

[DATE OF REGISTRATION]

To whom it may concern,

I, [YOUR NAME HERE], hereby authorize Mill Street Energy, LLC, to exercise agency authority to enter electricity and/or natural gas supply contracts on my behalf for the utility account(s) listed in Attachment A. I acknowledge and understand that all capitalized terms used in this Letter of Authorization have the same meaning as in Mill Street Energy's Terms of Service ("Terms of Service"), to which I have already agreed, unless expressly defined otherwise herein.

Ability to Solicit and Negotiate: I authorize Arbor to solicit electric and/or natural gas supply prices and/or utility bill credits from suppliers on my behalf. Furthermore, Arbor has permission to express interest in a supplier's offer(s), and to negotiate with such supplier on my behalf.

Initiation, Modification, and Cancellation of Enrollment: I grant Arbor my explicit, informed, and affirmative consent to initiate service and enroll me in a rate with a supplier to the extent consistent with the Terms of Service. This includes the authority to modify or cancel any enrollment at my request or at Arbor's discretion. I understand and agree that if I activate the Autopilot feature, and certain specified conditions are satisfied, any enrollment, initiation, modification, or cancellation of service may occur automatically without my additional consent, unless I opt out.

Sharing of Information: I grant Arbor my explicit, informed, and affirmative consent to initiate service and enroll me in a rate with a supplier to the extent consistent with the Terms of Service. This includes the authority to modify or cancel any enrollment at my request or at Arbor's discretion. I understand and agree that if I activate the Autopilot feature, and certain specified conditions are satisfied, any enrollment, initiation, modification, or cancellation of service may occur automatically without my additional consent, unless I opt out.

Proof of Agreement: Arbor may present this Letter of Authorization to utilities, suppliers, or other authorized parties as required or authorized by law.

By signing this Letter of Authorization, I authorize, understand, and acknowledge the following:

I voluntarily authorize Mill Street Energy to enter a supply contract on my behalf.

I understand that Arbor will, and grant Arbor the agency to, enter into a supply contract on my behalf.

I have received Arbor's Terms of Service to enter a supply contract on my behalf.

I understand that, if Arbor enters into a supply contract on my behalf, I will no longer receive the electric assistance program (EAP) discount on the supply portion of my bill.

I understand that, if Arbor enters into a supply contract on my behalf, I will receive the terms and conditions of service from the supplier and I will have 5 business days to rescind the supply contract with the supplier if the terms and conditions are received electronically or 6

business days to rescind the supply contract with the supplier if the terms and conditions are sent by U.S. Mail.
This Letter of Authorization shall remain effective until revoked by me in writing.

Sincerely,

[DIGITAL SIGNATURE]

Signed: [YOUR NAME HERE]

Time Stamp: [TIME OF REGISTRATION]

Location: [IP ADDRESS OF REGISTRATION]

Attachment A

Account Numbers

Service Address: [YOUR SERVICE ADDRESS]

Utility: [YOUR UTILITY]

Account Number: [YOUR UTILITY ACCOUNT NUMBER]