



## RENEAL INTERNATIONAL EDUCATION OUTREACH

### ACTION PLAN

S/N	NAME	Issue Noted	Description of the Issue	Action to be Taken	Deadline	Status
1	JAMES BENARD NGAHEMELWA	Poor Usage – Nkoasenga	The school has poor usage because it received donated Windows computers from another NGO, so the Reneal computers are rarely used.	Deactivate the lab	Jul-25	Not yet completed
		Poor Usage – Arusha Day	The school received donated Windows computers from another NGO and rarely uses Reneal computers. The lab is also used as a teacher's office.	Deactivate the lab	Jul-25	Not yet completed
		Poor Usage – Poli SS	Server problems and a missing power cable made it unusable.	The server has been changed, and a power cable has been installed	Feb-25	Completed
		Poor Usage – Sing'isi SS	Superusers and administration place low priority on lab usage.	Retrain superusers and teachers; remind the school to promote lab usage	Jul-25	School reminded; retraining not yet done
		Poor Usage – Olokii SS	Power issues and low emphasis from teachers on student lab use.	Conduct retraining	Jul-25	Not yet conducted
2	ASHURA YUSUPH HAMIS	Kisaza sec school	Poor usage low emphasis from teachers on student lab use.	Conduct retraining	Jul-25	Not yet conducted.
		Ndolwa sec school	6-Hp BIOS Can't reset BIOS password therefore, Reneal Team Tanazania technician Can't troubleshooting Its need product keys.  4- HP laptops repair already fixed.	Waiting for the action to be taken from Rene	-	Not yet conducted.
		Misima sec school	2-Laptop under repair	Under repair	Jul-25	On progress
		Mkata sec school	5- Laptop under repair 1-HP laptops repair already fixed.	Under repair	Jul-25	On progress.
		Komnyangayo sec schools	2-Laptop under repair 3- HP laptops repair already fixed.	Under repair	Jul-25	On progress.
3	DANIEL E. NNKO	Poor Usage Ngiresi	The lab is not used much due to a lack of power supply. Also, the computers are not used as intended.	During the meeting, it was suggested that the computers be relocated until the electricity issue is resolved.	June 16-30	Not yet completed
		Poor Usage Oltrumet	Students are not allowed to access the computer lab, and they are not using the computers at all. The headmaster has shown little interest in supporting the program. It was noted that the same attitude was displayed when he was previously headmaster at Ilkiding'a SS	Develop a basic usage policy and class schedule for the lab	July 1-15	Not yet completed

		Poor Usage Oltrumet	Most of the computers are not functioning properly. Additionally, two computers were reported stolen four years ago but were never replaced. The school did not communicate these issues until a Reneal member visited. Currently, only eight computers are working.	Conduct full inventory of all lab equipment. Identify specific hardware/software issues. And Repair as many non-working computers as possible using spare parts	July 16-31	Not yet completed
4	JUSTIN MSECHU	Kimaseki	The school uses another lab with Windows computers. Four RENEAL computers have had their RAM stolen.	Deactivate	Jun-25	Not Started
		Olasiti	Lab is now fully working after the school purchased extension cords and infrastructure items. Agreed to conduct a teacher training; awaiting confirmation of training date.	Coordinate training once date is set	1-Jul	In Progress
		Suye	Lab is now built and in use. New lab under construction nearer to main classrooms. Agreed to conduct teacher training to increase usage, especially for science	Schedule and deliver training for all teachers	july	In Progress
		Themi	No active superusers. Trained superuser has taken laptops home,	Retraining and follow-up	July	Not Started
		Schools with low usage near Arusha	Several schools show low usage despite having equipment.	Organize superuser/teacher training focused on system use and subject-	July	
						Not Started
5	ROBERT NYANGAKA	Kwaraa	The school has poor usage because it received donated Windows computers from another NGO, so the Reneal computers are rarely used.	Deactivate	July	Not started
		Matevesi	The Reneal computers are not being used at all. Some of the computers were stolen, so most of people suspected the teachers are the ones that have stolen the computers. Due to this issue teachers now are not willing to use computers	Mr. David should conduct meeting with the school committee and resolve this		Not started
		Bagara SS	the school is not using the computers, the teachers are not motivated in using the computers	To conduct retraining	June	Not started
6	JUMA RAMADHANI	Mahiwa Secondary School	5 laptops stolen.	Follow-up	Jul-25	Not yet conducted.
		Mitesa Secondary School	The teachers who were initially trained on using the Reneal computers have since transferred to other schools. The current staff lack the necessary training which I introduced them and trained those new Teachers also the school faces Electrical power supply issues which hope soon there will be improvement for that.	Follow-Up and retrained if necessary.	Jul-25	On progress
		Namalenga Secondary School	Two laptops have damaged screens.	Follow-up	Jul-25	Not yet conducted.