# **PROJECT REPORT TEMPLATE**

- 1. Introduction
- 1.1 Overview
  - \* Brainstorming
  - \*Empathy map
  - \* UBER analysis logo

#### 1.2 Purpose

The goal of this project is to gain insights into the demand and supply industry by cleaning,

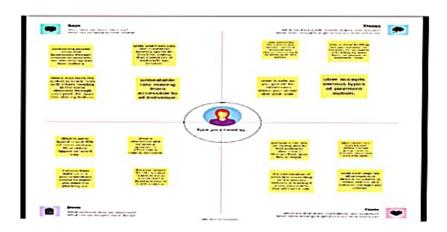
Transforming, and analyzing the data using by Spark.

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## 2. Problem Definition and Design Thinking

### 2.1 Empathy map



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#### 2.2 Ideation and Brainstorming map



#### 3. Result



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# 4. Advantages and disadvantages \*Advantages UBER's advantages include door-to-door convenience, safety, and reliable quality.

\*Disadvantages

UBER's disadvantages include its surge pricing and the negative effects of replacing steady jobs with gig work.

#### 5. Applications

Request a ride from 600+ airports and in 10,000+ cities around the world, the UBER app is a great way to make Travel plans stress free

#### 6. Conclusion

Customer service remains key to the company and will be the primary driver for its growth in the years to come.