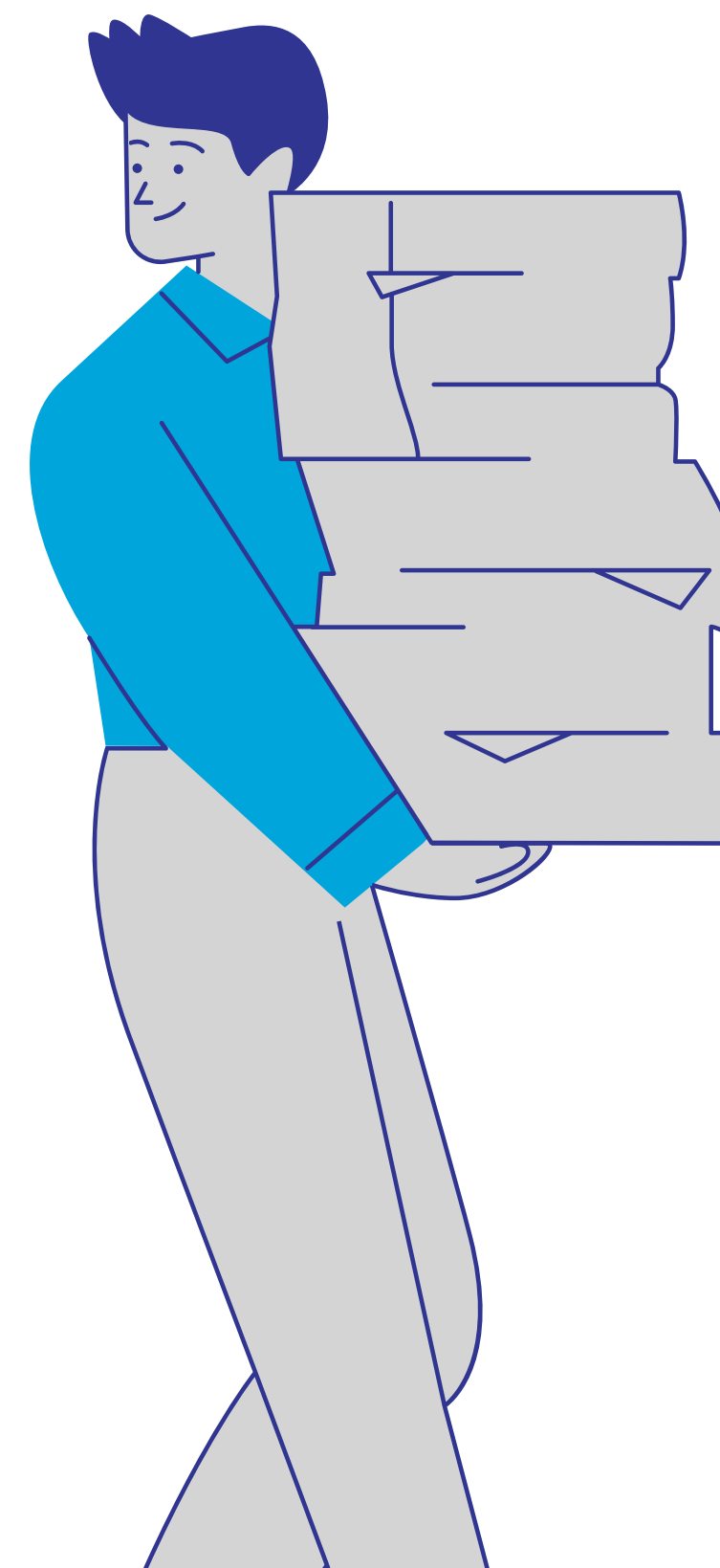




June 15, 2021

Project Update

Let's talk about where we are in the TDRS/TDP Project at OFA!





The Agenda

- 1 What Is The Goal
- 2 Where We've Been
- 3 Where We're Going
- 4 How You Can Help
- 5 Q & A



Who we are

Jennifer, Miles, and Dmitri make up the research and design team working with OFA.

The goal here is to keep you updated on the project to help ensure your input and feedback continue to impact it and make this new data portal the best that it can be.



Jennifer



Miles



Dmitri



June 15, 2021

Thank you!

We at Raft consider it a privilege to collaborate with you on the upgrade of the current TANF Data Reporting System (TDRS) to the new TANF Data Portal (TDP).

