

Implied Feedback: Learning Nuances of User Behavior in Image Search



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Intuition

In image search, a user's (perhaps subconscious) search strategy leads him to comment on certain images rather than others.



Feedback is a function of both the chosen image and the reference images the user sees but does *not choose to comment on*.

Key idea

- Whereas existing methods take user feedback at face value, we propose to learn the *implicit* information it conveys.
- We improve the efficiency of interactive image search by reading between the lines.

Approach

- Training:**
 - Record interactions when people search for a target (known to us)
 - Extract features revealing implicit selection biases
 - Train relevance ranking function
- Testing:**
 - Extract features from observed interaction
 - Apply learned relevance ranking function
 - Sort images based on likelihood of being the target image
 - Iterate till user satisfied

Model: Learning a relevance ranking function

We learn a relevance ranking function S that accounts for implied feedback

$$\begin{aligned} & \text{True target } \uparrow \quad \text{Distractors } \uparrow \\ & S(t_l) > S(x_i) \quad w^T \phi(t_l, \Omega_l) > w^T \phi(x_i, \Omega_l) \\ & \downarrow \quad \downarrow \\ & \text{Parameters to be learnt} \quad \text{Features characterizing interaction } l \end{aligned}$$

Max-margin learning to rank formulation

$$\min_{w, \xi_{il}} \frac{1}{2} \|w\|_2^2 + C \sum \xi_{il}^2$$

s.t. $w^T \phi(t_l, \Omega_l) \geq w^T \phi(x_i, \Omega_l) + 1 - \xi_{il}$

$\forall x_i \neq t_l, \forall l, \quad \xi_{il} \geq 0.$

[Joachims 2002]

We represent an interaction with a 4-tuple

$$\Omega_l = \left\langle \begin{array}{c} \text{available reference images} \\ , \end{array} \quad \begin{array}{c} \text{natural} \\ , \end{array} \quad \begin{array}{c} \text{chosen reference statement} \\ , \end{array} \quad \begin{array}{c} \text{polarity of statement} \\ (\text{like/not-like or attribute}) \end{array} \right\rangle$$

+1

Features revealing implicit search strategies

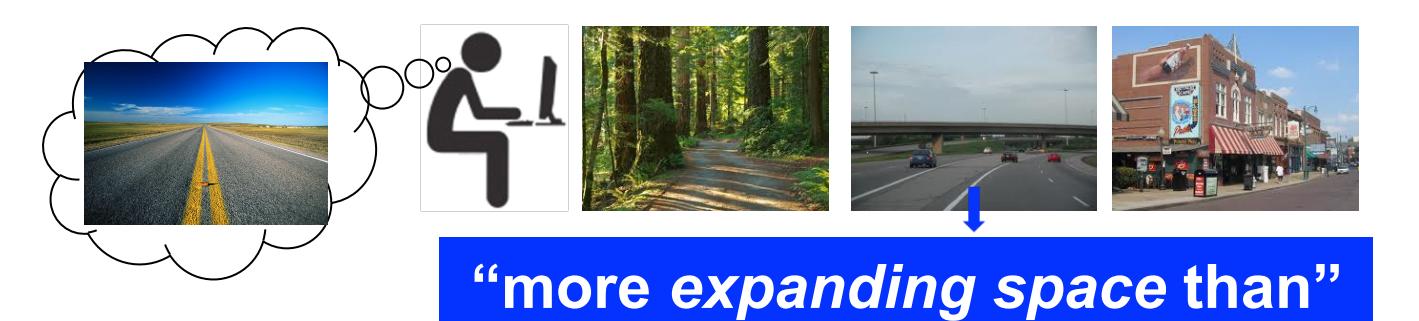
We introduce an array of features $\phi(t_l, \Omega_l)$ to capture the implicit user reactions, based on relationships between the selected and non-selected reference images.

