



LEOMAR URCIA MOSTACERO
DISEÑO Y DESARROLLO DE SOFTWARE

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RELEVANT SKILLS

- First Aid & Emergency Care
- Fluency in French
- Quality Customer Service

WORK EXPERIENCE



Flight Attendant

Willifred Airlines
March 2022 to August 2025 (3 years, 5 months)

- Boosted overall service quality by 30% by mentoring more than 40 junior flight attendants and training them in high-quality health and safety standards
- Maintained 100% positive feedback rating from passengers by providing them exceptional client-centered service and ensuring their comfort and safety
- Completed more than 2,000 hours of international and domestic flights

EDUCATION HISTORY



Bachelor of Science in Tourism

Institution: De Loureigh University
Year of Graduation: 2020

- Cum Laude
- Best Thesis
- President, De Loureigh Debate Club

CERTIFICATIONS



Flight Safety Training

Institution: National Aviation Association
2020



First Aid Certification

Institution: International Medical Agency
2020