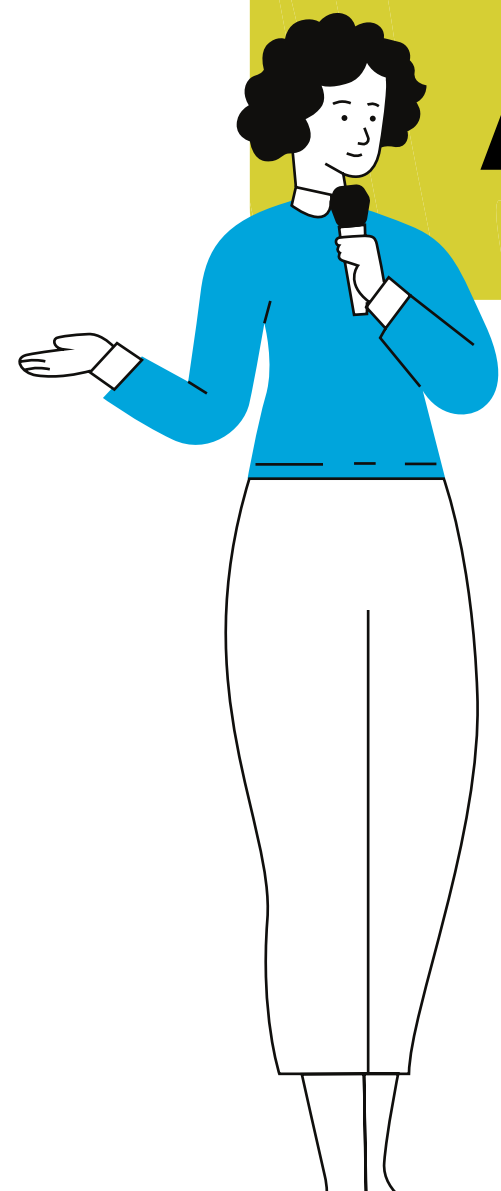


Angela Milash



August 16th, 2021

# The Agenda



1 Where We've Been

2 Where We're Going

3 How You Can Help

4 Q&A



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# Access Management

We began researching how OFA can best manage access requests to TDP to ensure that grantees receive access quickly and securely.

## Request Access

Please enter your information to request access from an OFA administrator

First Name (required)

Last Name (required)

Associated State, Tribe, or Territory

 ▼

## Submission Errors

Certain errors can prevent files from being recognized and processed. We held workshops to experiment on new ways of communicating them.

★ T1-502 <span style="background-color: black; color: white; padding: 2px;">Technical / Legacy Error Name</span>
System
Case must have at least 1 adult record or 1 child record.
<p>This means every T1 record should have corresponding T2 or T3 record. and vice versa.</p> <div style="display: flex; justify-content: space-around; margin-top: 10px;"> <div style="text-align: center;"> <p>Family record for active case</p> <p>↑</p> </div> <div style="text-align: center;"> <p>Adult record for active case</p> <p>↑</p> </div> <div style="text-align: center;"> <p>Child record for active case</p> <p>↑</p> </div> </div>



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# Error Guidance Testing

We tried out a selection of new plain language errors with grantees to begin documenting effective practices for how errors will be communicated by TDP.



## Our Approach to Releases

Over the past couple months we've been setting goals and strategy for the next three TDP releases.





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## Get to Production

We'll deliver a secure infrastructure and login capabilities as well as core functionality such as selecting which quarter and fiscal year to submit files for.





## Early Tribal Release

We'll roll out access to TDP for a few grantees who opt-in. It will have all required functionality to submit files but behind the scenes will still connect to TDRS. This release will focus on providing Tribes an alternative to submitting data via email.



## Public Release

All TDRS capabilities will be present in TDP (and some new and improved ones) and aimed at serving all grantees. We're still working on a rollout strategy but will be sure to communicate timing as we can determine it.





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## Upcoming Research

To support those releases there are a number of research subjects we'll be diving into.



### Errors & Guidance

Continued research into how we can communicate errors and data guidance in actionable and plain language within TDP



### Access Request Flows

Finalizes research around access management to ensure that the practices we establish support both OFA admins and grantees.



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## Upcoming Research

To support those releases there are a number of research subjects we'll be diving into.



### User Onboarding

Studies what new users to TDP will need to easily learn how to use it as well as how prospective users can be supported in adopting TDP.



### Notifications & Communications

Studies notifications including reminders of upcoming data submission deadlines and updates about the status of a prior submission.



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We'll be reaching out about opportunities to test out elements of the new system and for us to gather your feedback!





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We'd love to hear from you about:

- Any questions you might have
- Your thoughts thoughts or ideas on how TDP could best help you
- Interest in being a part of upcoming research sessions



Feel free to reach out to Miles at:

[mreiter@goraft.tech](mailto:mreiter@goraft.tech)