Binary relevance feedback:

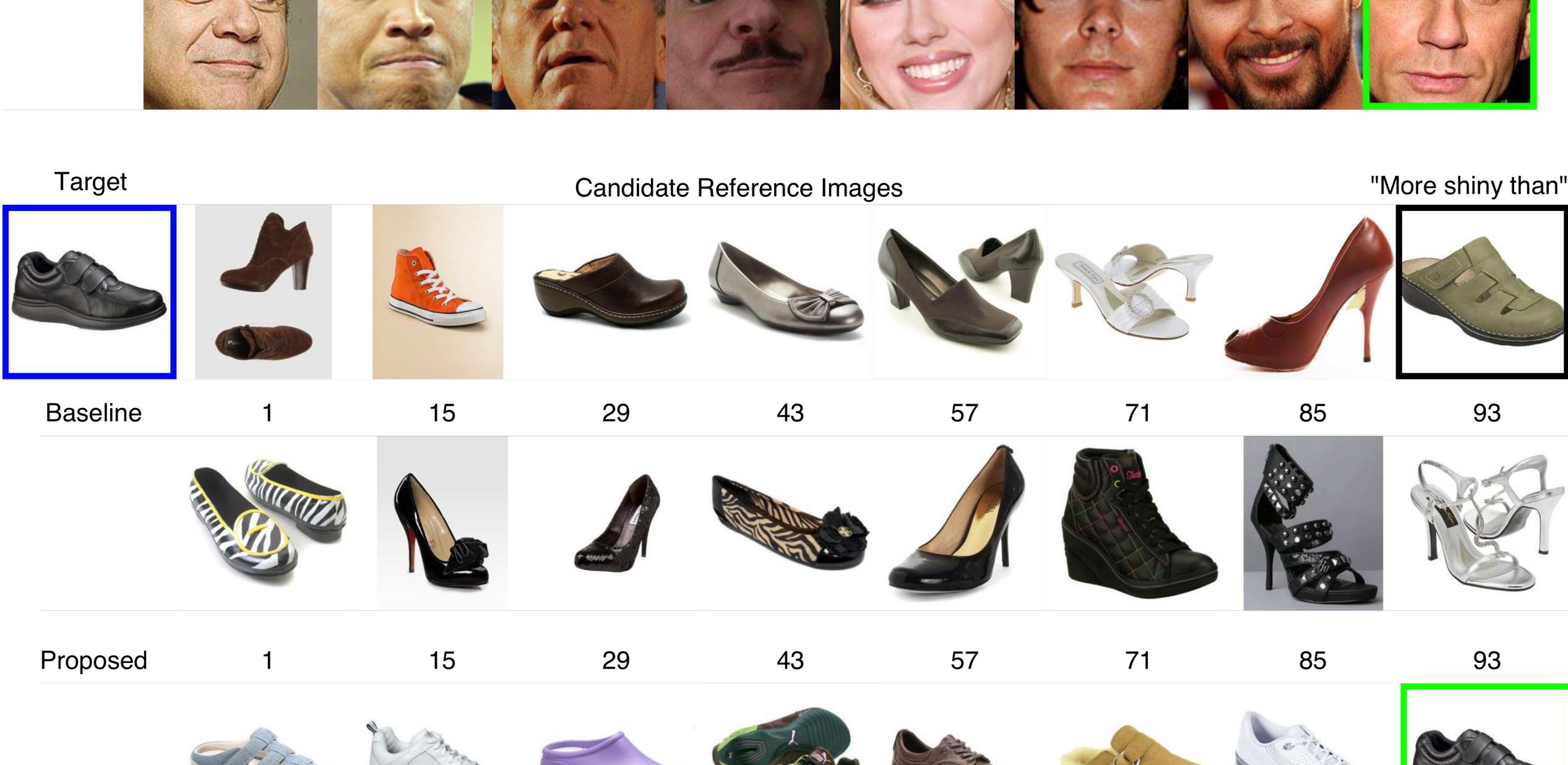
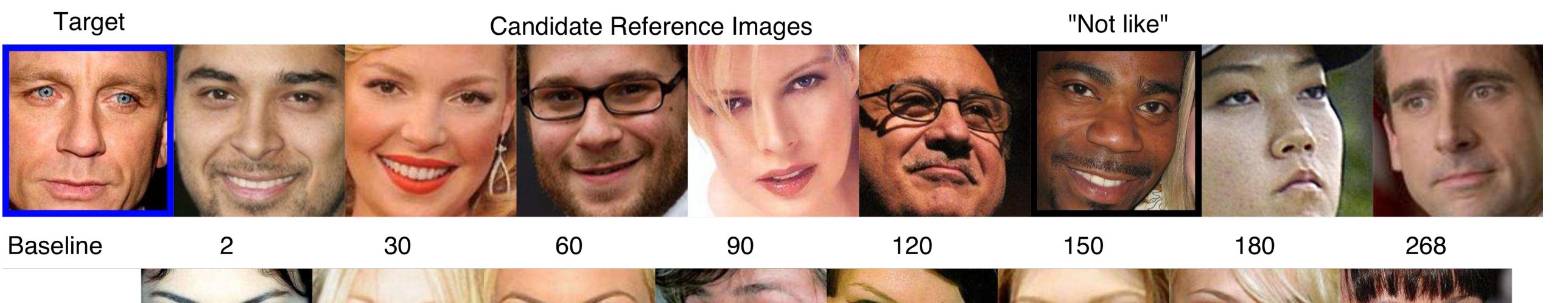
- Distance of selected reference image from target image
- Relative to distance of other reference images from target
- Relative to visual diversity of reference images
- Variations (total 5 features)

