# RENEE MESSERSMITH

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#### WEB DEVELOPER | JUNIOR SOFTWARE ENGINEER

Detail-oriented full-stack developer focused on user-centered design and creating intuitive, impactful experiences for global audiences. Leveraging a unique background as a flight attendant skilled in high-pressure, deadline-driven environments with a strong focus on customer satisfaction. Committed to strong communication and collaboration across diverse teams.

#### **TECHNICAL SKILLS**

Languages/Frameworks: React, JavaScript, TypeScript, HTML, Tailwind, CSS, Ruby, Rails, PostgreSQL

**Testing:** TDD, Cypress, RSpec, SimpleCov, WebMock, VCR, ShouldaMatchers **UI/UX/Design**: User story development, wireframes, responsive design

Tools/Workflow: Github, Git, Postman, Slack, REST APIs, Heroku, Vercel, Faraday, CI/CD, MUI

Currently learning: Angular, Electron

#### **PROJECTS**

# Down the Rabbit Hole | <u>Demo</u> | <u>Frontend</u> | <u>Backend</u> | 5 Person Team | 120 Hours

Tech: React, Cypress, React Router, JavaScript, HTML, CSS, Ruby on Rails, RSpec

- Developed an interactive educational web app for exploring animals, ecosystems, and food chains, featuring animals found throughout the national parks
- Created RESTful APIs utilizing Test Driven Development (TDD) and RSpec to reach 100% total test coverage
- Designed with web accessibility standards, incorporating WAI-ARIA tags, keyboard navigation, semantic HTML, and an optional OpenDyslexic font toggle, achieving a 100% accessibility score on Lighthouse

# Tracker | Frontend | Backend | 13 Person Team | 4 Weeks

Tech: React, Cypress, React Router, TypeScript, HTML, Tailwind CSS, Ruby on Rails, JWT, RSpec

- An application for tracking companies, managing contacts, and organizing job applications all in one place
- Designed intuitive and user-friendly interfaces for the contacts view and navigation bar, enhancing overall usability and user experience
- Developed secure and efficient API endpoints for managing contacts, incorporating user verification through authorization tokens to ensure data protection

## **PROFESSIONAL EXPERIENCE**

**Software Developer** (Student) | Turing School of Software and Design

06|2024 - 01|2025

- Developed dynamic, responsive, and accessible user interfaces and web applications using React,
  JavaScript, and TypeScript, ensuring seamless performance, enhanced user experience, and
  inclusivity across all devices
- Engineered RESTful APIs with Ruby on Rails, optimizing data flow and integrating third-party APIs for enhanced functionality while maintaining high test coverage using RSpec and WebMock
- Collaborated in Agile development teams, actively participating in daily standups, managing work through project boards and tickets, and refining processes through regular feedback

# Flight Attendant | American Airlines

- 03|2023 04|2024
- Recognized by leadership for improving customer satisfaction which resulted in reducing customer complaints and improving overall experience for each individual
- Collaborated with senior leadership to execute safety and operating procedures and maximize the safety and comfort of customers, resulting in increased customer retention

# Remote sUAS Drone Operator | Drone Base | Freelance

01|2021 - 04|2023

- Designed and executed comprehensive flight plans, ensuring compliance with FAA regulations and mitigating safety risks, contributing to a 100% incident-free operation record
- Coordinated effectively with team members to ensure smooth flight operations, prioritizing situational awareness and minimizing potential risks

#### **EDUCATION**

### **Turing School of Software and Design**

06|2024 - 01|2025

Accredited ACCET Software Engineering Certificate

- Developed full-stack web applications through project-based learning, applying agile methodologies
- Strong foundation in Object Oriented Programming, Test Driven Development, and software design principles
- Strengthened problem-solving and debugging skills through daily code challenges, peer code reviews, and professional development activities

#### Pasco-Hernando State College

01|2020 - 12|2022

Associates in Science – Unmanned Vehicle Systems Operations

- Developed a deep understanding of technical troubleshooting and system documentation, improving cross-disciplinary project outcomes
- Integrated software and hardware solutions for unmanned systems, showcasing technical problem-solving abilities