



LINKEDIN

MD REJOANUL FERDOUSH
Technical Operation Engineer

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CARRER OBJECTIVE

I wish to see myself working in an environment where I can exercise and exploit my acquired knowledge to optimize it, and which will support me to flourish my potentialities and to fulfill my self-esteem through building for respectable living standard, job satisfaction and self-respect.

TECHNICAL KNOWLEDGE

OPERATING SYSTEM: Linux & Windows.

DESIGNING TOOLS: Adobe Photoshop, Adobe illustrator, Adobe XD, Adobe InDesing, Adobe after effects, Adobe premiere pro, Adobe audition, Audacity, Figma.

PROGRAMMING LANGUAGES: Basic of HTML5, CSS3, JavaScript, React, Sass, PHP and MySQL.

CMS: Basic of Bootstrap, Tailwind, WordPress, Shopify.

OTHERS: Linux Administrator installing & configuring, Maintaining Linux operating systems, Analyzing and resolving problems associated with the operating system's servers, hardware, applications, and software. SEO, SMM, Content Writing, UI & UX Designing, Lead Generation, Data Entry, Web Scrapping.

EMPLOYMENT HISTORY

ADN DIGINET

TECHNICAL OPERATION ENGINEER

November, 2021 – Continuing

COMPANY LOCATION: Gulshan 01, 11 Navana Shefali, Rd No.14.

DEPARTMENT: Technology.

DUTIES/RESPONSIBILITIES: Here I've been working as a Tech OPS Engineer in technology department.

MY LIABILITIES ARE:

- Maintaining current hosting environment powered by Linux Operating System.
- Providing support for customer hosting specific issues including debugging customer sites to aid in problem resolution as well as customer initial setup of sites.
- Ensuring servers are kept up to date and free of potential exploits.
- Setup and deployment of new hosting servers.
- Maintaining a highly available environment to minimize interruption.
- Researching competitive product offerings and recommending changes to existing products or new additions.
- Performing DNS transfers and setup on behalf of customers as well as troubleshooting DNS issues.
- Ensuring customer data is protected.
- Monitoring the health of the entire hosting environment.
- Troubleshooting advanced customer networking; connectivity issues; VoIP connectivity and quality of service and customer facing email issues.

- Add new customer in SMS and email portals.
- Help Clients onboarding onto the system.
- Ensure customers are able to integrate SMS and email to their systems.
- Maintaining monitoring system to detect faults or resource outages for all systems.
- Demonstrated experience with ticket management and prioritize them.

STREAMING PLUG

UI/UX Engineer

April 1, 2021 – April 28, 2022

COMPANY LOCATION: Florida, United States.

DEPARTMENT: Development.

DUTIES/RESPONSIBILITIES: Streaming Plug is a USA based company. Where i have been hired to work remotely from Bangladesh.

MY LIABILITIES ARE:

- Creating user-centered designs by understanding business requirements, and user feedback.
- Creating user flows, wireframes, prototypes, and mockups.
- Translating requirements into style guides, design systems, design patterns, and attractive user interfaces.
- Designing UI elements such as input controls, navigational components, and informational components.
- Identifying and troubleshooting UX problems (e.g. responsiveness).
- Creating original graphic components (e.g. images, sketches, videos, and related to this).
- Develop optimization strategies that increase the company's website search engine results rankings.

SAM SOLUTIONS

SYSTEM ANALYST

February 1, 2020 – January 31, 2021

COMPANY LOCATION: Suite E5 (5th Floor), House # 171, Road # 2, Mirpur DOHS, Dhaka-1216, Bangladesh.

DEPARTMENT: Technology.

DUTIES/RESPONSIBILITIES: I worked here as a System Analyst in the technology department.

MY LIABILITIES WERE:

- Examining current systems
- Talking to users (requirements gathering)
- Producing specifications for new or modified systems
- Liaising with other IT staff such as programmers to produce new systems
- Validates results by testing programs
- Linux Administrator installs & configure
- Maintains Linux operating systems
- Analyzes and resolves problems associated with the operating system's servers, hardware, applications, and software.

BRAINERDEVS

IT EXECUTIVE

April 1, 2019 – November 30, 2019

COMPANY LOCATION: 24/1, Road #5, Amtala Mosque, Shenpara Parbata Mirpur, Dhaka - 1216.

DEPARTMENT: Development.

MY LIABILITIES WERE:

- Frontend Development
- SEO & SMM
- Graphics Designing
- Dealings with clients
- Daily project Backup
- Validates results by testing programs
- Linux Administrator installs & configure
- Maintains Linux operating systems
- Analyzes and resolves problems associated with the operating system's servers, hardware, applications, and software.

FUTURE TRACK IT

IT EXECUTIVE

January 1, 2018 – March 25, 2019

COMPANY LOCATION: 965/1A, East Shewrapara, Salam Abad Complex (9th floor, 8-B) Mirpur, Dhaka-1216.

DEPARTMENT: Development.

MY LIABILITIES WERE:

- Admin Support
- Frontend Development
- SEO & SMM
- Graphics Designing
- Dealings with clients
- Daily project Backup
- WordPress website development (Customization)
- Others office managerial task

DAILY TASK 24 BANGLADESH

LEAD DATA ANALYST & WEB SCRAPPER

April 1, 2015 - May 31, 2017

COMPANY LOCATION: 560 West Shewrapara, Mirpur Dhaka - 1216.

DEPARTMENT: Technology

DUTIES/RESPONSIBILITIES: DailyTask24 is a Bangladeshi company. They use to do offshore outsourcing USA, Canada, Italy, Malaysia, Australia, and some other counties. I was almost a jack of all trades there.

MY LIABILITIES WERE:

- Web Scrapping (For classified data).
- Email Marketing.
- Video & Photo Editing.
- Managing CRM.
- Team management (Assigning tasks to team members and monitoring the progress).

ACADEMIC QUALIFICATIONS

BACHELOR OF COMPUTER SCIENCE AND ENGINEERING

Institution Name : University of Development Alternative (UODA)
Department : Computer Science and Engineering
CGPA : 3.05 out of 4

I’AM

- ✓ Fast learner, reliable, honest, and like to take responsibilities.
- ✓ Highly motivated, hardworking, young energetic.
- ✓ Ability of working independently as well as in team.
- ✓ Skilled in all sorts of writing reports and dealing with multimedia presentation.

LANGUAGE PROFICIENCY

LANGUAGE	READING	WRITING	SPOKEN
ENGLISH	FLUENT	FLUENT	GOOD
BENGALI	FLUENT	FLUENT	FLUENT

HOBBIES

1. Traveling
2. Reading Books
3. Gossiping with family & friends

PERSONAL INFORMATION

NAME : Md. Rejoanul Ferdoush
FATHER’S NAME : Md. Ferdoush Babul
MOTHER’S NAME : Most. Rupnahr Ferdoush
DATE OF BIRTH : 1 January, 1993
RELIGION : Muslim (Sunni)
GENDER : Male
BLOOD GROUP : A+
NATIONALITY : Bangladeshi
MARITAL STATUS : Married

REFERENCES

MD MUSTAFIZUR RAHMAN

Course Coordinator
Daffodil Institute of IT (DIIT)

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Email: mr_romyee@daffodil.ac

MUHAMMAD AFSAR UDDIN

Assistant Professor
Z. H. Sikder University of Science & Technology

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I hereby declare that, the mentioned above information about me is true and real.

Rejoanul Ferdoush

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MD. REJOANUL FERDOUSH