Relative attribute-based feedback:

- Whether target image satisfies user-specified constraint or not
- How comfortably the constraint is satisfied
- "Tightness" of specified constraint
- Similarity of selected reference to target w.r.t chosen attribute
- Relative to similarity along other attributes
- Variations (total 31 features)



Qualitative results

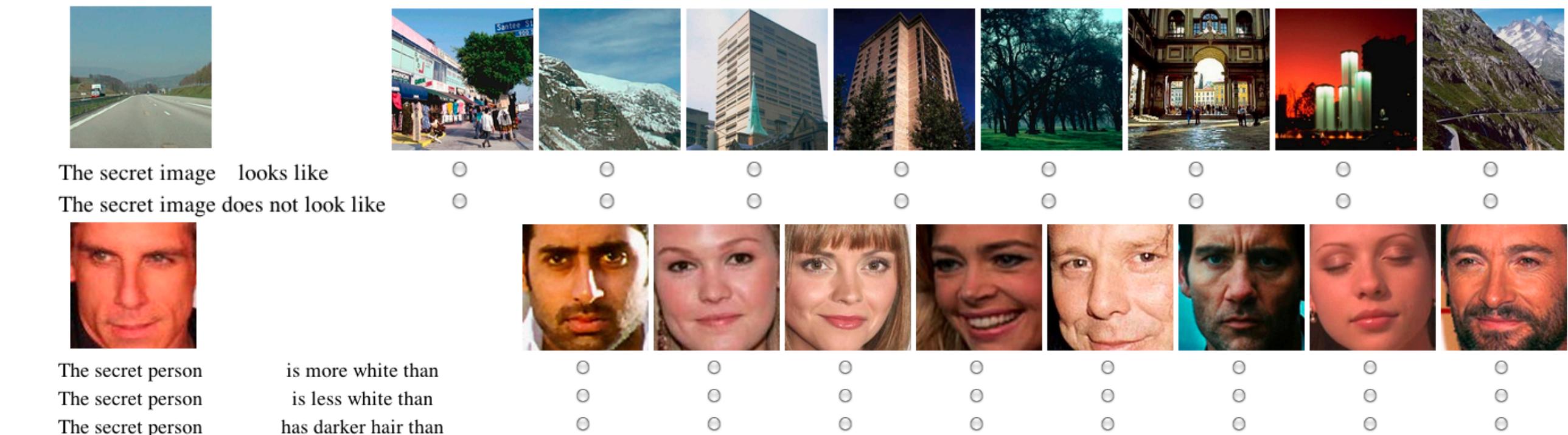


We infer what's "behind" the user's feedback, learning from both what he says and doesn't say. As a result, we more rapidly converge on his target content.

