


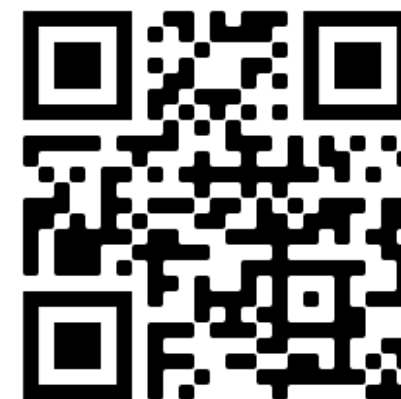


Build your own agent with Microsoft Copilot Studio

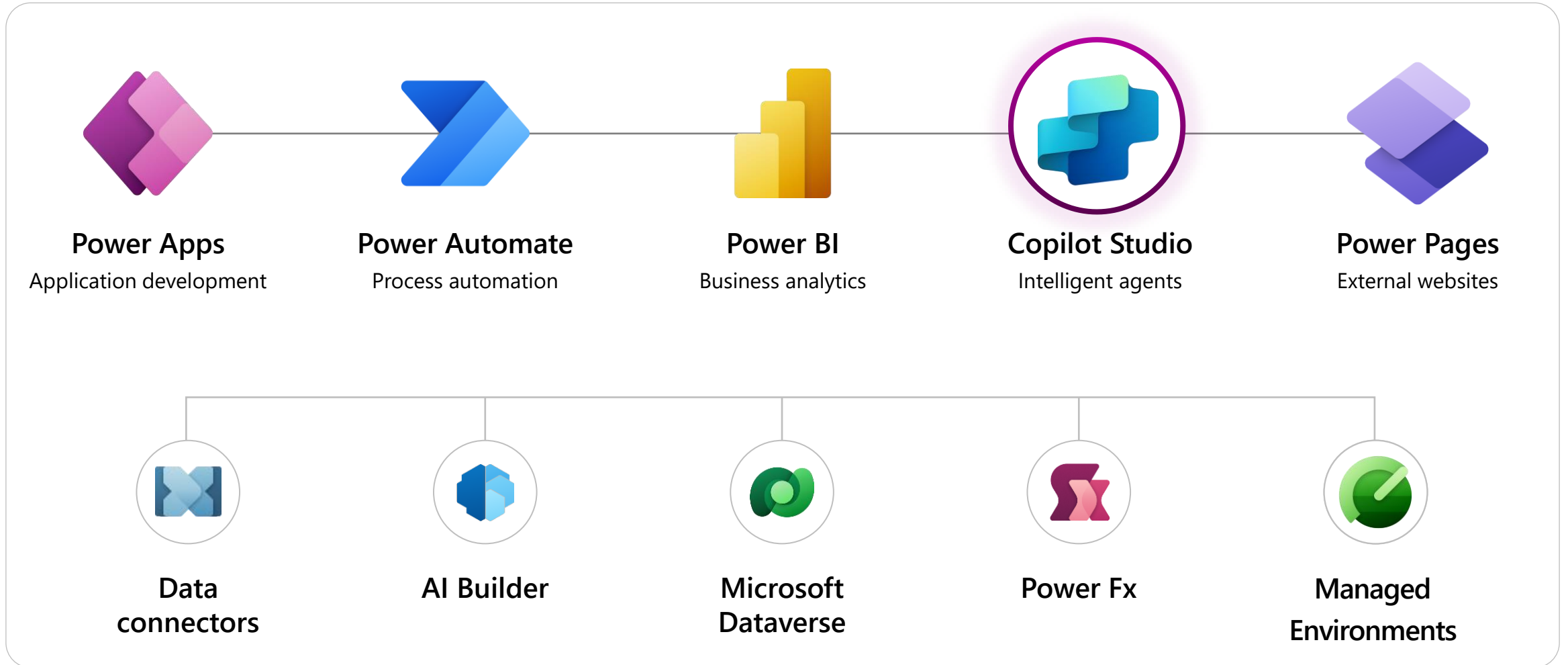
Renato Romão

Renato Romão

- São Paulo, Brazil
- 5x Microsoft MVP – Business Applications
- Copilot Studio Super User
-  Senior M365/Power Platform Developer at Storm Technology
- 11+ year working on Software Development
- 6.000+ students
- 11.000+ YouTube subscribers