You are heroes to us and we love helping you!



1

What is the Goal

OFA will build a **new, secure, web-based data reporting system** to improve the **federal reporting experience** for TANF grantees and federal staff. The new system will allow grantees to **easily submit accurate data** and be confident that they have fulfilled their reporting requirements. This will reduce the burden on all users, improve data quality, better inform policy and programs, and **ultimately help low-income families.**

The project has recently received its Authority To Operate (ATO) from ACF's Chief Information Officer, which allows us to continue the process of delivering this new system to you.



2 Where We've Been

We've gotten the opportunity to talk to some of you over the past few months and it has been invaluable to our design process and broadly ensuring that this new portal works well for you!

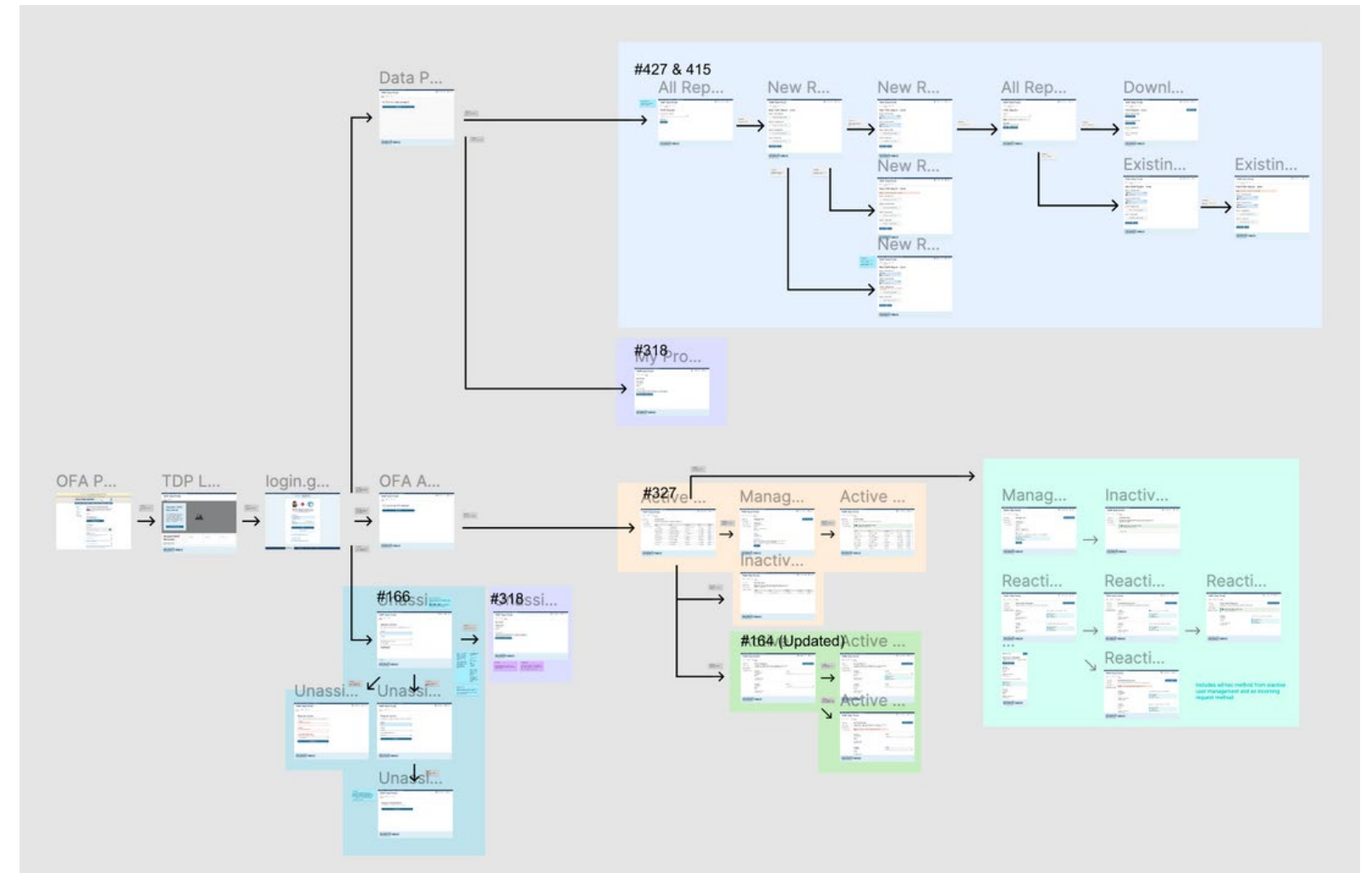




Your feedback has a direct impact on the design of the new system and our iterations of designs that will build up to the first release of TDP.