Data collection

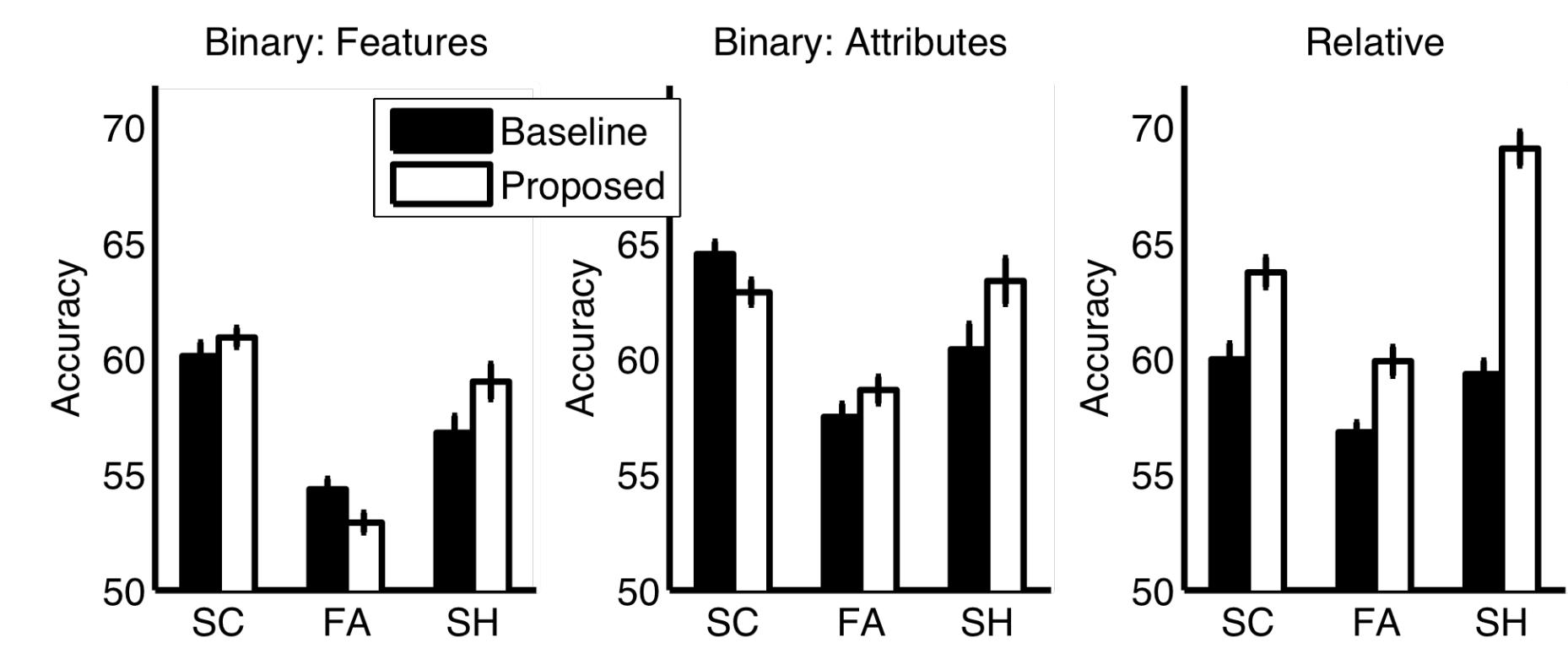
Scenes (2688 images, 3 attributes), Faces (900 images, 10 attributes), Shoes (1000 images, 10 attributes).

