



ANDREI JANSENN C. BANDOY



CONTACT



Blk 2 Lot 2 Socialized Housing, Sitio Militar
Brgy. Bahay Toro Proj. 8 Quezon City



09395093509



ajbandoy04@gmail.com



SKILLS

- Proficient in Microsoft Office
- Technology Savvy
- Software and Hardware Installation
- File Management
- Attention to Detail
- Communication Skills
- Adaptability
- Work Ethic

CHARACTER REFERENCES

Isaac Novero
IT Representative
+639081231049

Sophia Abes
IT Representative
+639265339541

Feliz Lauta
IT Representative
+639294738603



CAREER OBJECTIVE:

To be able to make a significant contribution to a company that will enhance my abilities, and responsibilities, and enrich and encourages me to work to the best of my capabilities



EDUCATION

Bachelor of Science in Information
Technology (BSIT)

2022 – 2024

Our Lady of Fatima University Quezon City

Science, Technology, Engineering, and
Mathematics (STEM)

2015 - 2019

Our Lady of Fatima University Quezon City



WORK EXPERIENCE

KENWAY MANAGEMENT
SERVICES (KMS)

64-A Villa Ortigas II, Santolan Road Brgy.
Valencia Quezon City

Credit Specialist

June 1, 2022 – August 30, 2023

TRAINING EXPERIENCE:

CONCENTRIX

UPAyala Land Technohub, 1101 Commonwealth Ave,
Quezon City

February 06, 2024 - May 13, 2024

Technical Support

- Perform on-site Technical Support Used remote access to navigate and link to agent's computers.
- Used Support Tickets to track and speed up incidents.
- Troubleshoot Hardware and Software Problems.
- Troubleshoot and ensure Network Connectivity. Install Application and Deploy System Units in Production Facilities.
- Monitor and ensure the functionality of computer systems and networks.
- Data Entry in AMS.
- Deleting accounts in the active Directory.
- Creating Ticket Reports.