Microsoft Power Platform



Copilots and Conversational AI

Build and extend across the Microsoft ecosystem

Agents

Build agents for enterprises and third parties



Microsoft 365

Extend Microsoft 365 Copilot



Biz Apps & Power Platform

Extend Copilot experiences in Dynamics 365 and Power Products



Copilot for Sales



Copilot for Service



Power Platform

Other Microsoft Copilots

Extend other Microsoft Copilot Experiences



Microsoft Copilot Studio

Build agents | **Extend and customize** 1st party copilots

Microsoft Copilot Studio

Build your own agent

Create and publish an agent for your organization using the intuitive building experience enhanced with large language models and Generative AI

Extend Microsoft Copilot

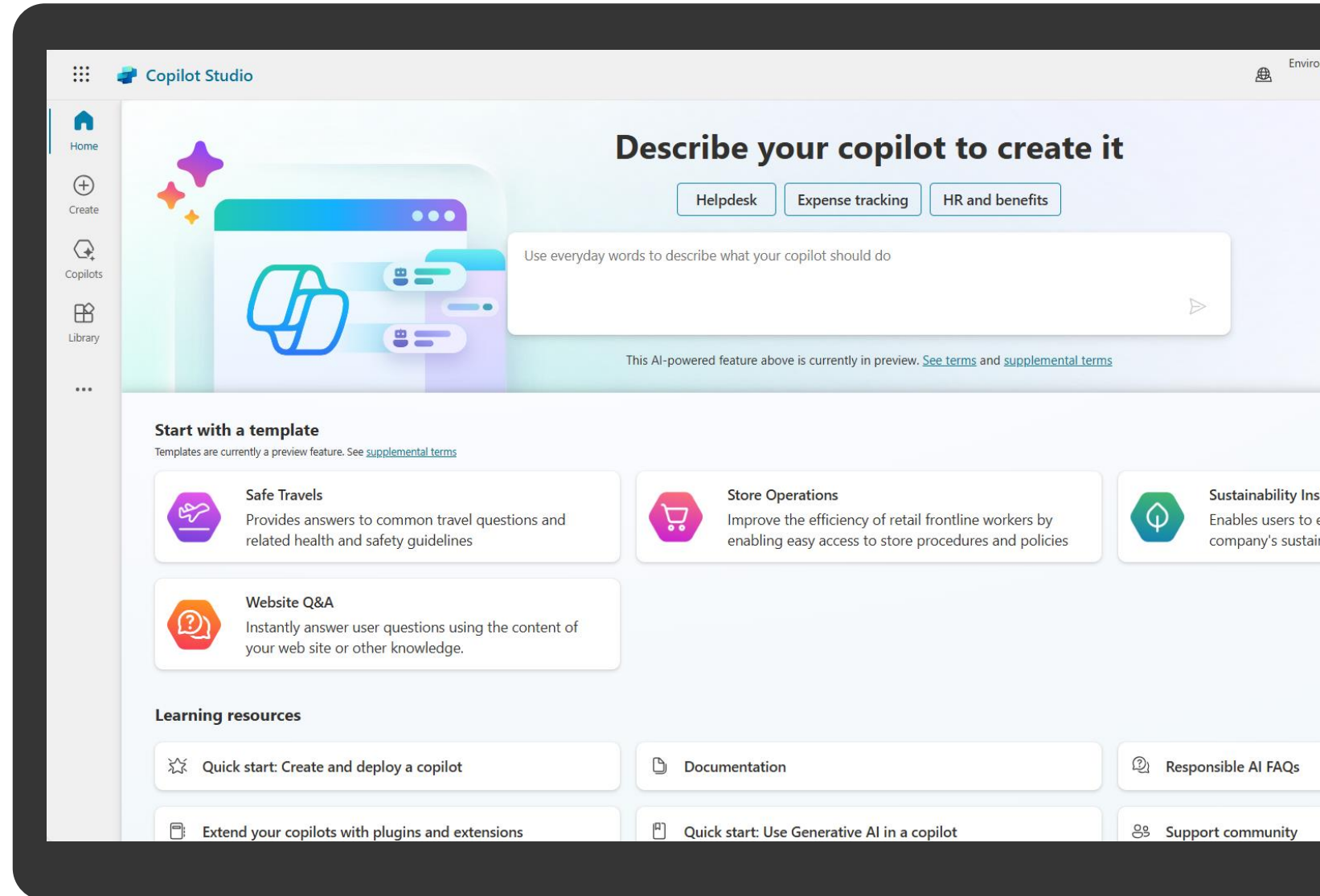
Extend and customize 1st party Microsoft Copilots with your own enterprise scenarios with your own enterprise scenarios