Amazon Mechanical Turk, 1200 interactions, ~60 subjects

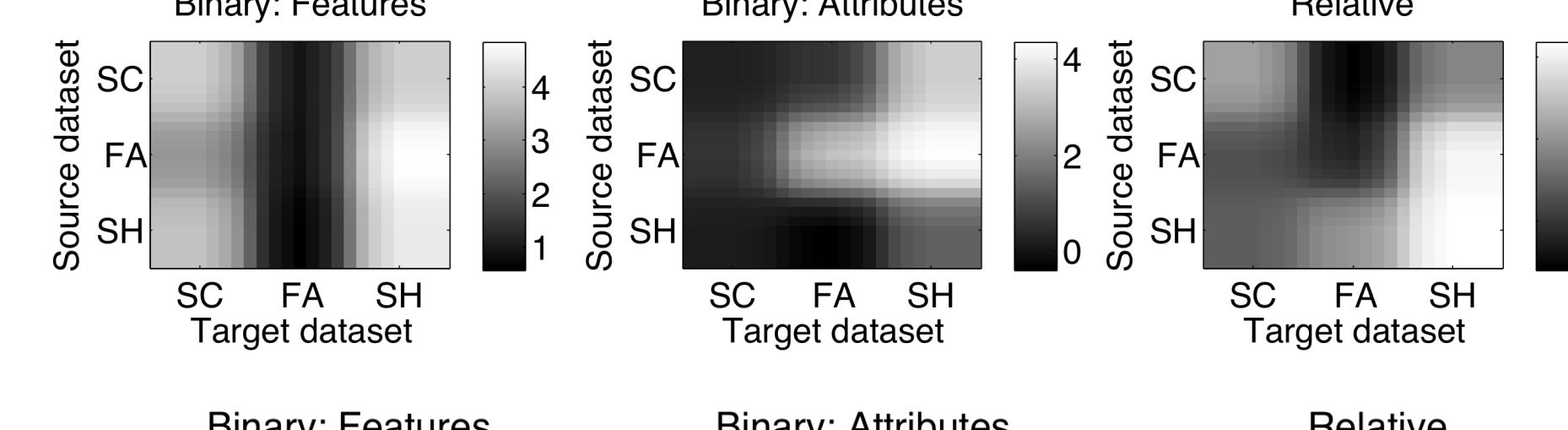


Results

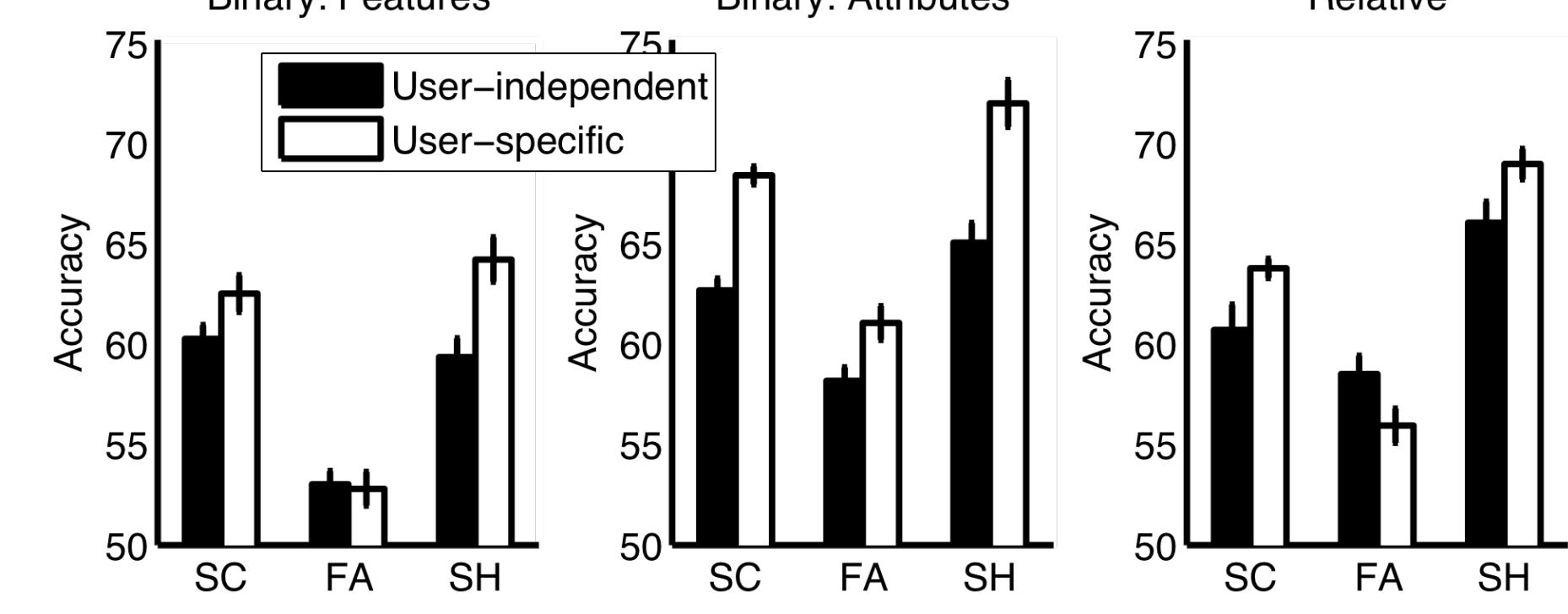
Comparison to traditional feedback processing



