

# Getting help?

During this course there will be moments where you are stuck and will need help.

## Problems with the course.

1. Have a read through the ionic FAQ: <http://ionicframework.com/docs/ionic-cli-faq/>, most of the time especially with issues to do with setting up your development environment or running emulators etc... these may have been covered in the FAQ.
2. If the FAQ doesn't answer your questions please raise the issue on the right hand side panel in the Udemy course discussion.
3. **Give as much detail as you can if i can't replicate your issue the chance of me being able to help you is much smaller.**
  1. Run "ionic info" in your terminal and paste the results in the discussion.
  2. Let me know the platform you are using (windows/mac/linux) or (chrome/ios/android)
  3. Let me see "your" code, either break down the problem and add it to an ionic playground (<http://play.ionic.io>) or a plunker (<http://plnkr.co/>) if neither of those work then zip it up your project somewhere where I can download it.

If your issue is with Ionic **i will endeavour to help you out as much as possible**, sometimes however the issue might be outside of the scope of ionic or outside the scope of this course, e.g. something specific to do with your node server api you are trying to consume, in that case here are some other places to ask questions.

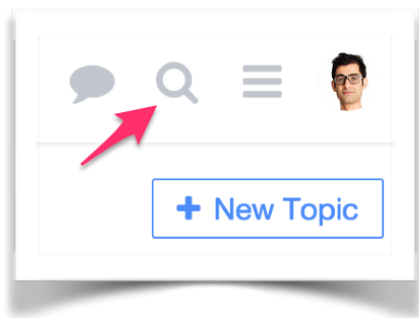
## Ionic Forum

<http://forum.ionicframework.com/>

This is the official ionic forum, it has a healthy community of helpful developers, i'm on there as well.

Make sure to search the forum first to see if your question has already been asked and answered

I find when I have a problem 50% of the time searching the ionic forum yields a decent answer.



The other 50% of the time posting a question in the forum yields a good answer mostly within a day.