2

Where We've Been

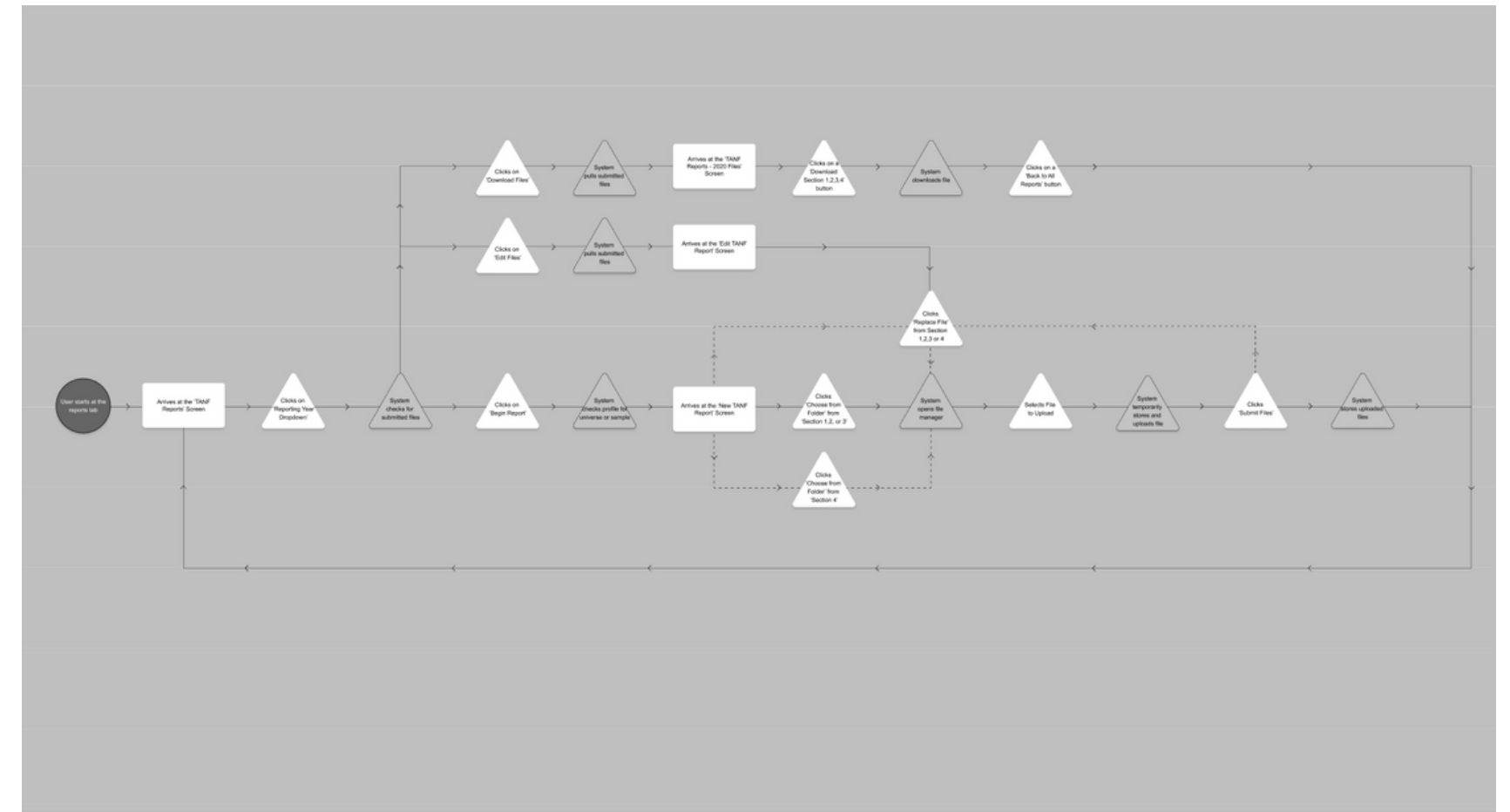




2

Where We've Been

The first step in our design process is to identify a user's need and map how we might address it using user flow diagrams which display the paths a user might take when using the system.