Available with Microsoft Copilot

Copilot Studio will be included with the Microsoft 365 Copilot SKU.

Connected platform

Integrates and exposes various Microsoft's conversational AI technology stacks - integrated with Azure AI Studio, Azure Cognitive Services, Azure Bot Framework, Power Platforms AI models and more



The agent lifecycle



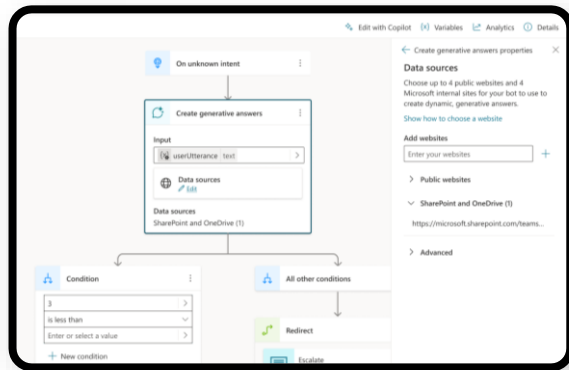
Create an agent that can chat over your data

Generative Answers

Enable multi-turn chat over your own internal and external knowledge sources and sites with generative answers

Agents can answer thousands of questions out of the box in seconds

You can even pull data from an API or other backend system and enable generative chat over it



The screenshot displays the 'Resco Next' Knowledge page in Copilot Studio. The interface includes a top navigation bar with 'Overview', 'Knowledge' (selected), 'Topics', 'Actions', 'Analytics', and 'Channels'. A sidebar on the left shows 'Home', 'Create', 'Copilots', and 'Library'. The main content area features a '+ Add knowledge' button, a search bar, and a table of knowledge sources. The table has columns for 'Name', 'Type', 'Last modified', and 'Status'. A single entry is shown for 'www.resco.net' of type 'Public website', last modified by 'Daniel Laskewitz' 20 hours ago, with a status of 'Ready'.

Name	Type	Last modified	Status
www.resco.net	Public website	Daniel Laskewitz 20 hours ago	Ready

