



Professional Summary

Canadian-born Analytics and Data Engineering leader, based in Ho Chi Minh City, with 10+ years of experience across Southeast Asia and Latin America. I specialize in transforming complex data into actionable insights that improve accuracy, accelerate decisions, and boost operational efficiency. My background spans healthcare and tech startups, where I have built scalable data solutions ranging from engineering pipelines to governance frameworks. Recognized for bridging technical expertise with business strategy, I foster cross-functional collaboration to unlock data’s full potential. Passionate about innovation and continuous improvement, my mission is to deliver lasting business value through human-centered, data-driven solutions

Core Competencies

Personal Skills

- **Team Leadership:** Led teams of 50+, reducing project timelines by 30% through effective coordination and mentorship
- **Technical Communication:** Translated complex data concepts into actionable insights, ensuring cross-functional alignment and clear communication
- **Problem Solving:** Developed scalable solutions that increased productivity by 50%, demonstrating an initiative-taking approach to challenges
- **Adaptability:** Thrives in multicultural environments, an understanding of Vietnamese culture to navigate diverse workplaces
- **Strategic Thinking:** Aligns technical solutions with long-term business goals, ensuring data initiatives directly drive organizational success

Technical Skills

- **Data Engineering & Warehousing** (Python, SQL, ETL, Redshift, PostgreSQL, MySQL)
- **Cloud Infrastructure & DevOps** (AWS, Azure, Hetzner, CloudWatch, Grafana)
- **Data Governance** (Data quality frameworks, Master Data Management)
- **APIs & Integration** (RESTful APIs, system integration, scripting)
- **Data Science & Visualization** (Power BI, Excel, Metabase, Pandas, Matplotlib, Seaborn)
- **DevOps & Monitoring:** CloudWatch, Grafana
- **Version Control & CI/CD** : Git, GitHub Actions
- **Hyperautomation:** Workflow automation & process optimization

Work Experience

MANAGEMENT CONSULTING SPECIALIST– Independent, Vietnam, Ho Chi Minh City December 2025 -
Hired to implement scalable processes and governance frameworks for digital transformation initiatives at a regional startup

- Oversaw multi-stream innovation programs covering SaaS platforms, mobile apps, and emerging technology pilots
- Deployed IoT-enabled mobile solutions linking wearable devices to secure cloud analytics platforms
- Managed cross-functional Agile squads (UX/UI, development, data engineering, QA) using JIRA for sprint planning, backlog grooming, and velocity tracking, ensuring on-time delivery
- Collaborated with C-level executives on project scope definition, regulatory compliance, and strategic technology roadmaps
- Established governance frameworks, API lifecycle management, and risk mitigation strategies to enhance product reliability and scalability

ENTERPRISE DATA SCIENCE LAB IMPLEMENTATION – Independent, Vietnam, Ho Chi Minh City March 2024 -
Building low-cost, scalable server infrastructure for enterprise-level data operations

- Built a high-availability Proxmox VE platform on Hetzner with ZFS and automated backups, enabling failover for Dockerized Moodle LMS and analytics
- Developed AI-driven CRM analytics and automated ELT jobs (Python/SQL, GitHub Actions), reducing reporting time by ~50% and improving client-tracking accuracy.
- Deployed a production Moodle LMS with custom themes and integrated services, containerized via Docker/Compose and secured with SSH ProxyJump.
- Set up observability with Grafana and Prometheus, monitoring platform health, pipeline SLAs, and storage capacity.
- Designed encrypted, scalable backup strategy using Restic with offsite Hetzner replication, strengthening security and compliance

CYBERSECURITY ANALYST– IPSIP, Vietnam, Ho Chi Minh City

Annual Turnover: \$50 million | Team Size: 50 employees (Vietnam) | Operations: Global

Apr 2024 – Jul 2024

- Provided technical support and troubleshooting for clients utilizing Wallix Bastion and Access Manager, a leading privileged access management (PAM) solution
- Analyzed system logs to identify and resolve complex security issues, ensuring optimal performance and security posture
- Advised clients on best practices for securing their IT infrastructure and mitigating potential cyber threats

LEAD DATA ENGINEERING & ANALYTICS – Jio Health, Vietnam

Annual Turnover: \$75 million | Team Size: 500+ professionals (Vietnam) | Operations: Country-wide-Vietnam

Jan 2022 - Feb 2024

- Coordinated a multidisciplinary team of 50+ professionals, delivering data-driven projects under the guidance of the CTO, improving project delivery timelines by 30%
- Automated core business processes with Python, reducing manual workload by 80% and increasing operational efficiency by 60% and saving \$100,000 USD annually
- Spearheaded the migration to the Odoo ERP system, enhancing data quality by 50% and streamlining business processes
- Architected and implemented enterprise-wide ETL processes and data warehouse architecture supporting 3x growth

ANALYTICS ENGINEER | POC Pharma, Vietnam

Annual Turnover: \$34 million | Team Size: 100 + professionals (Vietnam) | Operations: Country-wide-Vietnam - Indonesia

Nov 2019 - Sep 2021

- Designed foundational data models for 20K users, 60 suppliers, and 10K products, resulting in more accurate data reports and faster business insights
- Developed KPI dashboards supporting data-driven decisions that resulted in a 15% increase in sales over 12 months
- Led the DevOps transformation, increasing inter-team productivity by 50% through streamlined processes and collaboration

DATA SCIENCE CONSULTANT | Sanisphere, Hong Kong

Annual Turnover: \$34 million | Team Size: 150 + professionals | Operations: Southeast Asia and Africa

Jan 2018 - Nov 2019

- Delivered strategic data initiatives, resulting in a 25% increase in client market share through targeted and business insights
- Implemented data governance policies, improving data accuracy by 50% and reducing operational inefficiencies across data systems

TECH & EDUCATOR | Humanis, Canada & C.I. de Mexico

Delivered interactive learning experiences in Social Humanities and Geography, incorporating GIS and spatial database knowledge

Jun 2015 - Jul 2017

- Facilitated classes on Geographic Information Systems (GIS) and Digital Elevation Models (DEMs)
- Developed course content with tools like ArcGIS, QGIS, enriching the academic curriculum with practical geospatial skills

RESEARCH ASSISTANT (M.SC. THESIS) | Laval University, Canada

Research Chair of Attractiveness and Innovation in Tourism, analyzing geographic markets and customer behaviors

Sep 2014 - Aug 2016

- Pioneered geospatial customer analysis to derive actionable marketing insights, informing strategic location selection and campaign strategies
- Leveraged advanced Geospatial Customer Segmentation using demographic, psychographic, geographic, and behavioral data for targeted marketing initiatives

Education

M.SC. IN GEOGRAPHY– Geomarketing & Geographic Information Science - Laval University, Canada

Reputed for GIS, big data, machine learning, and spatial analysis. Leveraged Laval’s expertise in AI

2014 – 2015

B.SC. IN GEOGRAPHY– Geographic Information Science Laval – University, Canada

Research departments Specialization in Geographic Information Science Emphasized spatial data analysis and multiphysical mathematical modeling. Benefited from research integration with Laval’s Big Data Research Centre (BDRC)

2010 – 2013

SSVD MECHANICS – College Aviron, Canada

Automobile Mechanics

2008 - 2009

Languages

French (Native) | English (Fluent) | Spanish (Professional)