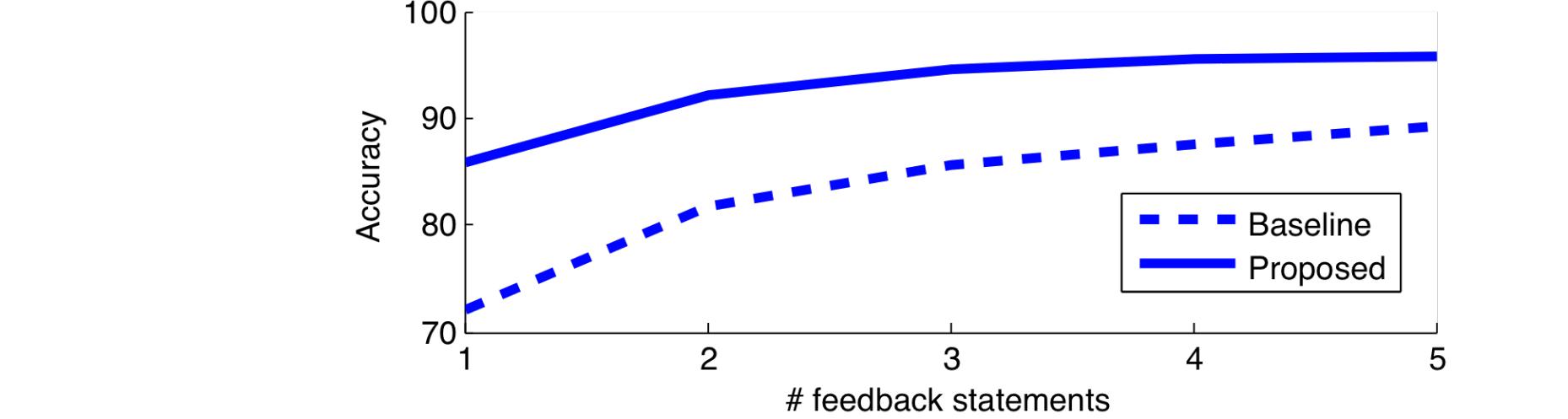
Do the implied cues generalize across domains?



Can we learn user-specific behavior?



Multiple feedback statements



Conclusion

- Implicit cues are embedded in existing forms of feedback
- We expose and leverage them for interactive image search
- Better accuracy, yet no additional overhead for user
- Results on multiple datasets with online image search users show clear impact