Md. Mahatab Hossain

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Objective:

To become a competent professional and build a prosperous career by applying creative skills in an organization which will provide a learning and rewarding environment and potential for career development

Key Skills

Technical Skills:

Messaging (Email) Application: Microsoft Exchange Server 2003/2007/2010/2013, IBM Lotus Domino, Directory Service and other service: Microsoft Active Directory on Windows 2003/2008, Group Policy, DNS, DHCP, WSUS, DFS, Remote and Routing, RAS, IIS, FTP, Print Server, Domain and Trust, Sites and Services etc.

Server (OS) Operating Systems: Windows server 2008 Enterprise R2, Windows Server 2003, IBM OS 400.

Antivirus/Data Security/Internet Security/IT ServiceDesk Apps: MacAfee DLP (Data Loss Prevention) for information Security, Microsoft ISA 2006 Sever, MacAfee Antivirus, Kaspersky Antivirus, ManageEngine IT ServiceDesk Application.

Server Hardware: HP, IBM I series, Dell, Sun. RAID Level 0, 1, 5, 10, and 50 for Data Availability.

Data Backup Systems: Microsoft DPM (Data Protection Manager), HP Data Protector, Symantec Backup Exec, Windows default backup.

Virtualization Technology: VMware, Microsoft Hyper-V

Network Technologies: Cisco Routing and Switching, D-Link, CTC-Union Multiplexer.

Business Application & ERP: SAP ERP, Qlikview Business Intelligence (BI), Inventory Management Application, Warranty Management Application, HR MIS Application, Warehouse Management Application.

Other Technical Skills: Wincor POS Systems (Both Application and Hardware), SAP BASIS, Microsoft Office, Network Design, System Design.

Other Skills:

IT ServiceDesk: Expert in IT ServiceDesk implementation and analysis.
Problem solving: Resolves in-depth issues in a methodical manner independently and with team members, internal and external business partners to find appropriate resolutions, efficiencies and high level of quality.

Team Player: Enjoys sharing knowledge and encouraging development of others to achieve specific team goals.

Planning and organizing: Refined planning and organizational skills that balance work, team support and ad-hoc responsibilities in a timely and professional manner.

Negotiation Skills: I have very good negotiation skills with external and internal business partner.

Project management: I have a practical experience about project Management.

Vendor's Certification

- **MCTS-DBA (Microsoft Certified Technology Specialist on SQL Server 2008) ID – 3775045**
- **MCSA (Microsoft Certified System Administrator) ID – 3775045**

   70-290 Exam: Managing and Maintaining a Microsoft Windows Server 2003 Environment.

   70-291 Exam: Implementing, Managing, and Maintaining a Microsoft Windows Server 2003 Network Infrastructure.

   70-2170 Exam: Managing and maintaining windows XP.

- **MCSA-Messaging (Microsoft Certified System Administrator Messaging) ID – 3775045**

   70-284 Exam: Implementing and Managing Microsoft Exchange Server 2003.

Courses and Training

- Training on QLIKVIEW Business Intelligence (BI) from 18/08/2013 to 22/08/2013.

- Training on IBM Lotus Domino Administration from 16/6/2013 to 20/06/2013.

- Training on Macafee DLP (Data Loss Prevention).

- 15 Days Training on IBM-I Administration, Fine tuning.

- Training on SAP BASIS (Ongoing)

- Training on Call Center Solution (Avaya)

- Two days Training on "Negotiation Skills"

- Two days Training on Certified Auditor for ISO 9001:2008 (Bureau Veritas)

- Successfully Completed Cisco Certified Network Associate (CCNA) Course.

- Special training on Optical fiber termination.

- Training on CISCO routing and Switching presented by Datacraft (INDIA).

- Training on CISCO Advanced Routing and Switching presented by Datacraft (INDIA).

- Training on Microsoft Unified Messaging presented by Microsoft Singapore.

- Seven Days Training on IBM I-Series Administration presented by IBM India.

Working Experiences:

Total Job experience till 18th February, 2013 is about 8 years.

- Now I am working in **Rahimafrooz (Bangladesh) Ltd**. As "**Manager Systems**" from 1st march 2008 to Continue.

- Three year's working Experience in **Spectrum Engineering Consortium Ltd**. as a "**Senior Network & System Engineer**".

- Six Month teaching experience in **National Information Technology** under National University and Bangladesh Technical Education Board.

