Renan Makoto

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Portfolio: https://renanmakoto.com
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GitHub: https://github.com/renanmakoto

Experience

Tech Support/Administrative Assistant at Hansa Language Centre (September 2023 to Present)

Managed email communications to ensure efficient response to inquiries and requests, processed payments with accuracy and timeliness, and delivered phone support to clients. Diagnosed and resolved technical issues, including troubleshooting devices such as printers and addressing software problems.

Barista at Starbucks Coffee Canada (April 2023 to September 2023)

Delivered comprehensive customer support, achieving high levels of satisfaction. Maintained a welcoming and clean store environment, contributing to a positive customer experience. Handled cash transactions and payments, ensuring accuracy and efficiency.

Skills

Linux	JavaScript	NoSQL (MongoDB)
BASH	Node.js	SQL (MySQL)
HTML	React Native	
CSS	React	

Certification
The Linux Foundation - LFEL2001: Interacting with REST and HTTP-based APIs (August 2023)
Google IT Support (May 2023)

Education
George Brown College - Computer Programming and Analysis
Advanced Diploma (January 2024 to present)