

Rembrand Pardo

QA Engineer | SDET | Automation Engineer | Web Developer | Software Developer
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Results-driven software quality assurance and test automation engineer with expertise in designing and implementing scalable testing frameworks. Multilingual professional adept at improving product reliability, enhancing test coverage, and streamlining QA processes. Strong technical background in test automation, web development, software development and Agile methodologies. Proven ability to optimize software quality through automation, debugging, and performance testing.

Experience

Nebula, Provo

Product Manager

10/2024 – Present

- Collaborate with developers to integrate automated tests into the CI/CD pipeline, ensuring seamless deployment processes.
- Create websites and software for different customers, and company's own products such as pwa info website.
- Conduct performance and load testing, optimizing software response time and stability.
- Utilize SQL, Python, and BI tools (Tableau, Power BI) to create dashboards and reports, optimizing decision-making for stakeholders.
- Develop data-driven strategies for user acquisition, engagement, and retention, increasing customer satisfaction.

Nebula, Provo

Project Manager

09/2022 – 10/2024

- Identified and reported software defects, leading to a 25% reduction in post-release issues.
- Developed websites and software for various clients and internal company products, including Progressive Web App (PWA) information websites.
- Extracted, transformed, and analyzed large datasets to provide actionable insights for business and software improvements.
- Collaborated with engineering teams to implement data-driven solutions, enhancing system reliability.
- Designed and automated reporting dashboards using SQL and Tableau, streamlining performance tracking.

FamilySearch.org, Lehi

Software Development Engineer in Test

05/2024 – Present

- Led test plan creation, increasing test coverage across web and mobile applications by 25%.
- Conducted data-driven analysis to enhance software quality assurance and defect detection, improving software performance by 20%.
- Worked cross-functionally with developers and product teams to improve application stability and usability.
- Led data validation initiatives, improving accuracy and reliability of reporting processes.
- Carried rigorous front-end testing of the different sites and services Rootstech provides.

The Church of Jesus Christ of Latter-day Saints, Riverton

Software Development Engineer in Test

01/2024 – 05/2024

- Implement A/B testing methodologies to measure the effectiveness of product changes and improve conversion rates.
- Developed and maintained automated test frameworks using JavaScript and WebDriverIO, increasing test automation coverage by 35%.
- Reduced manual testing efforts by 50% through automated test case implementation.
- Conducted root cause analysis for defects, leading to a 20% reduction in recurring issues.

FamilySearch.org, Lehi

Quality Assurance Engineer Intern

04/2023 – 12/2023

- Analyzed software testing data to enhance defect detection and reporting accuracy.
- Created and executed comprehensive test plans, ensuring thorough validation of web applications.
- Actively contributed to Agile development processes, including sprint planning and retrospectives.

Pico Labs, Provo

Software Engineer Project Lead

08/2022 – 04/2023

- Collaborated with engineers to develop scalable, high-performance solutions for customer needs.
- Conducted cross-functional collaboration to align business objectives with software development strategies.
- Led automated testing efforts, accelerating project timelines by 25%.
- Collaborated with developers to integrate automated tests into the CI/CD pipeline, ensuring seamless deployment processes.

The Church of Jesus Christ of Latter-day Saints, Riverton

Quality Assurance Engineer Intern

04/2021 – 09/2021

- Conducted 1,000+ test cases, achieving a 95% defect resolution rate before product release.
- Developed detailed automation test scripts, improving test execution efficiency by 30%.
- Enhanced product quality through comprehensive manual and automated testing strategies.

Education

Bachelor of Science in Computer Science, Provo

Brigham Young University

09/2019 – 04/2023

- Emphasis in Software Engineering and Business Management
- Minor in Mathematics
- GPA 3.8

Associates of Science in Business Management, Salt Lake City

Salt Lake Community College

09/2017 – 04/2019

- GPA 3.87 (High Honors)
- Member of Phi Theta Kappa Honor Society (maintained 3.50 GPA throughout all semesters)

Volunteering Experience

The Church of Jesus Christ of Latter-day Saints, Malaga

Volunteer Representative

09/2012 – 08/2014

- Led monthly training meetings to instruct 50+ volunteers on organizational goals and leadership.
- Oversaw volunteer work in 7 major cities throughout Spain.
- Conducted performance evaluations and implemented improvement strategies.
- Carried a 90+ hour weekly schedule for 24 months.

Skills

- **Proficient:** Junit, API Testing, WebDriverIO, Chai, JavaScript, Java, Next.js, React.js, HTML, CSS, SQL, Node.js, Jira, Confluence, Git, GitHub, GitLab CI/CD, Azure DevOps, Agile, Scrum, Test-Driven Development (TDD), Cross-functional Collaboration, Strategic Thinking, Problem-Solving, Data Visualization, MS Word, Excel, Windows, and Outlook, Google Docs, Teams, Adobe Analytics, Google Analytics, Atlassian.
- **Moderate:** SQL, Python (Pandas, NumPy), Selenium, Postman, Tableau, Power BI, Lucid Chart, DocuSign, SharePoint, Zendesk.
- **Beginner:** OnePlan, Google Ads, Social Media Ads, Legal Assistance, Figma, Jenkins, Jest, Mocha.
- **Languages:** English (Fluent), Spanish (Fluent), Catalan (Fluent)

Certifications

Microsoft: Planning for Successful Project Management (*LinkedIn*)

06/2024 – Present

Business Analysis for Project Managers (*LinkedIn*)

06/2024 – Present

SCRUM Core Knowledge (*LinkedIn*)

05/2024 – Present

Software Development in Test Core Skills (*LinkedIn*)

05/2024 – Present

Corporate Finance Foundations Professional Certificate (*CFI*)

05/2024 – Present

Project Resource Management (*LinkedIn*)

04/2024 – Present

Managing Projects with Microsoft 365 (*LinkedIn*)

03/2024 – Present