



## ROBERT EMIL D. VARGAS

### Personal

#### Address

4624 Iris St., Sun Valley Subd., Brgy. Sun Valley, Parañaque City  
1700

#### Phone Number

09673047985

#### Email

red1989vargas@gmail.com

#### Date of birth

27\ 08\ 1989

#### Place of birth

Bulusan, Sorsogon

#### Gender

Male

#### Nationality

Filipino

#### Marital Status

Single

Experienced Sales and Services Representative with demonstrated history of working in airlines/Aviation industry. Skilled in Customer service and Customer satisfaction to recommend products and services fits their needs, Sales Process, Airlines and Aviation.

### Education and Qualifications

#### College:

- Bachelor of Science in Nursing
- Colegio de Sta. Monica
- Las Piñas
- 2006-2011

#### Highschool:

- Dr. Arcadio Santos National High School
- Parañaque
- 2003-2006

#### Elementary:

- Felixberto Serrano Elementary School
- Parañaque
- 1998-2003

### Work Experience

#### Sales and Service Agent/Representative (2012 – 2021) Philippine Airlines

- Customer service
- Airline ticketing
- Determine Customer needs and offer products or service solutions and support
- PACERS /SABRE / AMADEUS program

#### Customer Experience Associate II (2021- 2023) Conduent Philippines

- Non-voice Travel Account
- Customer service
- Airline Reservations and ticketing
- Determine Customer needs and offer products or service solutions and support

### References

#### Bettina Buni

- Assistant Sales and Service Manager
- NAIA ticket office
- 09175204594

#### Marie Grace Catapia

- Assistant Sales and Service Manager
- NAIA ticket office
- 09178753437

#### Corazon Arevalo

- Assistant Sales and Service Manager
- NAIA ticket office
- 09175926782