Renan Makoto

Toronto, ON

Phone: 647-685-5829

Email: contactrenanmakoto@gmail.com

Portfolio: https://renanmakoto.com

LinkedIn: https://linkedin.com/in/renanmakoto

GitHub: https://github.com/renanmakoto

Experience

IT Support

Hansa Language Centre (September 2023 to Present)

Diagnose and resolve a range of technical issues, including troubleshooting and repairing printers, resolving software-related problems, and providing prompt and professional phone support to clients. Deliver clear guidance and technical solutions to ensure seamless operations, consistently maintaining efficiency.

IT Support Analyst (Volunteer)

Federation of Canadian-Brazilian Businesses (December 2024 – Present)

Create, manage, and deactivate user accounts to ensure secure and efficient system access, and I troubleshoot a wide range of technical issues involving computers, networks, mobile devices, and audio-visual equipment. I also guide teams in effectively using Google Workspace, Slack, and HubSpot, helping maintain smooth workflows and seamless collaboration.

Skills

Linux	JavaScript	MongoDB
BASH	Node.js	MySQL
HTML	React Native	Oracle SQL Developer
CSS	React	

Certification

The Linux Foundation - LFEL2001: Interacting with REST and HTTP-based APIs (August 2023)
Google IT Support (May 2023)

Education

George Brown College - Computer Programming and Analysis
Advanced Diploma (January 2024 to present)