



Call Center

Agent

Dan

Topic

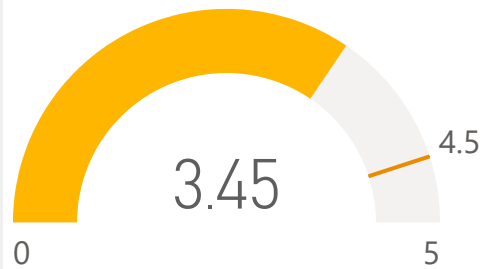
All

01-01-2021

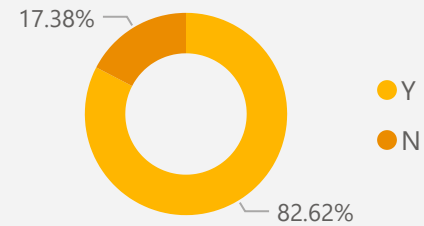
31-03-2021



Average satisfaction

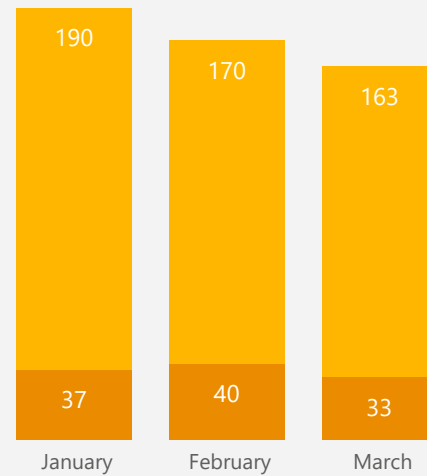


Answered

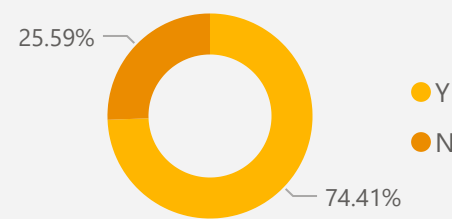


Number of calls per month

Answered ● N ● Y



Resolved



Agent statistics

Agent	# of answered	# of resolved	Avg Satisfaction Rate	Avg speed of answer in sec
Dan	523	471	3.45	67.28



Average speed of answer (s)

67.28