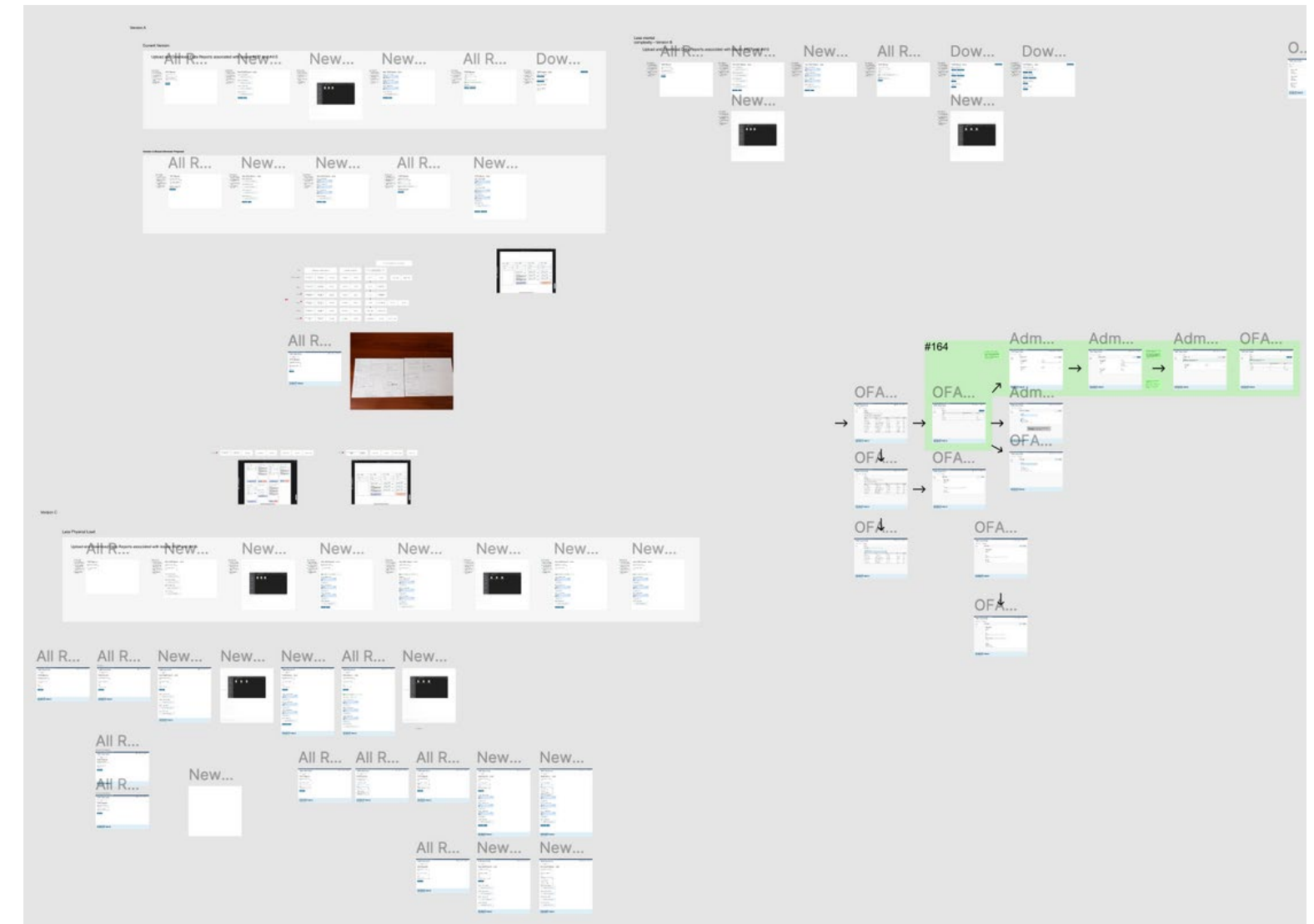




2

Where We've Been

Each flow gives us something we can bring to you to validate or refine. Once validated, they also act as an outline for illustrating what each step of the process could look like in the system.