Try now at aka.ms/copilotstudio

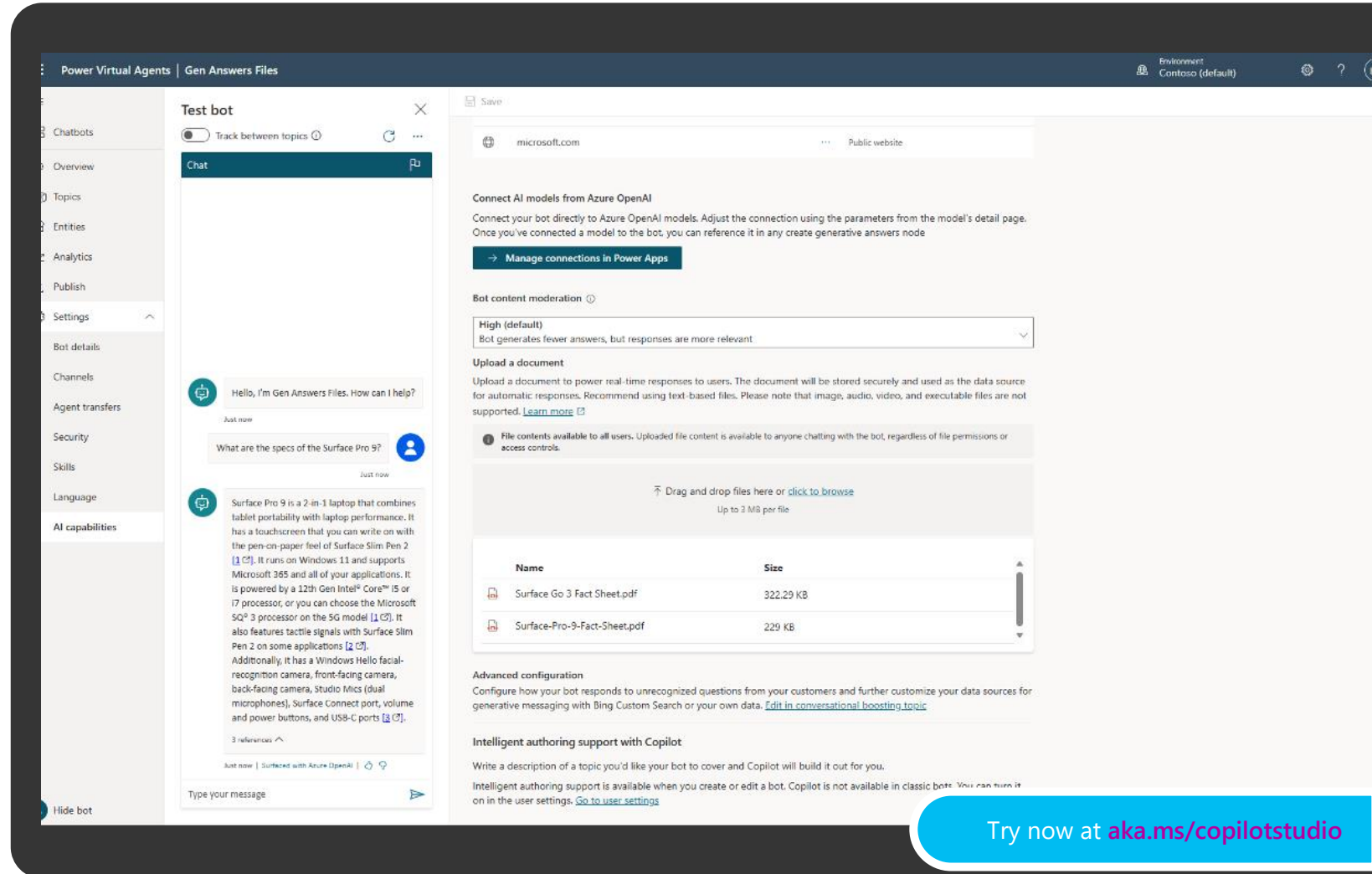
File Upload for Generative Answers

Upload files for use with Generative Answers to Dataverse securely

Text-based documents hosted and indexed for use with Gen Answers

Support for numerous formats such as Word, Excel, PowerPoint, PDF, TXT, HTML, CSV, XML, EPUB, RTF, JSON, and many more

Node-level control



The screenshot displays the Power Virtual Agents interface for managing Gen Answers Files. The left sidebar shows navigation options: Chatbots, Overview, Topics, Entities, Analytics, Publish, Settings, Bot details, Channels, Agent transfers, Security, Skills, Language, and AI capabilities. The main area is divided into two panes. The left pane, titled 'Test bot', shows a chat window with a user asking 'Hello, I'm Gen Answers Files. How can I help?' and 'What are the specs of the Surface Pro 9?'. The bot responds with detailed specifications of the Surface Pro 9. The right pane, titled 'Gen Answers Files', shows the 'Upload a document' section. It includes a warning about file content availability and a table of uploaded files.

Name	Size
Surface Go 3 Fact Sheet.pdf	322.29 KB
Surface-Pro-9-Fact-Sheet.pdf	229 KB

Advanced configuration

Intelligent authoring support with Copilot

Try now at aka.ms/copilotstudio

DEMO:

