**Name: Kim V. Villaflores**

**Mobile #:** 0926-085-6557

**Email Address:** iamkmmyvllflrs@gmail.com

**Address:** 153 Centro Lambakin, Marilao, Bulacan 3019

**Profile**

**Age:** 28

**Birthday:** November 26, 1995

**Hobbies:** Online Games, Cooking, & Traveling

**Educational Attainment**

**Primary** Team Mission Christian School (2002 – 2012)

**& Secondary:** Lambakin, Marilao, Bulacan

**Tertiary:** Our Lady of Fatima University (2012 – 2019)

Valenzuela City, Metro Manila

Bachelor of Science in Travel Management

**Seminars/Trainings Attended**

**Familiarization Tour**

Pan Pacific Hotel

October 30, 2012

**City and Hotel Familiarization Tour**

Taal Vista Lodge and Tagaytay Highlands

November 23, 2012

**Disaster Response and Basic Rescue Training**

Rescue 177 Training Center, Marulas, Valenzuela City

April 25, 2013

**Focus Group Discussion: Improving Oneself**

OLFU Valenzuela, Center for Guidance Services

December 4 – 14, 2013

**Actual Shipboard Training**

Ocean link Institute, Inc. In Partnership with 2Go Group, Inc.

100 Hours of Apprenticeship-by-Experience (APEX) Program

April 22 – 25, April 28, 2014

**Hotel Training**

Paradise Garden Boracay Resort and Convention Center

April, 2014

**International Exposure with University Visit**

Beijing, China

May, 2018

**Work Experience**

**New San Jose Builders Inc.**

Property Specialist

May 20, 2017 – December 16, 2017

2nd floor, Victoria Towers, 78 Panay Avenue corner Timog Avenue, Quezon City

**Paragon ICC**

Customer Service Representative / Live Chat Support - UK Online Gaming Account

October 11, 2019 – December 3, 2020

RCBC PlazaMakati City  
  
**Concentrix**

Customer Service Advocate – Cigna Healthcare

January 29, 2021 – September 30, 2021

2F Spark Place, P. Tuazon Boulevard, Cubao, Quezon City, Metro Manila

**WHG Customer Services Philippines Inc**

Customer Service Representative / Live Chat Support - UK Online Gaming Account

(December 19, 2021 – June 10, 2022) -

11th Floor Six/Neo Building 5th Avenue Corner 26th Street E- Square Crescent Park West

Bonifacio Global City 1634 Taguig, Philippines

**VXI Global Holdings**

Account Associate – Mobility Sales and Service, AT&T

(August 2022 –July 5, 2024)

1029 EDSA avenue, Panorama Techno Center, Quezon City