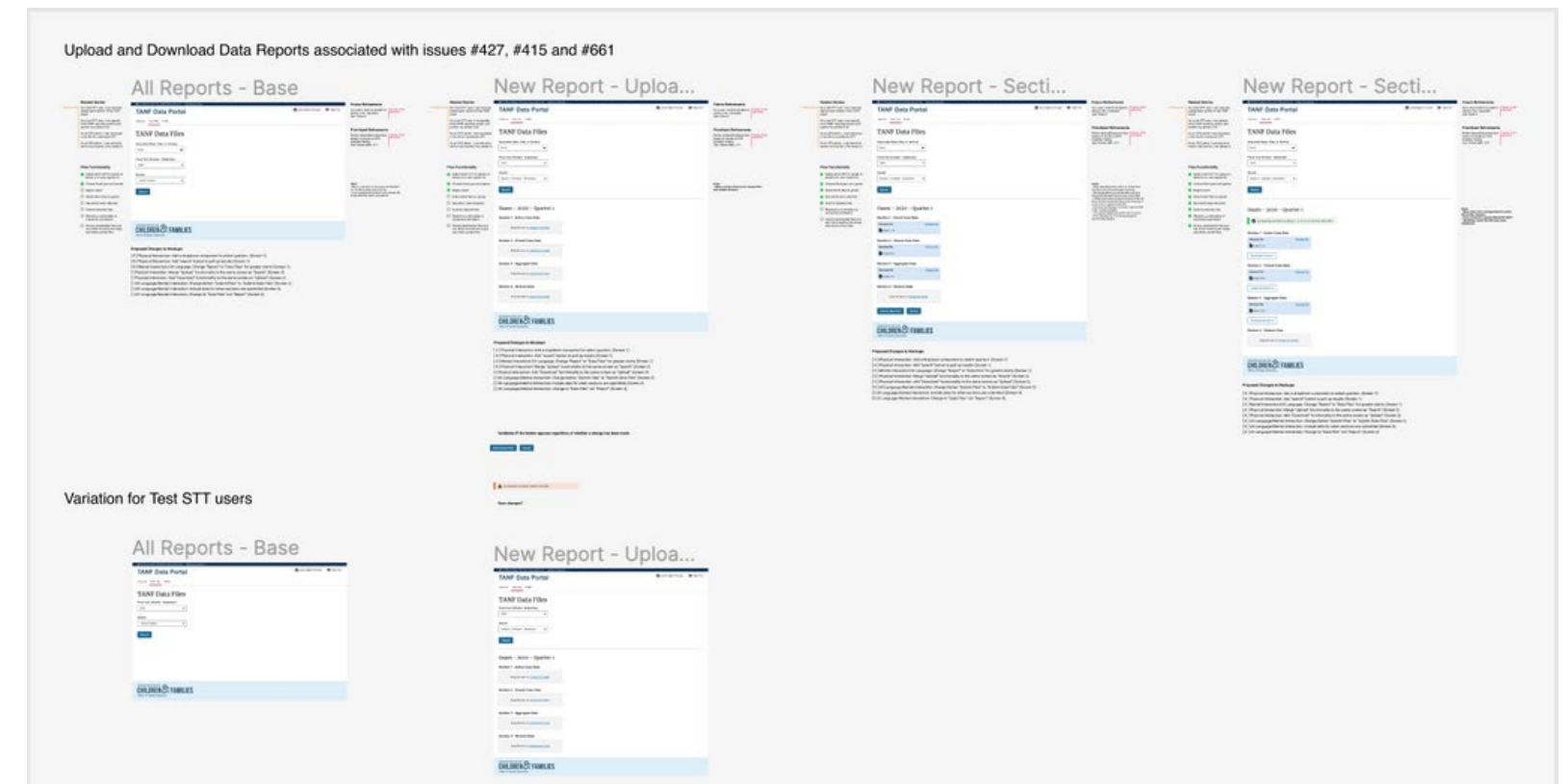




2

Where We've Been

From there we can create interactive prototypes that simulate what the new system will be like to interact with. We use these both to further evaluate ideas to make sure they work for you and to hand off to developers to be built.





3

Where We're Going

In the coming weeks, we will be exploring how we can ensure the early releases of TDP will be impactful and helpful in your work when it comes to receiving prompt and helpful feedback about the data you submit.



We'll be reaching out about opportunities for you to test out elements of the new system and for us to gather your feedback.



We'd love to hear from you about:

- Any questions you might have
- Your thoughts on how TDP could best help you
- Interest in being a part of upcoming research sessions



Please feel free to reach out to Miles at:

mreiter@goraft.tech