- I have successfully completed internship of IT Division in the well reputed **Islami Bank Bangladesh Limited.**

Present Job responsibilities in Rahimafrooz (Bangladesh) Ltd.

- Implementation configuration and Troubleshooting **Exchange Server 2007** as our group Mail Server. Implementations Configuration and Troubleshooting Rahimafrooz Domain infrastructure including Primary Domain Controller (**PDC**), Additional Domain Controller (**ADC**), **Active Directory**, **DNS**, **DHCP**, **Domain Trust relationship**, **Active Directory Sites and Services, DFS, Group Policy, RAS, IIS, File Server, Print Server** on Windows.
- Administering Monitoring Antivirus security systems and DLP (Data Loss Prevention) Systems.
- Some responsibility to SAP BASIS Administration.

- Active project core team member **IBM I Series, SAP BASIS and Wincor POS System**.

- Administering Windows Server 2008, Windows Server 2003 and NT server platform. Administering the Virtualization application.

- Administering Microsoft **DPM 2010** (System Center), HP Data Protector and **Symantec Backup Exec**. Administering SUN server (X4200) and Sun Storage (J4400).

- Implementations Configuration and Troubleshooting Cisco Router and Switches. Implementations Configuration and Troubleshooting **ISA Server 2006** as our Internet Security and VPN server.

- Planning, Documenting Network infrastructure, Ensure Data Security throughout the Group.

- Facilitate Training program to end user about MS outlook 2003/2007, Domain Structure and Shared File.

- Established IT policies and guidelines for throughout the RAHIMAFROOZ Group.

- Prepare IT Budget, IT equipment procurement and negotiate with the vendor.

- IT Project management.

Job Responsibilities was in Spectrum Engineering Consortium Ltd.

- Network Device Configuration (**Cisco**, **D-Link**, and **CTC-Union**): **Switch, Router**, **Firewall**, **VOIP**, **Wireless Access Point**, **IP DSLAM**, **ADSL Modem**, **Multiplexer**, **E1 Solution**.

- Server Configuration and Troubleshooting. (**Intel, HP, DELL, IBM**): Implanting, Configuring and Troubleshooting **DNS**, **DHCP**, **DFS**, **VPN**, **NAT** in windows Server 2000 and windows Server 2003 Platform. Storage Solution Storage Solution Configure and Troubleshooting (**RAID 0, 1, 5, 10, 50**)**.**

- Mail server Configure and Troubleshooting: **Microsoft Exchange Server 2003 and 2007** Implementing Configuring and Troubleshooting.

- Management and Configure Microsoft System Management Server (**SMS**). Microsoft Share Point Service.

- Design, Planning, and Documenting: Design Network, Data Centre, Structured Cabling, Planning and Documenting. Optical Fiber Termination.

- Troubleshooting and Servicing Server, Troubleshooting (Hardware and software),PC Troubleshooting, mail systems recover.

Educational Performances:

- Participated two times in Inter Department Programming Contest at PUB.
- Third Award in Electrical and Electronics Fair-2004 at PUB.

Practical Experiences in University:
- Garments Factory Automation Software (using JDK1.3 & Oracle8i)
- Data Communication between Personal Computers using RS-232 standard (using Turbo C)
- Information System and Design(Accounts of an organization)

- Design and implementation of 4-bit Arithmetic & Logic Unit (ALU) for 16 instructions.
- Design and implementation of Online Traffic Control System.

Research Activities:

I have successfully completed "Data Communication using SMS through GSM Network"

as my final thesis supervised by Mr. Asifur Rahman.

Area of Interest:

- o Networking and System Solution.

Education:

S.S.C. (10 years):
     School: Nangalkot A.R Bohumukhi High School.
     Board: Comilla
     Result: First Division with Star Marks.

H.S.C. (2 years):
     College: Comilla Govt. College, Comilla.
     Board: Comilla.
     Result: Second Division.

B.Sc. in Computer Science and Engineering (4 years):
     University: The Peoples' University of Bangladesh, Dhaka.
     CGPA: 3.59

MBA
     University: East West University.
     CGPA: 3.00

Personal Profile:

Name: Md.Mahatab Hossain.
Father's Name: Md. Rafiqual Hossain.
Mother's Name: Mrs. Rashida Akter.
Nationality: Bangladeshi
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     District: Comilla.
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Reference:

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Date: 27/02/2013   Signature