

PROFESSIONAL SKILLS

HTML
CSS
JavaScript
Python
SQL

Bootstrap
MaterializeUI
Sass

jQuery
TypeScript
Express
Node.js
Sequelize
MongoDB
Mongoose
React

Agile Development
Test Driven Development
Git
Postman
RESTful APIs
Heroku
AWS

PERSONAL SKILLS

Reliable and professional
Organized
Time management
Team player
Fast learner

CONTACT

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W: relizabet.github.io/portfolio_react

SOCIAL

LinkedIn:
<https://tinyurl.com/y53nreq2>

RACHEL CAMPBELL

FULL STACK WEB DEVELOPER

SUMMARY

Full Stack Web Developer leveraging a background of more than five years in Customer Service, Digital Design, and Fine Arts. Proficient in modern HTML, CSS, and Javascript. Excellent problem solver who thrives in a team environment. Strengths in sticking with difficult problems, design, and communication.

WORK EXPERIENCE

FULL STACK DEVELOPER - INTERN

Known Point Technologies | December 2020 - January 2021

- Technologies used: AWS, Serverless, Python, React.js
- Designed profile photo UX/UI flow in Adobe XD
- Developed profile photo UX/UI view using React.js client-side
- Coordinated with teammates to design and improve their UX/UI flow

COORDINATOR - TIER 3, PRODUCT OPS CHANNEL SUPPORT

Comcast | August 2019 - Current

- Responsible for working with Field Reps to coordinate their sponsor's contract with our legal department
- Maintain and manage Internet Essentials Partnership Program Sponsor accounts
- Create and distribute Promotion Codes for Internet Essentials Partnership Program Sponsors
- Assign Client Managers to Sponsor Accounts

XFINITY INFLUENCER PROGRAM SUPPORT - XM TIER 3 SUPPORT INFLUENCERS

Comcast | May 2019 - August 2020

- Responsible for providing 'white-glove' service to influential Xfinity clients
- Managed individual client accounts
- Sourced critical problems and worked with Spec Ops to resolve them
- Responsible for monitoring multiple communication sources i.e. Phone, Email
- Maintained a Twitter report to proactively catch, resolve, and reduce client issues

TIER 1 SUPPORT - XM TIER 2 SUPPORT

Comcast | April 2018 - October 2020

- Responsible for educating customers on mobile products
- Assisted in trouble shooting cellular software
- Managed multiple communication sources i.e. Phone, Email, Twitter
- Worked and resolved long-term problems customers experienced
- Resolved advanced mobile number porting issues in back-end systems

EDUCATION

FRONT END WEB DEVELOPMENT, CERTIFICATE

University of New Hampshire | 2020
MERN Stack

ASSOCIATES OF SCIENCE, ASSOCIATES

Trident Technical College | 2018- 2020

NOTABLE PROJECTS

ASCENT SOBRIETY
Codebase:
<https://github.com/relizabet/dry-coders>

Deployed:
<https://ascent-sobriety.herokuapp.com/>

VEDGE-IN
Codebase:
<https://github.com/relizabet/veg-out>

Deployed:
<https://vedge-in.herokuapp.com/>