Create an agent that can chat over your data

Generative Actions

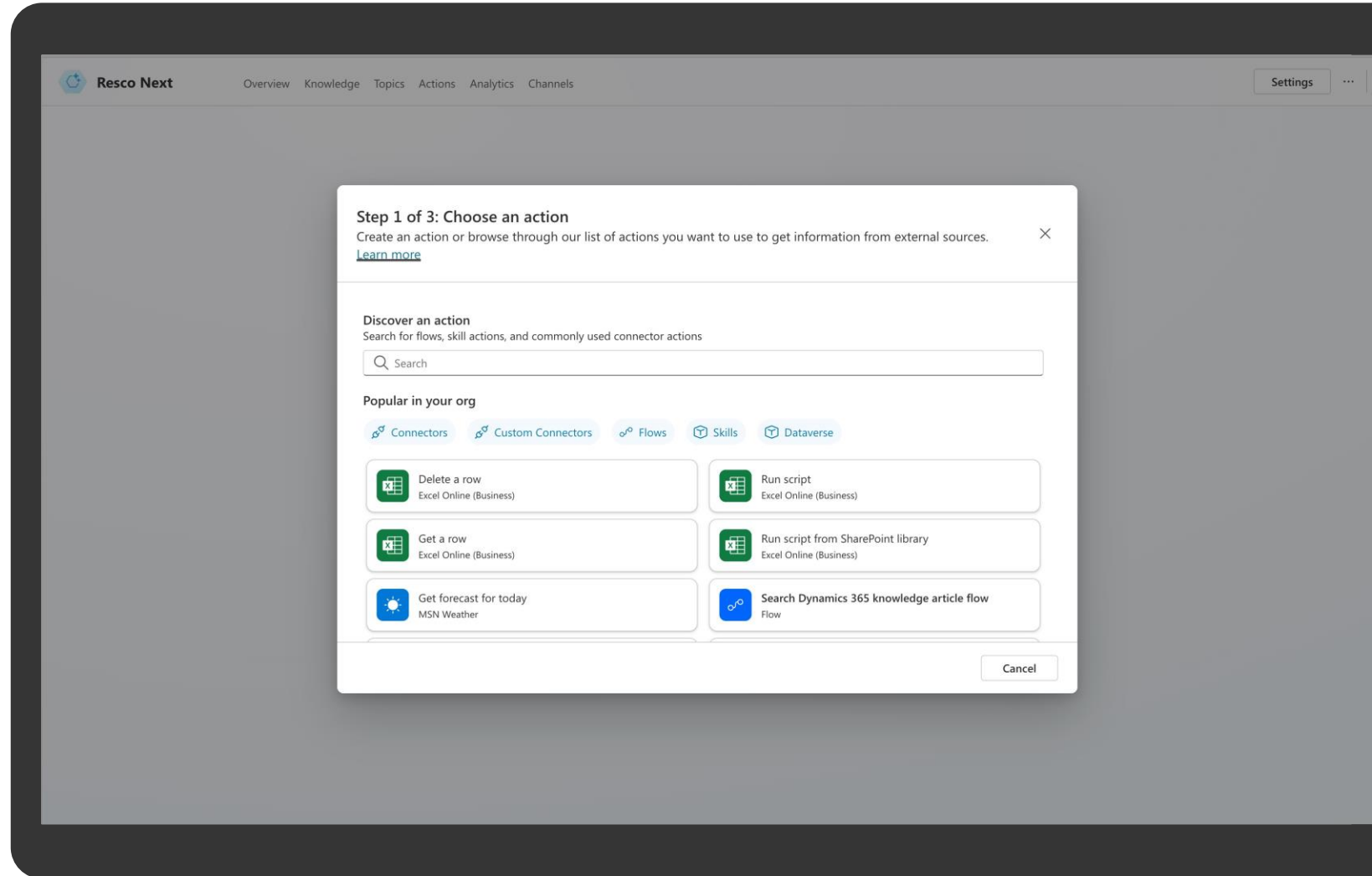
Actions and Plugins

Add plugins to allow your agent to converse over your APIs

Add plugins based on 1000+ pre-built connectors or create ones for your custom APIs. Or combine them together in complex workflows.

Conversation is automatically generated to fill in required inputs to run plugins.

Call a plugin explicitly from a Topic or use the new Generative Actions public preview to let your agent choose when to call a plugin.



DEMO:

Create a specific topic for your agent in Copilot Studio

Resources

Try Microsoft Copilot Studio

aka.ms/trycopilotstudio

Copilot Studio Snippets

aka.ms/copilot-studio-snippets

Prompt Library

aka.ms/ai-builder-prompts

Implementation Guide

<https://aka.ms/copilotstudioimplementationguide>

AI Builder prompting guide

aka.ms/promptguide